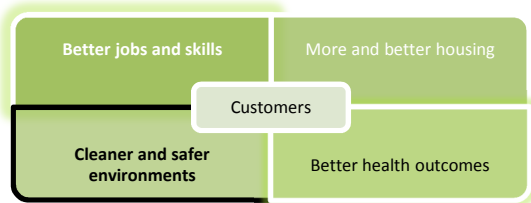

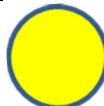












**Cleaner and Safer Environments (Community Safety Section) and More & Better Housing PDPs
End of Year Performance 2016/17**






					Target Achieved / Trend against 15/16
Cleaner and safer environments: Working with partners to foster safer and stronger communities					
Satisfaction with local area					
Total recorded crime		12 Months Ending 22.01.16	12 Months Ending 22.01.17	% Change	No Target Available
	Total Victim Crime	5239	5922	13.0%	
	Total Police Generated Crime	240	218	-9.2%	
	Total Crime	5479	6140	12.1%	
	Staffs Police – DOM – Daily Crime Report				
<u>Total Victim Crime</u> – Acquisitive crimes, Violent Crimes, Sexual Offences, Public Order <u>Total Police Crime</u> – Drug Offences, Handling Stolen Goods, Possession of weapons					





Strategic Objective					
Working with partners to foster safer and stronger communities					
Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating
<p>To review all CCTV Cameras in the District</p> <p>Invitations to quote have been issued and are on track to be evaluated in Quarter 2 (2016-17)</p> <p>Submissions have been evaluated in Quarter 2 and consultants on track to be appointed and start work during Quarter 3.</p> <p>Work completed and report produced in Quarter 3</p>	<p>Review the condition of all security cameras in the district, their best location and whether it is possible to transfer to wireless operation</p>				
<p>To manage and implement the PREVENT action plan</p> <p>As part of the PREVENT Action Plan emails were sent out to WMT (3/2/16 and 17/2/16) offering Prevent training. 3 Workshops to Raise Awareness of Prevent (WRAP) with a total of 26 staff attending, and 3 Prevent briefings with a total of 18 staff have been delivered.</p> <p>The departments that have received training are Environmental Health (Environmental Protection, Food Safety, Private Sector Housing and Partnerships & Communications), and Housing (Housing Options, Housing Maintenance and Housing Repairs).</p> <p>Work with HR has taken place to identify staff who require training in accordance with their job role. KV will be doing further work to address this.</p> <p>Entrust have been commissioned by the Prevent Board to produce resources for schools around extremism and preventing radicalisation. There is currently consultation taking place in schools. These resources will be available and rolled out in schools in the Autumn term of 2016.</p>	<p>Successful delivery of the Prevent Action plan</p>				

<p>Prevent information is available to HR to include in Induction Packs for new starters. Prevent wording for use in contracts, job descriptions and policies/statements has also been developed.</p> <p>Update – January 2017</p> <p>An update will go to Wider Management Team to look at how we can take the Prevent agenda forward in the authority, including training/refresher training for staff and members.</p> <p>The Prevent action plan will be updated when a refreshed Counter Terrorism Local Profile is available for the District.</p> <p>KV has been advised that the Entrust school resources will be available and rolled out Staffordshire wide including primary, middle and high schools in the next month.</p> <p>Update – April 2017</p> <p>The Prevent action plan will be updated when a refreshed Counter Terrorism Local Profile is available for the District.</p> <p>Prevent training will be delivered to Housing colleagues 16th May 2017.</p> <p>The Entrust school resources are currently being rolled out by the Local Support Team (LST) in Cannock to primary, middle and high schools in the.</p>					
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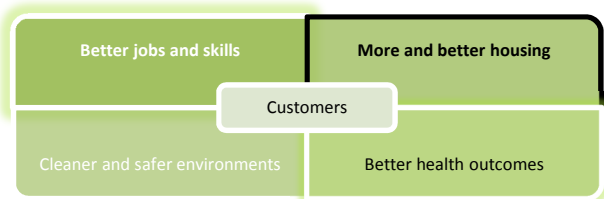
<p>Lead and roll-out the “Let’s Work Together” project across the District</p> <p>This project will provide service managers and home visitors with the tools, training and skills they need to provide the ‘eyes and ears’ for partner organisations, and offer a wider range of support and signposting to local people to help them live healthy, safe and independent lives.</p> <p>A LWT training event took place at CCDC on 16th May 2016. 67 partners both internally and externally, including the voluntary sector attended. The event was very successful and covered the following modules:</p> <ul style="list-style-type: none"> • Hate Crime • Hoarding • Debt • Child Sexual Exploitation • Modern Day Slavery <p>The event was well received and the feedback very positive. A full evaluation will be prepared.</p> <p>A further training event is scheduled for Monday 7th November 2016. Training modules confirmed are:-</p> <ul style="list-style-type: none"> • Dementia • Dementia Friends Information session • Domestic Abuse • Telecare <p>Update – January 2017</p> <p>A schedule of training events for 2017 is going to be developed looking to include opening the sessions up to volunteers. It is hoped that will work closely with Support Staffordshire under the Staffordshire VCSE contract to develop the initiative further.</p> <p>Update – April 2017</p> <p>Cannock Chase Council and Support Staffs are holding a LWT event in June with the specific theme of Young People.</p>	<p>Training delivered to front line staff and managers of Council and other partners services resulting in:</p> <ul style="list-style-type: none"> •Reduced risks for Individuals/families, allowing them to lead safe, healthy, and independent lives. •Practitioners knowing how to get the right services and support in place. •Organisations getting improved value for money 				
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<p>Partnership Website, social media development & launch</p> <p>The Partnership Website is currently being updated by the Partnerships and Communications Team and will be launched later in the year.</p> <p>Update – January 2017 The Partnership Website is being launched at the Cannock Chase Partnership & Networking Event on Monday 31st January 2017.</p> <p>Update – April 2017 The Partnership Website has successfully been launched.</p>					
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Summary of Progress in Delivering Projects/Actions:

