## CANNOCK CHASE DISTRICT COUNCIL ANNUAL GOVERNANCE STATEMENT FOR 2017-18

### 1. Scope of Responsibility

- 1.1 Cannock Chase District Council (the Council) is responsible for ensuring that its business is conducted in accordance with the law and proper standards, and that public money is safeguarded and properly accounted for, and used economically, efficiently and effectively. The Council also has a duty under the Local Government Act 1999 to make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness.
- 1.2 In discharging this overall responsibility, the Council is responsible for putting in place proper arrangements for the governance of its affairs, facilitating the effective exercise of its functions, and which includes arrangements for the management of risk.
- 1.3 The Council has approved and adopted a code of corporate governance, which is consistent with the principles of the CIPFA/SOLACE Framework *Delivering Good Governance in Local Government*. This statement explains how the Council has complied with the code and also meets the requirements of Accounts and Audit (England) Regulations 2015, regulation 6(1)(b), which require all relevant authorities to prepare an annual governance statement.

### 2. The Purpose of the Governance Framework

- 2.1 The governance framework comprises the systems and processes, culture and values by which the authority is directed and controlled and its activities through which it accounts to, engages with and leads its communities. It enables the authority to monitor the achievement of its strategic objectives and to consider whether those objectives have led to the delivery of appropriate services and value for money.
- 2.2 The system of internal control is a significant part of that framework and is designed to manage risk to a reasonable level. It cannot eliminate all risk of failure to achieve policies, aims and objectives and can therefore only provide reasonable and not absolute assurance of effectiveness. The system of internal control is based on an ongoing process designed to identify and prioritise the risks to the achievement of the Council's policies, aims and objectives, to evaluate the likelihood and potential impact of those risks being realised, and to manage them efficiently, effectively and economically.
- 2.3 The governance framework has been in place at the Council for the year ended 31 March 2018 and up to the date of approval of the Annual Governance Statement.

#### 3. The Governance Framework

- 3.1 The Council has adopted a local Code of Governance, which can be found on the Council's website. The Code is comprised of 6 key principles:
  - 1. Behaving with integrity, demonstrating strong commitment to ethical values, and respecting the rule of law.
  - 2. Ensuring openness and comprehensive stakeholder engagement.
  - 3. Defining the vision and outcomes for the local area and determining the actions necessary to achieve the intended outcomes.
  - 4. Developing the entity's capacity, including the capability of its leadership and the individuals within it.
  - 5. Managing risks and performance through robust internal control and strong public financial management.
  - 6. Implementing good practices in transparency, reporting, and audit to deliver effective accountability.
- 3.2 The key components of the Governance Framework are summarised in the diagram at Annex 1.
- 3.3 A key element of the Council's governance arrangements concerns safeguarding. Cannock Chase District Council has both a moral and legal obligation to ensure a duty of care for children and vulnerable adults across its services.

We are committed to ensuring that all children and vulnerable adults are protected and kept safe from harm whilst engaged in services organised and provided by the Council. We do this by:

- Having a Child & Adult Protection Policy and procedure in place endorsed by the Staffordshire Safeguarding Children Board and Staffordshire and Stoke Adult Safeguarding Partnership
- Having child & adult protection processes which give clear, step-by-step guidance if abuse is identified
- Safeguarding training programme in place for staff and members
- Carrying out the appropriate level of DBS checks on staff and volunteers
- Working closely with Staffordshire Safeguarding Children Board & Staffordshire & Stoke-on-Trent Adult Safeguarding Partnership

#### 4. Review of effectiveness

4.1 The Council has responsibility for conducting, at least annually, a review of the effectiveness of its governance framework including the system of internal control.

The review of effectiveness is led by the Head of Governance & Corporate Services who has responsibility for the development and maintenance of the Code of Governance. The review is informed by the work of Members, the senior officers within the Council and also by comments made by the External Auditors and other review agencies and inspectorates.

