

What we said we'd achieve in 2014/15

Priority Outcome: Place – Improved Living Environment


Housing

Quarter 1


How are we doing so far?

We said we would: Increase the supply of affordable housing

By:

<p>Progress the redevelopment of the Reema flats on the Moss Road Estate, Chadsmoor: Formulate detailed scheme</p> <p><i>Development partner procured and scheme is progressing. Detailed scheme is being finalised and full planning application to be submitted in Q2. On target for demolition/start on site in Q4.</i></p>	
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As Performance Measures

<p><u>Place (Housing) 1</u></p> <p>Support the delivery of 120 additional affordable housing units by March 2015</p> <p><i>Only 1 affordable housing completion in Quarter 1, however larger schemes (including Langbourn Extra Care scheme) are on track to deliver 120 units by year end.</i></p>	
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We said we would: Maintain and improve the facilities and energy efficiency of the Council's housing stock

By:

<p>Implement the 2014-15 HRA Capital Programme by providing:-</p> <p>Kitchen Improvements – 90 dwellings Bathroom Improvements – 310 dwellings Central Heating Improvements - 255 dwellings Electrical Upgrades – 510 dwellings External Works – 830 dwellings</p>	
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<p>Double glazing and window refurbishment - 740 dwellings.</p> <p>Completions at end of quarter 1 were: Kitchen Improvements – 17 dwellings Bathroom Improvements – 76 dwellings Central Heating Improvements - 66 dwellings Electrical Upgrades – 256 dwellings External Works – 135 dwellings Double glazing and window refurbishment - 380 dwellings.</p>	
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As Performance Measures

<p><u>Place (Housing) 2</u></p> <p>% of emergency repairs completed within former Government time limits – Target 98%</p> <p>99% of emergency repairs completed within former Government time limits</p>	
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<p><u>Place (Housing) 3</u></p> <p>Average time taken to complete non-urgent repairs – Target 15 Days</p> <p>Average time taken to complete non-urgent repairs – 11.08 Days</p>	
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<p><u>Place (Housing) 4</u></p> <p>% of repairs appointments made and kept – Target 98%</p> <p>99% of repairs appointments made and kept</p>	
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<p><u>Place (Housing) 5</u></p> <p>% of properties with a valid Landlord Gas Safety Record – Target 99%</p> <p>99.56% of properties with a valid Landlord Gas Safety Record</p>	
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Place (Housing) 6

% of properties without a valid Landlord Gas Safety Record which are in the No Access Procedure – Target 100%

100% of properties without a valid Landlord Gas Safety Record are in the No Access Procedure



We said we would: Manage the Council's housing stock

As Performance Measures:

Place (Housing) 7

Average re-let time for void dwellings – Target 26 Days

Average re-let time for void dwellings – 25 days

**Place (Housing) 8**

% of dwellings that are vacant – Target 1.5%

1.32% of dwellings are vacant

**Place (Housing) 9**

Current tenants' arrears – Target £290,000

Current tenants' arrears - £268,186



We said we would: Provide housing advice and homelessness services

As Performance Measures:


Place (Housing) 14


% of homeless decisions determined within 33 days - Target 75%


74% of homeless decisions determined within 33 days




We said we would: Support vulnerable households to live independently in their own homes

<p>Undertake disabled adaptations to 100 Council dwellings</p> <p>Disabled adaptations have been undertaken to 22 Council dwellings</p>	
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<p>Provide a Vulnerable Tenants Grass cutting and Internal Decoration Scheme</p> <p>In quarter 1: 900 properties received 6 grass cuts 18 redecorations have been undertaken.</p>	
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<p>Determine DFG applications within 28 days of application</p> <p>All applications approved within 28 days.</p>	
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We said we would: Improve the quality and availability of Private Sector Housing.

<p>Initial response to 95% service requests within required timescale.</p> <p>99% responded to within timescale.</p>	
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