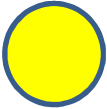




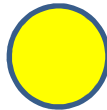
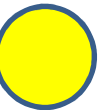
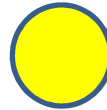

			
Project completed	Project on target	Project Timeline/scope/target date requires attention. Alterations considered by leadership team	Project aborted/ closed
2 50%	2 50%	0 0%	0 0%

ITEM NO. 4.



	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Annual Total	Annual Target	Target Achieved / Trend against 15/16
More and better housing: Increasing the supply of affordable housing							
Additional affordable housing 2015/16 - 22	65	14	6	40	125	165	
More and better housing: Improving the Council's social housing stock and raising standards in the private rented sector							
Decent Homes Standard for all Council properties	All properties meet DHS.	All properties meet DHS.	All properties meet DHS.	All properties meet DHS.	All properties meet DHS.	All properties to meet DHS	
More and better housing: Planning for the housing needs of the District							
Number of affordable dwellings secured through S106 agreements 2015/16- 203	0	0	0	5	5	18	
Housing Need – The total number (net) of housing units overall that are required to be delivered annually by the Local Plan.	The 2016 SHLAA gives a managed delivery target of 249 dwellings per annum.*	249 (as per Q1 commentary)	249 (as per Q1 commentary)	249 (as per Q1 commentary)	249	249	

*The local housing requirement for Cannock Chase is 5,300 dwellings for the plan period 2006- 2028. This gives an annualised completion rate of 241 dwellings (not taking into account previous completions). Taking into account completions from 2006/07 to 2015/16 (2,307 dwellings), the requirement stands at **2,993 dwellings** giving a managed delivery target of **249 dwellings per annum** for the remainder of the plan period.

Strategic Objective					
Increasing the supply of affordable housing					
Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating
<p>Progress the redevelopment of the Reema flats on the Moss Road Estate, Chadsmoor</p> <p>Project is progressing in line with the programme for delivery by March 2018. 6 properties handed over and let during Q4, 41 properties to date handed over and let.</p> <p>There are 24 properties remaining to be handed over, with completion of all the Council units expected in Q3 2017/18, with full scheme completion (including play areas) by the end of Q4 2017/18.</p>	<ul style="list-style-type: none"> • Meet the need for additional affordable housing • Increase the Council's housing stock • Complete the implementation of the Moss Road Estate Regeneration Strategy. • Enhance the appearance of the Moss Road Estate • Provide local employment and training opportunities 				
<p>Progress the construction of the Green Lane Housing Scheme, Rugeley</p> <p>Scheme complete, all 23 units handed over and let during early Q1.</p>	<ul style="list-style-type: none"> • Meet the need for additional affordable housing • Increase the Council's housing stock • Enhance the appearance of the Green Lane area 				
<p>Progress the redevelopment of 5 former garage sites and other areas of Council owned land</p> <p>Cabinet approved the redevelopment scheme on 16/6/16 and Planning applications on 5 sites for the 25 units were submitted at the start of Q2. During Q3 all applications were approved and start on site was achieved on three of the sites during Q4.</p>	<ul style="list-style-type: none"> • Meet the need for additional affordable housing • Increase the council's housing stock • Enhance the appearance of the Council's housing estates 				

Strategic Objective

Improving the Council’s social housing stock and raising standards in the private rented sector

Action & Progress Update **Outcomes** **Q1 Rating** **Q2 Rating** **Q3 Rating** **Q4 Rating**

Implement a range of improvements works as provided for in the 2016-17 HRA Capital Programme

Completed Programmed works against the annual targets, shown in table below:

Programme	Total at Q4	Annual Target
No. of properties having gas heating replaced	321	300
No. of properties benefitting from external envelope work	710	720
No. of properties benefitting from electrical upgrading works	677	600
No. of properties benefitting from kitchen replacement	54	70
No. of properties benefitting from bathroom upgrade	310	340
No. of properties benefitting from double glazing works	1146	1178

Gas Heating – We had a higher number of emergency boiler replacements due to issues with some combi boilers not meeting expected life and hence the numbers are high (budget was also increased)

External Envelope – slight variance from original figures due to adjustment from RTB sales

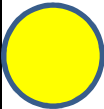
Electrical Upgrades – fewer re-wires were required so additional upgrades took place which is helping to keep the programme on target with available budgets for 2017-2020


Kitchens – budget reduced at start of financial year and target revised to 55, however only 54 kitchens identified as needing upgrade.