The process that has been applied in maintaining and reviewing the effectiveness of the governance framework is set out below.

- 4.2 **The Authority -** the Head of Governance and the Monitoring Officer, on behalf of the Council, undertakes reviews of the Council's governance arrangements on an ongoing basis. Work to support this includes a self-assessment review against the Code of Governance, reviews of the Constitution, Financial Regulations, the Scheme of Delegation and policies, processes and practices throughout the year. No new issues have been identified in 2017-18 but there are still 2 issues outstanding from the previous review:
  - The need to review the Code of Conduct for Employees; and
  - Development of the Information Governance framework.
- 4.3 **The Executive** the Cabinet monitors the effectiveness of the governance framework through the consideration of regular performance and financial management reports. Individual Cabinet members receive regular feedback from senior officers on the delivery of services and the achievement of objectives and targets. Issues of strategic and corporate importance are referred to the Cabinet. There is a formal Shadow Cabinet in place, which receives equal information to the Cabinet and provides an opportunity to challenge decisions and how they are made.
- 4.4 Overview and Scrutiny committees the Council has 6 Scrutiny Committees (one for each of the Council's Strategic Priorities). The Scrutiny Committees review decisions made by Cabinet and areas of concern. They can "call-in" a decision that has been made by the Cabinet when they consider the decision is not in accordance with the Council's Constitution. The Scrutiny Committees:
  - (i) determine their own work programme at the beginning of each year and this includes the provision of updates, briefings and reviews of services/activities; and
  - (ii) consider regular performance management information from senior management.
- 4.5 **The Audit & Governance Committee -** is responsible for overseeing the Council's governance arrangements.

The Committee monitors the effectiveness of risk management, reviews corporate governance issues, the work of Internal Audit and the anti fraud & corruption arrangements throughout the year. The Audit & Governance Committee receives quarterly reports on:

- the work of internal audit in reviewing the systems and processes to ensure that they are adequate; and
- updates on the management of the Council's strategic risks. A strategic risk register is in place, which identifies and evaluates the risks faced by the Council in delivering its objectives. Work is ongoing to review and address these risks and update the risk register accordingly
- 4.6 **The Standards Committee** is responsible for the ethical framework of the Council. The Committee works closely with the Monitoring Officer in dealing with complaints about Members conduct and promoting high standards of conduct.
- 4.7 **Internal Audit** is responsible for reviewing the effectiveness of the Council's governance arrangements, including the system of internal control, and reporting on its adequacy. Internal Audit is a key source of assurance for the Annual Governance Statement and operates in accordance with the Public Sector Internal Audit Standards.

Internal Audit reviews the internal control system following an audit plan based on an assessment of the potential risks for the various systems and procedures. The work undertaken on the annual audit plan for 2017-18 has been used to provide an independent view on the adequacy of the governance framework.

In their annual report to the Audit & Governance Committee, the Chief Internal Auditor has independently assessed the Council's internal control environment as being satisfactory overall based on their work during the year. The Chief Internal Auditor has not identified any issues for inclusion in the Annual Governance Statement.

Where deficiencies in internal control were identified during reviews, assurance was provided that these had been or would be resolved in an appropriate manner. Such cases will continue to be followed-up as part of the routine operation of the Internal Audit function.

- 4.8 **Risk Management -** during 2017-18 the Audit & Governance Committee received regular progress reports regarding the management of strategic risks. There is currently 1 red risk for inclusion as a significant governance issue:
  - Vulnerability of Cannock Chase Council's financial stability as a result of public expenditure reductions and changes to the Government's funding regime.

Two amber risks have also been identified for inclusion through other assurance sources and are attributed accordingly.

