

CANNOCK CHASE COUNCIL
MINUTES OF THE MEETING OF THE
LICENSING SUB-COMMITTEE
THURSDAY 3 FEBRUARY 2011 AT 10.00 AM
IN THE CIVIC CENTRE, BEECROFT ROAD, CANNOCK

PRESENT: Councillors

Allen, F.W.C. (Chairman)

Ansell, Mrs. P.A. Grice, Mrs. D.

Representatives for the Licence Holders:

Mr. C. Knights (Business Development Manager, Trust Inns)
Mr. D. Davies (Operations Director, Trust Inns)
Mr. T. Shield (John Guant & Partners, Solicitor for Trust Inns Limited)
Mr. G. Houston (Designated Premises Supervisor, The Shrew)
Mr. J. Stead (Manager, The Shrew)

Responsible Authority Representation:

Inspector Ellerton (Southern Licensing Unit, Staffordshire Police)
PC A. Frost (Chase Division Licensing Unit, Staffordshire Police)
Michael Griffiths (Police Legal Representative)
Neil Griffiths (Staffordshire Fire & Rescue Services)

Representing the Licensing Authority:

Mr. S. O'Meara (Senior Licensing Officer, Environmental Health, Cannock Chase Council)
Steve Shilvock (Head of Environmental Health, Cannock Chase District Council)
Terry Weston (Pollution Control Officer, Cannock Chase District Council-observing)
Kerry Wright (Community Safety Officer, Cannock Chase District Council-observing)

Solicitors advising Committee:

Miss J. Uppal Locum Lawyer
Mr. G. Finn Senior Legal Officer

Secretary to the Committee:

Mrs. W. Rowe Senior Committee Officer

Interested Parties:

Mr. T. Booth (TAP Security Solutions)

1. Appointment of Chairman

RESOLVED:

That Councillor F.W. C. Allen be appointed Chairman for the Hearing.

2. Apologies and Reconstitution of Membership

Apologies for absence were received from Councillor R. Easton.

The Chairman informed all parties that the Council would only allow licensing decisions to be taken by a minimum of three Councillors. In the event of one Member being unable to attend, their place would be substituted by another Member taken from the membership of the full Licensing/Public Protection Committee. In the event of this substitution taking place, all parties would be informed of the change of membership at the beginning of the hearing. The Chairman confirmed that Councillor R. Easton had submitted his apologies and therefore his place had been substituted by Councillor Mrs. D. Grice for the Hearing today.

3. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members

<u>Name</u>	<u>Interest</u>	<u>Type</u>
Miss J. Uppal	Previously been employed by Staffordshire Police Legal Services	Personal

4. Licensing Act 2003 – Application for a Review of a Premises Licence – The Shrew Public House, Rugeley

Consideration was given to the Report of the Head of Environmental Health (Enclosure 4.1 – 4.57 of the Official Minutes of the Council).

The Chairman advised the Sub Committee that as the application was for a review of the Premises Licence any reference to the applicant within the procedure for the hearing would refer to Staffordshire Police. The Chairman then outlined the revised procedure.

The Chairman asked all parties to introduce themselves and to confirm their understanding of the procedure.

The officer of the Licensing Authority presented the report in respect of this matter. He outlined the relevant issues for consideration by Members. He advised that Staffordshire Police had made an application to the Licensing Authority for a review of the Premises Licence in respect of the Shrew Public House on the basis that the four licensing objectives - Prevention of Crime & Disorder, Public Safety, the Prevention of Public Nuisance and the Protection of Children from Harm were being compromised. He explained that the Police were seeking to reduce the hours during which alcohol may be sold at the premises and also impose several conditions upon the Premises Licence in order to help ensure compliance with the licensing objectives.