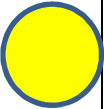
Bathrooms – budget reduced by £200k end Q.3 to help re-profile spend over the 2017-18 financial year and hence numbers reduced accordingly.


Double glazing – fewer numbers due to no accesses and refusals (reflected with slight underspend slippage to 2017-18)

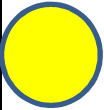

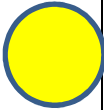
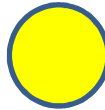
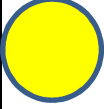

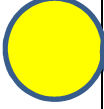

- Meet the needs and aspirations of the Council’s tenants.
- Maintain the Council’s housing stock to the Decent Homes standard.
- Reduce the need for responsive repairs
- Improve the energy efficiency of the Council’s housing stock
- Enhance the appearance of the Councils housing estates.



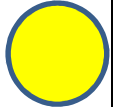













Q1 Rating: 

Q2 Rating: 





Q3 Rating: 

Q4 Rating: 

<p>Houses in Multiple Occupation (HMOs) Inspection Programme. Year 2 of a 3 year project. Identification and inspection of HMOs within the District to ensure compliance with the adopted standards.</p> <p>The inspection programme is continuing and during this quarter 5 active HMOs have been inspected. 2 prospective HMOs have also been visited and a further 1 former HMO has been removed from the programme as they are currently occupied by a single household. No formal enforcement activity has been necessary this quarter.</p> <p>Performance for the year records total inspections at 15 active HMOs along with the removal of 4 properties from the current list as they are occupied by a single household.</p>	<p>All HMOs will be compliant with the required standards.</p>				
<p>Review of voids process to improve turnarounds & sustain tenancies</p> <p>Monitor:</p> <ul style="list-style-type: none"> No. of relets for void dwellings undergoing major works – 15 properties re-let in Q4 Average re-let time in days (major works units, including time spent in works) for General Needs and Sheltered properties – 53.69 days for Q4 The overall average relet time for all properties is 36.76 days for Q4. <p>A lean review into the Void process was undertaken in Q3, a task group has been formed and met in November to look further at the process and ways it could be improved, an improvement plan has been drafted and was put into place during Q4.</p> <p>Two new ‘Tenancy Sustainment Officer’ roles have been created and appointed to. Their impact will be monitored through: contacts made, tenants engaged, sustained tenancies etc.. A total of 44 tenants/households were taken on during 2016/17, with a total of 18 tenants having successfully engaged with the TSO service, their cases are now closed with outcomes achieved up to the end of Q4</p>	<ul style="list-style-type: none"> Meet the needs and aspirations of the Council’s tenants. Maintain the Council’s housing stock to the Decent Homes standard. Reduce the time spent void of units undergoing major works. Reduce rent loss from void dwellings Identifying the right property for the right tenant 				

Strategic Objective					
Planning for the housing needs of the District					
Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating
<p>Secure 18 affordable dwellings through the completion of section 106 Agreements</p> <p>A S106 that was due to be signed during 2016/17 for 39 homes was signed on the 30th March 2016 so 2015/16 exceeded the performance target. It was anticipated that 18 units would be secured through S106 agreements during 2016/17. However, one S106 didn't complete before March 17 so 5 units were secured.</p>	Meet the need for additional affordable housing.				
<p>Work with other local planning authorities in the Local Housing Market area to ensure that we have an up to date Strategic Housing Land Availability Assessment (SHLAA)</p> <p>Work on producing the 2016 SHLAA was undertaken during Q1 for publication in Q2 (July). The 2016 SHLAA period covers from 1st April 2015-31st March 2016.</p>	Sufficient land available to meet the housing needs of the area.				
<p>Ensure that the Council can demonstrate that it has a 5 year supply of housing land to underpin the construction of new housing stock across the District</p> <p>The 2016 SHLAA contains the 5 year supply summary. SHLAA 2016 indicates a 6.3 year supply.</p>	Sufficient land available to meet the housing needs of the area.				
<p>Development with Staffordshire County Council under a joint venture partnership arrangement of the Wharf Road / Pear Tree site, Rugeley</p> <p>At Q4 end, discussions still ongoing with Staffordshire County Council and potential developers to determine site viability and take the site forward.</p>	Open market and affordable dwellings to meet housing needs in Rugeley.				

Summary of Progress in Delivering Projects/Actions:

			
Project completed	Project on target	Project Timeline/scope/target date requires attention. Alterations considered by leadership team	Project aborted/ closed
<p>4</p> <p>40%</p>	<p>4</p> <p>40%</p>	<p>2</p> <p>20%</p>	<p>0</p> <p>0%</p>