- 4.9 Statements of Assurance from Heads of Service assurances were sought from the Heads of Service as to the effectiveness of a number of aspects of the Governance Framework as it operates in their service areas. The following significant governance issues have been identified:
  - Cyber security the need to ensure that there are adequate arrangements in place to repel and/or recover from Cyber attacks;
  - Re-tendering of contracts as a result of the failure to plan adequately for the re-tendering of a number of key contracts before they came to an end, there is a need to develop and maintain departmental contracts registers and procurement plans to support the timely planning for the procurement of contracts in future; and
  - Corporate Plan ensuring that there are detailed action plans in place to support the delivery of the Council's priorities as set out in the Corporate Plan 2018-23 and that these plans are managed.
- 4.10 Statements of Assurance from the Statutory Officers assurances have been sought from the Head of Paid Service (ie Managing Director), the Monitoring Officer (Head of Law & Administration at SBC) and the s151 Officer (Head of Finance) with regard to their responsibilities for governance.
  - The Head of Paid Service has overall responsibility for the organisation, appointment and management of staff.
  - The Chief Financial Officer (s151 Officer) has overall responsibility for the financial management of the Council. Throughout the year the s151 Officer ensures that the financial position of the Council is monitored, that consideration is given to financial implications when taking decisions and with the support of internal audit that financial processes are complied with.
  - The Monitoring Officer has overall responsibility for:
    - reporting on matters he/she believes are, or are likely to be, illegal or amount to maladministration;
    - matters relating to the conduct of Members and officers; and
    - the operation of the Council's constitution.

The Statutory Officers have identified the following as significant governance issues:

- Vulnerability of the Council's financial stability as a result of reductions in public expenditure and changes to the Government's funding regime; and
- Management capacity to deliver the Council's Corporate Priorities and statutory duties.

- 4.11 **External Audit / Other Review Agencies -** during the year the Council received the following key reports:
  - (i) Audit Findings (dated 19 September 20176 and reported to Audit & Governance Committee 19 September 2017); and
  - (ii) Annual Audit Letter (dated October 2017 and reported to Audit & Governance Committee 5 December 2017).

The reports offered an unqualified opinion on the Council's financial statements and its arrangements for value for money and effective use of resources. No significant concerns were identified.

4.12 **Leadership Team** – in addition to the individual Heads of Service and Statutory Officers assurances, the members of Leadership Team have been consulted on the draft annual governance statement and the significant governance issues that should be included within it.

### 5. Opinion on the Governance Framework

- 5.1 The review of the effectiveness of the governance framework show that the arrangements continue to be fit for purpose and **reasonable assurance** can be given that the framework is operating adequately in practice.
- 5.2 No review can provide absolute assurance; this statement is intended to provide reasonable assurance that there is an ongoing process for reviewing the governance framework and it's operation in practice.
- 5.3 Whilst the governance framework is considered to be adequate a number of issues have been identified that need to be addressed to further enhance the Council's governance arrangements. These are outlined in section 6 together with the actions to be taken.
- 5.4 The Audit & Governance Committee will have responsibility for ensuring the delivery of the actions needed to improve the Council's governance framework.

#### 6. Significant Governance Issues

6.1 The Council's key governance issues for the past year and the year ahead are summarised in the table below together with the actions planned to address them.

ISSUE & ACTION	OFFICER RESPONSIBLE	TARGET DATE
Financial Regulations The Financial Regulations have been revised and will be going to Leadership Team for consideration prior to reporting to Council for approval.	Head of Finance	September 2018
Employees' Code of Conduct  The review of the Employees' Code of Conduct has been rescheduled for 2018-19.	Head of Human Resources, Head of Law & Administration and Head of Governance & Corporate Services	September 2018
Information Governance  Work on implementing the General Data Protection Regulations is ongoing. The Data Protection Policy has recently been updated so the focus for 2018-19 is to provide training for employees and Members and to revise the Retention of Documents Schedule.	Head of Governance & Corporate Services	September 2018 January 2019
Financial Stability  The Approved Budget and Plan currently provides an ongoing balanced budget with the use of balances required in 2019/20 pending the opening of Mill Green Designer Outlet Village in 2020/21.  The Balanced Budget in 2020/21 in addition is based upon the current Local government Finance Regime, however fundamental changes, to Government Funding, details still to be determined, are set to take place in 2020/21 (implementation of 75% Business Rates Retention; Fair Funding and Business Rates Reset ) combined with the ongoing uncertainty in relation to the longevity of the New Homes Bonus grant scheme creates a key strategic risk for the financial stability of this and all other councils. Details are unlikely to become clear before the Autumn of 2019 and hence Budget strategies need to be developed reflecting the various scenarios and efficiency savings implemented as soon as practically possible.	Managing Director and Head of Finance	Ongoing