He confirmed that the premises currently had the benefit of a licence granted on 24 November

2005 under the Licensing Act 2003 and currently permitted:

1. Sale by Retail of Alcohol on and off the premises
2. Live Music
3. Recorded Music
4. Anything of a Similar Description to Live Music, Recorded Music and Performances of Dance
5. Provision of Facilities for Making Music
6. Provision of Facilities for Dancing
7. Anything of a Similar Description of Provision of Facilities for Making Music and Dancing
8. Provision of Late Night Refreshment

He confirmed the current licensing hours for the Sale by Retail of Alcohol, the Provision of Regulated Entertainment and Provision of Late Night Refreshment (as detailed within the report).

He advised that other Responsible Authority representation had been submitted in respect of the application for review. These included Staffordshire Fire and Rescue and Cannock Chase District Council's Environmental Health along with a valid representation from TAP Security Solutions Ltd as an Interested Party. He then referred the Committee to the "matters to note" which were contained on Enclosure 4.5 and 4.6 of the report.

He advised that Members were being asked to determine what action may be required in order to ensure that the Licensing Objectives were met at the premises, having due regard to the requirements of the legislation, the four Licensing Objectives, the Council's Licensing Policy and Guidance issued under S182 of the Licensing Act 2003 by the Secretary of State.

He asked the Committee to note that Staffordshire Police had requested that the times for sale by retail of alcohol were reduced and that several conditions be added onto the Premises Licence. This was outlined within Enclosure 4.14 of Annex 1 to the report.

The representatives from Trust Inns were given the opportunity to ask questions. The Legal representative for Trust Inns asked whether the Committee had received a copy the submission made by Trust Inns. Members confirmed they had been provided with a copy of the submission.

The representatives from Staffordshire Police along with Members of the Committee were given the opportunity to ask questions of the Licensing Authority. There being none the representatives from Staffordshire Police were invited to put the case in respect of the matter.

The Police Legal Representative advised that a number of Police Officers were present at the hearing to put forward the concerns in relation to the application. It was considered that the Police had reached a point whereby action was required to be taken under the Licensing Act as negotiations with the Designated Premises Supervisor had broken down. The premises had come to the attention of Staffordshire Police as it was attracting late night drinking and 47 incidents had been noted in relation to the premises. He referred the Committee to Enclosure 4.18 – 4.23 of the report which provided a summary of the incidents in relation to the premises. He accepted that there were a number of incidents whereby a member of staff at the premises had contacted the Police. However, there were repeated requests for Police attendance at the

premises and a number of quite significant incidents had occurred during the later part of 2010. This had prompted Staffordshire Police to apply for a review of the Licence.

The Police Legal Representative invited Inspector Ellerton to outline the impact the premises was having on the Police in the town centre. Inspector Ellerton advised that the Shrew had caused concern and difficulties over a period of time. There had been some improvements in relation to noise following negotiations with the Designated Premises Supervisor. Voluntary agreements had been established with the Designated Premises Supervisor and an Action Plan had been prepared, however, these had quickly eroded. Problems had been occurring at the premises or in the vicinity of the premises during the early hours of the morning. This had led to additional Police Officers being drawn in to assist. However, he referred the Sub Committee to Enclosure 4.23 of the report which outlined the times of the incidents and commented that the Police were not able to sustain the resources beyond 2.00 or 3.00am.

Inspector Ellerton explained that the Police wanted to work with the Designated Premises Supervisor and a meeting was therefore arranged. The Designated Premises Supervisor agreed to provide an Action Plan to assist in reducing the incidents at the premises. It was proposed that last entry into the premises would be 1.30am. Following this, there was an improvement in the situation during September and there was a decrease in the number of incidents. However, in October it appeared that the measures in the Action Plan were not being implemented. There was evidence to suggest that customers had gained access after 1.30am and the incident levels increased.

