

What we said we'd achieve in 2014/15

Priority Outcome: Place – Improved Living Environment


Housing


Quarter 2


How are we doing so far?

We said we would: Increase the supply of affordable housing


By:

<p>Progress the redevelopment of the Reema flats on the Moss Road Estate, Chadsmoor: Formulate detailed scheme</p> <p><i>Planning application submitted by Keepmoat. Planning consultation including exhibition undertaken. On target for demolition/start on site in Q4.</i></p>	
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<p>Review the Council's allocations policy</p> <p><i>A Review of the Council's Allocation policy was reported to Cabinet in 2014.</i></p>	
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<p>Formulate proposals to deliver a range of affordable housing options for single people</p> <p><i>Referral agreement with Deventio Housing completed and in operation in respect to former Refuge "Maple Place".</i></p>	
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As Performance Measures



<p><u>Place (Housing) 1</u></p> <p>Support the delivery of 120 additional affordable housing units by March 2015</p> <p><i>22 units delivered in Q2, on target for 120 by year end. Langbourn Extra Care scheme (63 units) should complete by Q4, plus a couple of other smaller schemes, as well as Help to Buy completions.</i></p>	
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We said we would: Maintain and improve the facilities and energy efficiency of the Council's housing stock

By:



<p>Implement the 2014-15 HRA Capital Programme by providing:-</p> <p>Kitchen Improvements – 90 dwellings Bathroom Improvements – 310 dwellings Central Heating Improvements - 255 dwellings Electrical Upgrades – 510 dwellings External Works – 830 dwellings Double glazing and window refurbishment - 740 dwellings.</p> <p><i>Completions at end of quarter 2 were:</i> <i>Kitchen Improvements – 33 dwellings</i> <i>Bathroom Improvements – 163 dwellings</i> <i>Central Heating Improvements – 162 dwellings</i> <i>Electrical Upgrades – 320 dwellings</i> <i>External Works – 242 dwellings</i> <i>Double glazing and window refurbishment – 790 dwellings</i></p>	
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As Performance Measures

<p><u>Place (Housing) 2</u></p> <p>% of emergency repairs completed within former Government time limits – Target 98%</p> <p><i>99% of emergency repairs completed within former Government time limits</i></p>	
<p><u>Place (Housing) 3</u></p> <p>Average time taken to complete non-urgent repairs – Target 15 Days</p> <p><i>Average time taken to complete non-urgent repairs – 11.4 Days</i></p>	

<p><u>Place (Housing) 4</u></p> <p>% of repairs appointments made and kept – Target 98%</p> <p><i>100% of repairs appointments made and kept</i></p>	
<p><u>Place (Housing) 5</u></p> <p>% of properties with a valid Landlord Gas Safety Record – Target 99%</p> <p><i>99.6% of properties with a valid Landlord Gas Safety Record</i></p>	
<p><u>Place (Housing) 6</u></p> <p>% of properties without a valid Landlord Gas Safety Record which are in the No Access Procedure – Target 100%</p> <p><i>100% of properties without a valid Landlord Gas Safety Record are in the No Access Procedure</i></p>	


We said we would: Manage the Council's housing stock

<p>Review the effectiveness of the Council's policy changes to mitigate the impact of the Social Sector Size Criteria</p> <p><i>The review the effectiveness of the Council's policy changes to mitigate the impact of the Social Sector Size Criteria due to be undertaken in quarters 2 & 3 has been deferred until 2015-16 due to staff sickness.</i></p>	
<p>Complete the implementation of the replacement Housing Management IT system</p> <p><i>Development work is continuing to progress the implementation of the Housing Management IT system which will replace the current system and provide additional functionality.</i></p>	


As Performance Measures:

<p><u>Place (Housing) 7</u></p> <p>Average re-let time for void dwellings – Target 26 Days</p> <p><i>Average re-let time for void dwellings – 22.2 Days</i></p>	
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<p><u>Place (Housing) 8</u></p> <p>% of dwellings that are vacant – Target 1.5%</p> <p><i>1.1 % of dwellings are vacant</i></p>	
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<p><u>Place (Housing) 9</u></p> <p>Current tenants' arrears – Target £290,000</p> <p><i>Current tenants' arrears – £318,419</i></p>	
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We said we would: Provide housing advice and homelessness services


<p>Implement the 2014-15 Homelessness Prevention Programme</p> <p><i>196 households where homelessness was prevented</i></p>	
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As Performance Measures:

<p><u>Place (Housing) 14</u></p> <p>% of homeless decisions determined within 33 days - Target 75%</p> <p><i>81% of homeless decisions determined within 33 days</i></p>	
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We said we would: Support vulnerable households to live independently in their own homes


<p>Undertake disabled adaptations to 100 Council dwellings</p> <p><i>By the end of Qtr 2: 53 disabled adaptations have been undertaken to Council dwellings</i></p>	
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<p>Provide a Vulnerable Tenants Grass cutting and Internal Decoration Scheme</p> <p>By end of quarter 2: <i>900 households have received 11 cuts 49 households have benefitted from the Internal Decoration Scheme</i></p>	
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<p>Determine DFG applications within 28 days of application</p> <p><i>All DFG applications received (14 in total) were determined within 28 days.</i></p>	
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We said we would: Improve the quality and availability of Private Sector Housing.

As Performance Measures:

<p>Initial response to 95% service requests within required timescale.</p> <p><i>97% of service requests responded to within required timescales.</i></p>	
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