

Report of:	Head of Governance
Contact Officer:	R Lamond
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Portfolio Leader:	Community Safety
Key Decision:	No
Report Track:	Community Safety Scrutiny Committee 09/03/16

COMMUNITY SAFETY SCRUTINY COMMITTEE**9th March 2016****QUARTER 3 PERFORMANCE REPORT****1 Purpose of Report**

- 1.1 To provide Members with a progress report on the performance of the Council in relation to the “Community Safety” actions and indicators set out in the “Cleaner and Safer Environment” Priority Delivery Plan for 2015/16.

2 Recommendations

- 2.1 That Community Safety Scrutiny Committee note the performance information relating to the “Community Safety” section of the Cleaner and Safer Environment in Quarter 3 as detailed at Appendix 1.
- 2.2 That the Committee notes the actions and indicators which are rated Yellow, Orange or Red and the associated commentary/remedial action proposed by the Lead Officer, and determines whether any further information or explanation is required to assist Members in their Scrutiny function.

3 Key Issues and Reasons for Recommendation

- 3.1 Information for performance actions and indicators for Quarter 3 (October – December) is included in Appendix 1. The ratings provided for these items indicate that 100% of targets have been achieved or are on target for success.

4 Relationship to Corporate Priorities

4.1 This report supports the Council’s Corporate Priorities as follows:

- (i) The indicators and actions contribute individually to the Council’s Strategic Objectives as set out in the Corporate Plan 2015-18.

5 Report Detail

5.1 The Council’s Corporate Plan 2015-18 was approved by Cabinet on 23 June 2015, superseding the previous Corporate Plan for 2011-14 and setting out the revised mission, priorities and strategic objectives of Cannock Chase District Council for the next three years.

5.2 The supporting Priority Delivery Plans (PDPs) are the annual documents that set out how the Council will achieve progress against its strategic objectives; these plans establish the actions, performance measures and timetables for delivery that are the basis of the Council’s quarterly and annual performance reporting framework.

5.3 The “Cleaner and Safer Environment” PDP includes “Direction of Travel” performance indicators (PIs) and actions outlining the significant projects and initiatives being undertaken by the Council in regard to the strategic objective: “Working with partners to foster safer and stronger communities”.

5.4 These measures and the relevant ratings and commentary provided by Lead Officers are included in Appendix 1. The actions and PIs are rated according to the system illustrated below, and at the end of Quarter 3 100% of actions are rated as competed or on target. Both Indicators in the PDP are reported annually and are not available at this time.

5.5

					
	Project completed	Project on target	Project scope/target date requires attention. Alterations considered by Leadership Team.	Project requires amendment . Alterations considered by Cabinet.	Project aborted/ closed
Performance Indicators	-	-	-	-	-
Actions	0 0%	2 100%	0 0%	0 0%	0 0%

6 Implications**6.1 Financial**

There are no direct financial implications arising from the report.

The financial management of the PDPs is standard in accordance with Financial Regulations and any measure to address a performance shortfall as reflected in a PDP report will require compensatory savings to be identified in the current year and be referred to the Delivering Change Process for additional resources in future years.

6.2 Legal

None

6.3 Human Resources

None

6.4 Section 17 (Crime Prevention)

None

6.5 Human Rights Act

None

6.6 Data Protection

None

6.7 Risk Management

None

6.8 Equality & Diversity

None

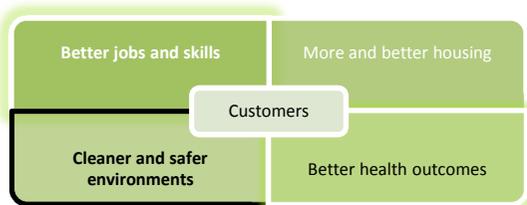
6.9 Best Value

None

7 Appendices to the Report

Appendix 1

Community Safety section of Cleaner and Safer Environment 2015/16 PDP Performance Report Quarter 3



Cleaner and safer environments: Working with partners to foster safer and stronger communities