The Police Legal Representative asked the Police Officers to confirm what time other licensed premises closed in the area. Inspector Ellerton advised that the other licensed premises in the area closed at 12 midnight and 2.30 am and therefore the Shrew attracted customers after this time as it was seen as the last drinking venue. The Police Legal Representative commented that the Sub Committee would decide on the licensable hours for the premises but asked the Police Officers to confirm whether they saw an advantage in reducing the sale of alcohol to 2.00am. Inspector Ellerton stated that it was considered that reducing the hours the premises were allowed to sell alcohol would assist in reducing the number of incidents of violence and drunken behaviour in the town.

The Police Legal Representative referred to Enclosure 4.21 which outlined a summary of the incidents in relation to the Shrew. In particular he made reference to the incident on 5 December 2010 whereby a female customer attacked a male customer with a glass in the premises. It was the seriousness of this incident that had prompted the Police to ask for a review of the licence. He asked the Police representatives to outline the Police resources that were called to the premises during November. PC Frost explained that the Police had been asked to assist in ejecting people from the premises due to fights and drunkenness. He referred to an incident on 20 November 2010 whereby staff had allowed customers access after 1.30am, a fight had occurred at 2.30am and the Police were called to assist. He commented that 90% of incidents occurred after 2.00am.

The Legal Representative for Trust Inns suggested that the Sub Committee should also view the documents of evidence in conjunction with the summary of Police incidents. The Police Legal Representative confirmed this was acceptable and the documents of evidence were circulated to the Sub Committee.

The Police Legal Representative commented that the Police had prepared a number of

conditions which it was considered would assist in reducing the number of incidents at the premises. These had been circulated to the Sub Committee and to the representatives from Trust Inns.

The Police Legal Representative asked PC Frost to confirm whether the incidents of Crime and Disorder at the premises would be reduced if the hours the premises were allowed to sell alcohol were reduced. PC Frost confirmed that the majority of incidents at the premises were in the early hours of the morning and it would assist the Police if the hours the premises were allowed to sell alcohol were reduced.

The Legal Representative for Trust Inns was offered the opportunity to ask questions. He asked Inspector Ellerton to confirm the area under his responsibility. He confirmed that he was responsible for Rugeley Town Centre along with some urban areas of Cannock Chase and Cannock Wood. The Legal Representative for Trust Inns asked whether the Inspector agreed that all licensed premises had a certain number of issues regarding disorder. Inspector Ellerton confirmed that where any issues arose in relation to a licensed premise the Police worked closely with the premises in order to improve the situation. The Legal Representative for Trust Inns suggested that incidents should be kept at a sensible level. Inspector Ellerton stated that Town Centre violence issues were unacceptable and although there may always be some issues these must be kept to a bear minimum.

The Legal Representative for Trust Inns asked Inspector Ellerton to confirm how many times he had visited the area over the last year. Inspector Ellerton stated that he was at the premises on Christmas Eve; however he did not visit the area a lot as he relied on his Police Officers who were regularly present in the area. He was present at the meeting at the Police Station on 8 November 2010 when the Designated Premises Supervisor was asked to attend. The Legal Representative for Trust Inns asked Inspector Ellerton whether there had been any additional meetings other than the ones in August and November. He stated that there had been meetings with the previous Manager and previous Premises Licence Holder but since March there had only been the meetings in August and November.

The Legal Representative for Trust Inns asked whether the Police had spoken to Trust Inns, the current Premises Licence Holder. Inspector Ellerton stated that Trust Inns were not at the meeting in August but were present at the meeting on 8 November. However, the Designated Premises Supervisor was present and should have made the Premises Licence Holder aware of the concerns being raised.

The Legal Representative for Trust Inns stated that following the meeting on 8 November 2010 Trust Inns had accepted all the suggestions put forward by the Police to address the concerns being raised apart from wishing to retain the terminal hour for alcohol at 3.00am. However, the Police then asked for a review of the licence. Inspector Ellerton confirmed that Police Officers had raised concern regarding the premises and had therefore called for a review of the licence.