ISSUE & ACTION	OFFICER RESPONSIBLE	TARGET DATE
Management capacity and delivery of the Council's corporate priorities and statutory duties - management capacity continues to be an issue. The situation will be managed by:	Managing Director	
<ul> <li>Leadership Team are assessing the need for additional project and programme management capacity to deliver capital and revenue projects; and</li> </ul>		September 2018
<ul> <li>Increasing capacity with the Property Services Team to address building compliance issues and support the delivery of regeneration schemes.</li> </ul>		December 2018
Cyber Security		
With the rise in cyber attacks nationally, it is planned to:	Head of Technology	
Update firewall system		June 2018
Provide cyber awareness training for users (Members and Employees)		October 2018
Corporate Plan and Delivery Plans		
Following the production of the new Corporate Plan for 2018-23, it is necessary to ensure that there are detailed action plans in	Head of Governance & Corporate	Plans in place - June 2018
place to support the delivery of the Council's priorities and that these are managed.	Services and Leadership Team	Management of plans – ongoing
Contracts Register		
As a result of the failure to plan adequately for the re-tendering of a number of key contracts before they came to an end, there is a need to develop and maintain departmental contracts registers and procurement plans to support the timely planning for the procurement of contracts in future.	Head of Governance & Corporate Services and Leadership Team	October 2018

Signed:	
Chair of the Audit & Governance Committee	Date
Leader of the Council	Date
Managing Director	Date
on behalf of Cannock Chase District Council	

### Annex 1

### **GOVERNANCE FRAMEWORK**

### Principle 1

## Integrity & Ethics

- Values & Behaviours
- Code of Conduct for Members
- Code of Conduct for Employees
- Declarations of Interests
- Gifts & Hospitality Registers
- Confidential Reporting Policy
- Anti-Fraud & Bribery Policy
- Member & Officer Protocol
- Standards
   Committee
- Monitoring Officer
- Monitoring Officer Protocol
- Legal advice in Committee reports

### Principle 2

# Openness & Engagement

### Principle 3

# Vision & Outcomes

### Principle 4

# Capacity & Capability

### Principle 5

### Risk, Control, Performance & Finance

### Principle 6

Assurance & Accountability

- & Schedule of Council meetings
  - Council agendas, reports and minutes of meetings
  - Freedom of Information Scheme
  - Communications Strategy
  - Consultation & Engagement Strategy

- Corporate Plan
- Priority Delivery Plans
- Service Plans
- Constitution
- Scheme of Delegations
- Induction Programmes
- Personal Development Reviews
- Training
- Head of Paid Service
- Partnership Working

- Risk Management Policy & Strategy
- Strategic Risk Register
- Project Risk Registers
- Financial Regulations
- Budget & MTFS
- Budget reports
- Performance Reports
- Procurement Regulations
- HR Policies & Procedures
- H&S Policies
- Audit Plan
- Audit Reports
- ICT Policies
- Data Protection Policy
- Treasury Management Policy
- Safeguarding Policy
- S151 Officer

- Code of
   Governance
- Annual Governance Statement (AGS)
- Annual Internal Audit Report
- Annual External Audit Letter
- Statement of Accounts
- Council Tax Leaflet
- Pay Policy Statement
- Performance Reports
- Scrutiny Committees
- Internal Audit