

How we use your personal information

The information provided will be used by Cannock Chase Council, who are the data controller, to allow us to administer and manage your tenancy. We will only share your information when necessary, with other departments such as Housing benefits, Council Tax, Environmental Health and external agencies such as Social Services, Staffordshire Police, NHS Choices, or where the law requires or allows us to. For further information please see www.cannockchasedc.gov.uk/PrivacyNotice

Data Matching

Cannock Chase Council are under a duty to protect public funds and, to this end we may use the information held or provided by you for the prevention and detection of fraud. We may also share this information with other bodies including credit reference agencies, for these purposes and also for the administration and collection of taxes and charges and for performing other statutory enforcement duties.

Tenants are reminded of the conditions detailed in Sections 3.1 and 3.6 of CCDC's Tenancy Agreement which states 'You agree to live in your home as your only or main home and keep it secure', 'You agree not to part with possession of or sub-let the whole of your home'. Tenants found breaching these conditions may be prosecuted under the Prevention of Social Housing Fraud Act 2013.

This leaflet can be provided in Braille, on audio cassette tape/disk, **large print** and in the following languages on request to Cannock Chase Council on 01543 462621.

? =  **01543 462621**

If you have any queries or issues please contact us

Cannock Chase Council

Civic Centre, P O Box 28, Beecroft Road Cannock, WS11 1BG

Tel: **01543 462621** | Fax: **01543 462317**

Email: customerservices@cannockchasedc.gov.uk

www.cannockchasedc.gov.uk

 Search for 'Cannock Chase Life'

 @CannockChaseDC

Tenancy Fraud is Illegal



Help us detect Fraudsters who illegally occupy or sublet their council home.

- If you know someone who has obtained a tenancy by deception
- Not living in their council home
- Subletting their council home to someone else



EVERY HOME COUNTS

Do you suspect someone of committing housing fraud?

Do you think someone has lied to get a council home? Cannock Chase District Council has a lengthy housing waiting list of people in need of a home.

Housing fraud is not fair. It impacts on you, your community and the services you receive. It means people in genuine need cannot access housing.

We are working to stop housing fraud in the Cannock Chase District.

REPORT IT!

You can call us anonymously and in complete confidence to report someone you suspect of housing fraud. They will not be told that you have called and by telling us, you are helping the people who need it most to access housing.

 CALL US IN CONFIDENCE ON
0800 756 3992

 OR EMAIL US AT
investigations@cannockchasedc.gov.uk

REPORT IT!

 ONLINE
**[www.cannockchasedc.gov.uk/
tenancyfraud](http://www.cannockchasedc.gov.uk/tenancyfraud)**