The Legal Representative for Trust Inns commented that there had been no incidents produced by the Police since 5 December 2010 in relation to the premises even though this was during the Christmas/New Year period. Inspector Ellerton stated that there had been a lot of extra Police Officers on the streets during the Christmas/New Year period and although there were incidents there were no real issues or concerns. The Legal Representative for Trust Inns asked whether any premises had been asked to close. PC Frost indicated that one

premises decided to close voluntarily for a short period but this was not at the request of the Police. The Legal Representative for Trust Inns referred to the conditions put forward by the Police and asked for confirmation as to whether there was any objection to two door supervisors being present on Thursdays and on Sundays other than when it was a Bank Holiday. The Police representatives confirmed that there was no objection to this.

The Legal Representative for Trust Inns asked the Sub Committee to refer to the summary of incidents produced by Staffordshire Police. He referred to the incident on 6 November 2010 whereby a male had been arrested for possession with intent to supply controlled substances. PC Frost indicated that the Police had no concerns regarding drugs being a problem at the premises. The Legal Representative for Trust Inns referred to the incident on 31 October 2010 and commented that the premises do not sell red bull or energy drinks. However, the incident indicated that an offender who was arrested had stated his last drink of 9 or 10 Vodka red bulls had been in the Shrew.

With regard to the incidents regarding refusal of entry Inspector Ellerton commented that the Police had worked with the Designated Premises Supervisor under the voluntary arrangements. However, despite the voluntary agreement customers were being allowed into the premises after 1.30am. The Legal Representative for Trust Inns confirmed that Trust Inns accepted that conditions should be placed on the licence.

The Legal Representative for Trust Inns then referred the Sub Committee to the documents of evidence in relation to the summary of Police incidents which had been circulated earlier. He made reference to an incident on 16 October 2010 whereby CCTV reported a disturbance and the Police had arrived at the premises within one minute. However, on arrival there was nothing to be seen. He reported that in the Police summary of incidents this appeared to be a major incident when in fact it wasn't. The Police representatives stated that when the Police arrived at the premises no one wanted to engage with them. However, it must have been sufficient for the CCTV operators to call the Police.

The Legal Representative for Trust Inns referred to a further incident on the log on 19 September 2010 whereby a male outside the premises appeared agitated. He questioned how this adversely affected the premises. Inspector Ellerton commented that the Police were not saying it adversely affected the premises it indicated that the Police had been involved.

The Legal Representative for Trust Inns asked the Police representatives to confirm their requirements in relation to the CCTV at the premises. PC Frost confirmed that the CCTV at the premises was not of the best quality and did not provide a good image of offenders. It therefore needed upgrading and this could be done through the conditions.

Members of the Sub Committee were then given the opportunity of asking questions. A Member asked how the Shrew compared to other licensed premises in the area. PC Frost explained that the Shrew had the latest closing time. It was consistently listed in the top 10 of incidents occurring at licensed premises. He further explained that up until 2.00am incidents at the Shrew were significantly less than at other premises in the area as a lot of the problems occurred after 2.00am. Another Member asked whether the Police were called to the Shrew more often than any other premises in the area. The Police representatives confirmed that the Police were consistently called to the Shrew more often than any other premises. A Member then referred to page 4 of the submission made on behalf of Trust Inns Limited which had been circulated to Members prior to the hearing. He asked why the Police had declined a

meeting with Trust Inns to discuss the issues. Mr. S. O'Meara, Senior Licensing Officer confirmed that the Police and the Local Authority had discussions with the Designated Premises Supervisor and agreed an Action Plan. Mr. O'Meara then wrote to the Designated Premises Supervisor and a copy of the correspondence was forwarded to Trust Inns as the Premises Licence Holder. On receipt of this letter Trust Inns asked for a meeting, this was initially declined as the Action Plan had been formulated and it was hopeful that this would address the concerns. However, following subsequent correspondence at the instigation of the Premises Licence Holder this led to a meeting on 8 November, 2010.