Direction of Travel PIs		
		Annual Target
Satisfaction with local area	<p>In general residents perceive Cannock Chase to be a safe place. 99% feel very or fairly safe outside in their local area during the day, and 88% after dark. In Cannock Chase fear of crime is considerably higher than the actual risk.</p> <p>Over the 21 months to September 2015, 2,907 residents of Cannock Chase were asked via Citizen Contact Records (CCRs) to identify issues to be dealt with in their local area. The majority (66%) raised 'no issues'. Where issues were identified they were 'anti-social behaviour' (17%), 'community issues' (8%) and 'other crime' (7%). Less than a fifth (19%) of respondents agreed that local services were successfully dealing with these problems.</p>	
Total recorded crime	<p>01/04/2014 – 17/01/2015 = 4256</p> <p>01/04/15 – 17/01/2016 = 4419</p> <p>= 3.8% increase</p>	

Strategic Objective				
Working with partners to foster safer and stronger communities				
Action +Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating
<p>Produce and then facilitate the ongoing development of the Partnership Community Safety Delivery Plan.</p> <p>A half year progress report was submitted to the Office of the Police Crime Commissioner and was presented to the Local Strategic Partnership on Monday 9th November 2015.</p> <p>The report provides evaluations on the below:</p> <ul style="list-style-type: none"> - Community Safety Hub - Part time Hate Crime Officer - Family Intervention Programme Worker - Wakelake Project - Strategic Assessment <p>As part of the report / Community Safety Delivery Plan, Board Members agreed to fund the remainder of Locality Deal Funding to:</p> <ul style="list-style-type: none"> - Langan's Tea Rooms – for training of staff - Multi Agency Centres (MACs) - setting up of Multi Agency Centres (MACs) in 4 schools within the District. The MACs provide a safe place for pupils to go to at times of need and have someone to talk to, it provides a place where services can be delivered and a place where information, advice and guidance (signposting) can be provided, it is not part of the discipline process. This is a model with a history of success, in Stoke and in Staffordshire Moorlands (called room 21) and in Tamworth. 	<p>An Approved Partnership Community Safety Plan allows access to PCC funding for local projects and initiatives and is regularly updated to reflect local needs. Results in improved community safety.</p>	▶	▶	▶

<p>- The aim and objective of the MACs is to provide a good quality advice, support and information to young people from a range of different agencies, providing an integrated young peoples support package as part of a whole school and community approach. Each locality and school will be different, but there will be certain themes identified among the young people. From the engagement carried out in Tamworth when setting up the MACs, the following themes were identified:</p> <ul style="list-style-type: none"> - Emotional health / emotional changes – anger management, self-harm, suicide, depression, eating disorders and low aspirations - Social media – sexting, malicious gossip and gaming - Sexual Health – choices, sexuality - Physical health and wellbeing - Smoking –including marijuana, feeling addicted - Alcohol – drinking and risky behaviour - Teenage pregnancy - Personal Safety – bullying - Economic changes at home – disharmony - Education of parents –neglect <p>This initiative will be overseen and monitored by Debbie Nash – Staffordshire County Council and Karla Vowles – Cannock Chase Council.</p>					
<p>Action +Progress Update</p>	<p>Outcomes</p>	<p>Q1 Rating</p>	<p>Q2 Rating</p>	<p>Q3 Rating</p>	
<p>Lead and roll-out the “Let’s Work Together” project across the District. This project will provide service managers and home visitors with the tools, training and skills they need to provide the ‘eyes and ears’ for partner organisations, and offer a wider range of support and signposting to local people to help them live healthy, safe and independent lives.</p> <p>Due to the success of the Let’s Work Together training events that took place in February and March 2015 and the launch event that took place in June 2015, the Chase Community Partnership will be rolling out further training events in April, July and</p>	<p>Training delivered to front line staff and managers of Council and other partners services resulting in:</p> <ul style="list-style-type: none"> • Reduced risks for Individuals/families, allowing them to lead safe, healthy, and independent lives. 				

<p>possibly October 2016 to front line staff within the Council and Partner agency staff.</p> <p>-</p>	<ul style="list-style-type: none"> • Practitioners knowing how to get the right services and support in place. • Organisations getting improved value for money 				
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<p>Project completed</p>	<p>Project on target</p>	<p>Project scope/target date requires attention. Alterations considered by leadership team.</p>	<p>Project requires amendment. Alterations considered by Cabinet.</p>	<p>Project aborted/ closed</p>