

What we said we'd achieve in 2014/15

Priority Outcome: Place – Improved Living Environment

Housing


Quarter 3

How are we doing so far?


We said we would: Increase the supply of affordable housing

By:

<p>Progress the redevelopment of the Reema flats on the Moss Road Estate, Chadsmoor - Start on site</p> <p>Start on site will commence in Q4. Planning permission has now been obtained.</p>	
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<p>Review the Council's allocations policy</p> <p>Review taken place and on 18 December 2014 Cabinet agreed to proposed amendments to the Allocation Policy and for their implementation from 5 January 2015.</p>	
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As Performance Measures



<p><u>Place (Housing) 1</u></p> <p>Support the delivery of 120 additional affordable housing units by March 2015</p> <p>90 additional affordable housing units delivered at end of Q3.</p> <p>67 completions in Q3, including 55 Help to Buy completions from Q1 and 2 (due to delay in receiving Gov. figures).</p> <p>Langbourn Extra Care scheme set for completion in Q4 which will deliver 63 units – therefore target of 120 will be exceeded.</p>	
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We said we would: Maintain and improve the facilities and energy efficiency of the Council's housing stock

By:



<p>Implement the 2014-15 HRA Capital Programme by providing:-</p> <p>Kitchen Improvements – 90 dwellings Bathroom Improvements – 310 dwellings Central Heating Improvements - 255 dwellings Electrical Upgrades – 510 dwellings External Works – 830 dwellings Double glazing and window refurbishment - 1020 dwellings.</p> <p>Completions at end of quarter 3 were:</p> <p>Kitchen Improvements – 44 dwellings Bathroom Improvements – 227 dwellings Central Heating Improvements - 245 dwellings Electrical Upgrades – 375 dwellings External Works – 520 dwellings Double glazing and window refurbishment - 938 dwellings.</p>	
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As Performance Measures

<p><u>Place (Housing) 2</u></p> <p>% of emergency repairs completed within former Government time limits – Target 98%</p> <p>99% of emergency repairs completed within former Government time limits</p>	
<p><u>Place (Housing) 3</u></p> <p>Average time taken to complete non-urgent repairs – Target 15 Days</p> <p>Average time taken to complete non-urgent repairs – 11 days</p>	


<p><u>Place (Housing) 4</u></p> <p>% of repairs appointments made and kept – Target 98%</p> <p>99% of repairs appointments were made and kept</p>	
<p><u>Place (Housing) 5</u></p> <p>% of properties with a valid Landlord Gas Safety Record – Target 99%</p> <p>99.6% of properties had a valid Landlord Gas Safety Record</p>	
<p><u>Place (Housing) 6</u></p> <p>% of properties without a valid Landlord Gas Safety Record which are in the No Access Procedure – Target 100%</p> <p>100% of properties without a valid Landlord Gas Safety Record are in the No Access Procedure</p>	


We said we would: Manage the Council's housing stock

<p>Review and update the HRA Business Plan to take account of any changes to key assumptions</p> <p><i>A review of HRA Business Plan was subject to a report to Cabinet in November 2014.</i></p>	
<p>Complete the implementation of the replacement Housing Management IT system</p> <p>Development work is continuing to progress the implementation of the Housing Management IT system which will replace the current system and provide additional functionality. However, to avoid close down at the end of the financial and ensure the new system is robustly tested, the go live date has been reprogrammed to 2015-16.</p>	


As Performance Measures:

<p><u>Place (Housing) 7</u></p> <p>Average re-let time for void dwellings – Target 26 Days</p> <p><i>Average re-let time for void dwellings – 23.8 days</i></p>	
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<p><u>Place (Housing) 8</u></p> <p>% of dwellings that are vacant – Target 1.5%</p> <p>1.1% of dwellings that are vacant</p>	
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<p><u>Place (Housing) 9</u></p> <p>Current tenants' arrears – Target £290,000</p> <p><i>Current tenants' arrears – £325,332</i></p>	
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We said we would: Provide housing advice and homelessness services


<p>Implement the 2014-15 Homelessness Prevention Programme</p> <p>298 households where homelessness was prevented</p>	
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As Performance Measures:

<p><u>Place (Housing) 14</u></p> <p>% of homeless decisions determined within 33 days - Target 75%</p> <p>80% of homeless decisions determined within 33 days</p>	
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We said we would: Support vulnerable households to live independently in their own homes

<p>Undertake disabled adaptations to 100 Council dwellings</p> <p>By the end of quarter 3: 85 disabled adaptations undertaken to 100 Council dwellings</p>	
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<p>Provide a Vulnerable Tenants Grass cutting and Internal Decoration Scheme</p> <p>900 properties have received 13 cuts 62 households received the internal decorating service.</p>	
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<p>Determine DFG applications within 28 days of application</p>	
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We said we would: Improve the quality and availability of Private Sector Housing.

As Performance Measures:

<p>Initial response to 95% service requests within required timescale. 99%</p>	
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