The representative from Staffordshire Fire and Rescue was asked to put forward their case. He read out his letter on Enclosure 4.52 of the report which outlined Staffordshire Fire and Rescues evidence. Additionally he referred to his statement which had been circulated prior to the hearing regarding his visit to the premises on 20 January 2011 to investigate a complaint relating to persons sleeping at the premises. He arrived at the premises at 15.50 hours and met a member of the bar staff, Iona McGregor. He asked to speak with the Designated Premises Supervisor, Gavin Houston. She said she had been trying to reach him that morning without success but offered to contact the Assistant Manager, John Stead. He asked if John lived upstairs to which she replied yes. He spoke to Mr. Stead on the phone and was awaiting a Fire Service colleague to arrive when he saw Iona McGregor leave the premises to fetch Gavin Houston. He then witnessed a male customer serve another customer with a drink. He asked the man if he worked at the premises to which he replied he did not. Iona McGregor returned and he asked her if the customer who had served the beer worked at the premises. She replied that he used to work there but didn't any more. Mr. Houston then arrived at the premises and he asked him whether anyone had been sleeping on the premises. Mr. Houston stated that no one had been sleeping upstairs. He then asked if he could inspect the upstairs but Mr. Houston explained that the staircase was padlocked. He thought this was unusual as the office and CCTV was situated up there. However, a Prohibition Notice was issued to Mr. Houston which prohibited anyone from sleeping on the first floor of the premises.

The Legal Representative for Trust Inns was offered the opportunity of asking questions of the Fire Officer. He asked whether the Fire Officer had seen any evidence of anyone sleeping on the first floor of the premises. The Fire Officer stated that he had not personally seen any evidence of anyone sleeping upstairs but a Prohibition Notice had been issued to prohibit any one from sleeping there. He commented that Iona McGregor had stated that the Assistant Manager lived upstairs. The Legal representative from Trust Inns asked whether the Fire Officer had any concern with regard to the ground floor. The Fire Officer confirmed he had none.

The Police Legal Representative was then offered the opportunity of asking questions of the Fire Officer. He asked the Fire Officer to confirm whether he was in uniform when he visited the premises on 20 January, 2011 and whether any discussion took place regarding the price of the drink when the customer served another customer. The Fire Officer stated he was in uniform when he attended the premises. The customer went to the correct side of the counter but could not operate the till so he left the money behind the counter.

At this point in the proceedings the Sub Committee adjourned to allow the Representatives from Trust Inns to read to conditions that had been suggested by Staffordshire Police.

The meeting reconvened and the Legal Representative for Trust Inns presented their case. He referred Members to the submission made on behalf of Trust Inns Limited which had been

previously circulated. He led Members through the submission explaining the background to the case. Members were advised that the Premises Licence for the Shrew was transferred to Trust Inns in March 2010 and there was a change of Tenant in May 2010.

He referred to a meeting that was arranged between the Police and the Designated Premises Supervisor on 8 August, 2010 where the Action Plan was discussed and formulated. The Action Plan agreed, amongst other things, to last entry time to the premises of 1.30am, last alcoholic drink to be served at 2.30am and the premises to close at 3.00am. This led to a decrease in incidents at the Shrew. In November 2010 the Police then forwarded a letter to Trust Inns outlining their concerns that the measures in the Action Plan were not being implemented. He commented that as soon as Trust Inns became aware of the Police concerns in relation to the premises they acted proactively to address them. Trust Inns had considered the meeting and discussions had been useful and the only point of difference being in relation to the terminal hour for the sale of alcohol. However, review proceedings were issued on 9 December 2010 without further contact from the Police.

He explained that the premises had been operating according to the Action Plan and therefore Trust Inns were disappointed that a review of the licence had been requested. Since November 2010 the premises had been operating with a last entry of 1.30am and the last alcoholic drink being served at 2.30am in line with the Action Plan. The Police were suggesting that the last alcoholic drink be served at 2.00 am; however, it was considered that this would put the premises in a worst position than other licensed premises in the area.

He then referred Members to the statements made by the Police which had been previously circulated and to the summary of Police incidents. He asked Members to look at these in conjunction with the additional documents of evidence circulated earlier. He commented that during the period November 2010 to January 2011 there had only been one suggested incident of allowing entry after 1.30am. He referred Members to the statement from PC Nick Smith regarding this incident on 25 January. He commented that the Police Officer had witnessed customers being turned away at the door and they therefore went around the back and gained access. He said there was no evidence to suggest that the Designated Premises Supervisor suggested the customers go around the back to gain access. He suggested that one of the customers may have telephoned a friend inside the premises and asked them to open the back door to allow entry. It was explained that a door supervisor had now been situated at the back entrance to ensure this could not happen again.

The Legal Representative for Trust Inns noted the Environmental Health Officer's noise issues and confirmed these had not been raised with the Premises Licence Holder. He then referred to the submissions made by the Fire Officer. He commented that the Fire Officer had no issues of concern in relation to the licensed premises. The matter regarding sleeping on the first floor accommodation was not a licensing matter and Trust Inns had no plans to convert the first floor to living accommodation. The Prohibition Notice issued by the Fire Officer would prohibit anyone from sleeping at the premises in any case.

With regard to the visit by the Fire Officer on 21 January 2011 he commented that the bar staff had gone to fetch the Designated Premises Supervisor who lived opposite the premises. She was only gone for a matter of minutes and a customer, who had previously worked there, served another customer. He asked the Committee to note that Trust Inns were now involved and the premises had been operating in accordance with the Police conditions since November 2010.

He then confirmed that the representatives from Trust Inns had considered the conditions put forward by the Police which had been circulated earlier in the hearing. Apart from one minor amendment, the Police were happy with these conditions.

The Police Legal Representative was then given the opportunity to ask questions. He asked for clarification that Trust Inns were willing to amend their operating hours apart from wishing to retain the sale of alcohol until 2.30am and not 2.00am. This was confirmed. He then asked whether the Designated Premises Supervisor would remain. The Legal Representative for Trust Inns stated that this was a matter for the Sub Committee and should Members be minded to ask that the Designated Premises Supervisor be changed Trust Inns would have no objection to doing so.

The Legal Representative for Trust Inns was given the opportunity to call witnesses and he called upon Mr. David Davies, the Operations Director. Mr. Davies advised that he took his position very seriously and became involved early on in the matter to resolve the issues. He was committed to having regular contact with the premises and had employed the services of a firm of Solicitors to deal with the concerns being raised. In March 2010 Trust Inns became the Premises Licence Holder and were involved in responding to the concerns being raised by the Police. He considered they had only been given a short period of time to resolve the issues before a review of the licence was sought by the Police.

Inspector Ellerton commented that since the meeting on 8 November there had been 6 or 7 incidents involving the Shrew and these occurred after 2.00am. The serious nature of the incident whereby a male customer was glassed led to the decision to call for a review of the licence. It would have been better to have been able to deal with the concerns by way of a letter to Trust Inns but the Police considered that it was necessary to call for a review of the licence due to the serious nature of the glassing incident.

Members of the Sub Committee were given the opportunity to ask questions of the Representatives from Trust Inns. A Member asked whether Trust Inns would remain involved in the running of the premises. The Legal Representative for Trust Inns confirmed that Trust Inns were not aware of any issues with the premises until they received a copy of a letter in September. Since then they have been involved in liaising with the Police to resolve the issues and he confirmed they would remain involved.

The officer of the Licensing Authority was offered the opportunity to sum up the case. He indicated he had nothing further to add and therefore the Legal Representative for the Police was given the opportunity to sum up their case. He asked the Sub Committee to note the number of incidents from Staffordshire Police in relation to the premises and considered that it was being badly run by the Designated Premises Supervisor. He considered that the premises were using a lot of Police resources. He outlined the responsibilities of the Designated Premises Supervisor and stated that he should have informed the Premises Licence Holder of the incidents that had occurred at the premises. He stated that the Sub Committee had heard the Fire Officers statement regarding his visit to the premises and heard evidence of a customer serving himself in the absence of the Designated Premises Supervisor. He stated that the incident whereby a glassing occurred had led the Police to call for a review of the premises licence. He referred to the document which outlined the times of the incidents, the majority of which occurred after 2.00am, and, in view of this, asked the Sub Committee to consider amending the hours the premises were allowed to sell alcohol to

2.00am. He stated that Members should also consider the position of the Designated Premises Supervisor. He submitted that the premises were being badly managed and the Police had been forced to ask for a review of the licence.

The Legal Representative for Trust Inns was then given the opportunity to sum up their case. He commented that Members had heard the submissions from Staffordshire Police and asked the Committee to note that Trust Inns had accepted the conditions suggested by the Police. He confirmed Trust Inns would remain proactively involved in the running of the premises; they were the Premises Licence Holder and had the power to remove the Designated Premises Supervisor if necessary. He submitted that the Fire Officers visit to the premises was on a quiet Tuesday afternoon and the events that occurred did not indicate that the premises were being badly managed. With regard to the Police evidence he stated that all licensed premises would have some incidents recorded against them. He considered that a number of the incidents recorded each month on the Police summary in relation to the premises were not significant and could be deleted. He commented that since 5 December 2010 there had been no incidents recorded against the premises and this was over the Christmas/New Year period. This showed that the involvement of Trust Inns had led to an improvement in the running of the premises. He confirmed that Trust Inns were willing to agree to the measures outlined in the conditions suggested by the Police. The only issue was the time the premises were allowed to sell alcohol. He confirmed that Trust Inns wished this to remain at 2.30am. This would allow sensible dispersion from the premises in the area. Whilst Trust Inns understood the Police resourcing issues it was considered that the measures now in place and Trust Inns involvement in the premises had assisted to alleviate the concerns.

Following this, the Sub Committee deliberated in private, accompanied by the Council's Legal Advisor and Secretary to the Sub Committee.

RESOLVED:

That, having considered all the submissions made and having regard to all the circumstances, the Sub Committee unanimously decided that the conditions of the Premises Licence in relation to The Shrew Public House be varied with immediate effect to include the following:

The prevention of crime and disorder

- The Designated Premises Supervisor will be present at all times that the premises are open to the public. In the absence of the Designated Premises Supervisor, a suitably competent person will be in charge on the written authority of the Designated Premises Supervisor.
- Two SIA registered door supervisors will be present on Thursday nights. One door supervisor will start at 21.00hrs and the second one at 22.00hrs. Door supervisors will remain until the premises are closed, doors locked and all members of the public are off the premises.
- Four SIA registered door supervisors will be present on Fridays and Saturday nights and where necessary any other busy nights. One door supervisor will start at 21.00hrs, the second one at 22.00hrs and two more at 23.00hrs. From 22.00hrs there will always be two door supervisors at the main entrance doors. Door supervisors will remain until the premises are closed, doors locked and all members of the public are

off the premises.

- All door supervisors will wear high visibility jackets/vests and their SIA badge on their arm at all times when on duty at the premises
- At the end of each night door supervisors will be employed to patrol the immediate area outside the premises to ensure swift and safe dispersal of customers from the venue.
- The Premises Licence Holder and Southern Licensing Unit of Staffordshire Police will liaise to promote the prevention of crime and disorder at the premises
- Colour CCTV will be upgraded at the premises to cover the entrance and all internal areas of the premises except for toilets and private rooms to which the public do not have access
- There will be a colour monitor showing the views from all cameras, in operation behind the bar which is not able to be viewed by any member of the public
- The CCTV to be operated in accordance with the digital specification and directions of the Chief Constable
- A competent trained person in the use of and operation of the CCTV will be in attendance at the premises at all times that the premises are open to the public and be able to fully operate the CCTV system to be able to download in a recognised format any information requested by the Police
- A facility will be available for the Police to be able to immediately remove from the CCTV system a copy of any material relevant to any ongoing Police investigation
- All CCTV images will be retained for a period of not less than 28 days and any evidential incidents will be downloaded and stored in a secure system until such time as collected by an appropriate authority
- The CCTV will be in operation at all times that the premises are open and trading
- A detailed Customer Code of Conduct poster will be displayed at all entrances/exits to the premises warning persons that if they act in an inappropriate manner they will be barred from the premises
- All persons involved in the sale of alcohol who are not the holder of a Personal Licence to sell alcohol will receive training by the Designated Premises Supervisor or nominated body with regards to the law in relation to the sale of alcohol.
- All training will be recorded and up to date training records of all training given and by/to whom, will be maintained at the premises and produced and made available for immediate inspection upon request by a responsible authority
- A notice advising customers to leave the premises quietly and respect the needs of

residents will be displayed at all entrances/exits of the premises

- Any incidents of crime and disorder will be recorded in an incident register which will be produced and made available for immediate inspection at the request of a responsible authority
- The premises will be members of Rugeley PubWatch and will operate the town centre radio at all times that they are open to the public
- Smoking will only be permitted in the rear smoking area.
- Last entry into the premises for customers on Thursday's, Friday's, Saturday's and Sunday nights will be 01.30hrs.

Public safety

- A risk assessment will be conducted and implemented in the premises for fire safety purposes.
- There will be First Aid equipment/boxes accessible whenever licensable activities are taking place
- No persons will be permitted to take any vessels containing any alcoholic/non alcoholic drinks from the boundaries of the land surrounding the premises
- Occupancy levels will be recorded by means of hand held door clickers when door supervision is present
- All glasses and bottles shall be removed from the public areas as soon as reasonably practicable after they are finished with or empty

The prevention of public nuisance

- No external speakers will be sited at the premises
- Noise will not be directed outside of the premises except for that caused by the opening and closing of entrance/exit doors
- All external doors used by the public will be fitted with a self closing mechanism except for fire doors
- Staff will monitor noise levels at the nearest residential property
- There will be an announcement at the end of the evening over the premises sound system reminding all persons to leave the premises and area quietly

The protection of children from harm

- It is proposed that children will be permitted access to the premises in accordance with the provisions of the Licensing Act 2003.
- An approved proof of age scheme will be adopted in the premises.
- No persons under the age of 18 will be permitted on the premises unless under the direct supervision of a responsible adult
- No persons under the age of 18 yrs will be permitted on the premises after 2000 hrs.
- Challenge 25 will be in operation at the premises and clear signage will be displayed at all entrances/exits and behind the bar
- There will be a refusal of sales register maintained at the premises which will be produced and made available for immediate inspection at the request of a responsible authority.
- The only acceptable forms of customer identification will be a valid passport, valid photo ID driving licence or a PASS approved document

Sale by retail of Alcohol

- Thursday to Sundays - 10.00hrs to 02.30hrs

(It was noted that the above conditions would replace the existing conditions of the Premises Licence)

Reasons for the Decision

The Sub Committee considered all the evidence presented by the Applicant, as well as the representations made by the Responsible Authorities in attendance, including the written representations. Further, the Sub Committee considered the representations made on behalf of the Premises Licence Holder and the Designated Premises Supervisor.

Due regard was given to the four licensing objectives, the Council's Licensing Policy and the guidance issued by the Secretary of State under Section 182 of the Licensing Act 2003. The Sub Committee did raise concerns in relation to the number of reported incidents that had taken place during the early hours of the morning and the apparent lack of communication between the Designated Premises Supervisor and Trust Inns. The Sub Committee feels this line of communication needs to be strengthened considerably.

The Chairman thanked everyone for their attendance and closed the meeting at 2.15pm

CHAIRMAN

