ITEM NO. 4.1

What we said we'd achieve in 2013/14 Priority Outcome: Place – Improved Living Environment

Environment

End of Year How are we doing so far?

We said we would: Increase the reuse and recycling of waste

By:

Reduce the amount of residual waste per household as stated for CCDC within the Staffordshire Waste Action Plan



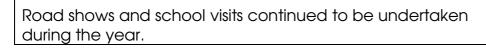
Activity in accordance with indicator (Environment) 1

Increase volumes of waste recycled in line with the targets as stated for CCDC within the Staffordshire Waste Action Plan



Activity in accordance with indicator (Environment)2

Undertake an information & motivational campaign to increase food waste and increase recycling





As Performance Measures:

Place (Environment) 1

Residual household waste per household - Target 412 Kg



Residual waste totalled 447kg per household, 35kg above the target figure

Place (Environment) 2

% of Household waste sent for re-use, recycling and composting – Target 54%



The percentage of household waste reused/ recycled/ composted was 52%, 2% below the target figure.

ITEM NO. 4.2

We said we would: Improve Car Parks access in Winter

Grit Town Centre Council owned car parks during winter period.

The car parks were gritted on 39 occasions during 2013-14.



We said we would: Manage Council owned Flood Risk sites By:

Inspect and Monitor all Flood Risk sites within the district each month and during periods of heavy rain

The following flood risk sites have been inspected at least monthly during the year:-

- Golly Brook (rear of Watling Chambers, Bridgtown)
- Crane Brook (rear of Stag Crescent/School Close/ School Road, Norton Canes)
- Bentley Brook (land at Bentley Brook House, Hednesford)
- Bentley Brook (Valley Road/Cypress Rise area, Hazel Slade)
- Ridings Brook (Anglesey Park and Herondale, Hednesford)

No flooding problems occurred at these locations.



We said we would: Respond to service requests, investigate complaints and take appropriate action.

Respond to requests for service.	No Rating
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As Performance Measures:

Respond to 95% of requests for service within the required timescale – 24 hours, 3 days or 5 days

Year End: 96.8%



We said we would: Improve air quality and contaminated land.

Finalise the Air Quality Management Area action plan.	No Rating
Complete a progress report on air quality in the District.	No Rating

Submit bids for central government funding for the investigation (and remediation if required) of potentially contaminated sites,

No Rating

Complete a 'further assessment' of air quality (subject to approval of Detailed Assessment by DEFRA) and consult on the draft plan.

No Rating

As Performance Measures:

Produce a final version and secure Council approval of the Air Quality Management Area action plan





Submit bids within funding windows announced by Central Government

Two bids were submitted in respect of potential contaminated land sites, one of which was successful.



Use funding from successful bids to commission site investigations

Funding from successful bid has been used to commission site investigations.



Complete progress report of air quality in the District and submit to DEFRA for approval

Submitted to DEFRA in July 2013, approval by DEFRA in November 2013.



Complete a 'further assessment' of air quality (subject to approval of Detailed Assessment by DEFRA) and consult on the draft plan

This action is now not due in 2013/14, but will be required in 2014/15.



Undertake public consultation on the Draft Action Plan

This action is now not due in 2013/14, but will be required in 2014/15.



ITEM NO. 4.4

We said we would: Deliver programmed Environmental Enforcement Actions.

Produce, gain approval for and then deliver an Environmental Enforcement Action Plan.

No Rating

As Performance Measures:

Produce and gain approval for an Environmental Enforcement Action Plan

The Environmental Enforcement Action Plan was approved at the first Environment PDC on 22nd August 2013.



Deliver actions to required timescales

All actions have been delivered as required.



We said we would: Administer applications for licences, permits and registrations.

Processes and procedures in place for the effective Operation	
of the Licensing function.	No Rating

As Performance Measures:

Process 95% of applications within the required timescale

100% of applications processed within the required timescales.



We said we would: Contribute to ensuring good standards of buildings and making safe dangerous structures.

Ensure reported dangerous structures are inspected and where necessary made safe.



Provide a high quality, customer focused service.



As Performance Measures:

Average number of interventions to ensure building regulation compliance per project plan assessment or individual site visit

0.4

Target maximum 0.7



% of reported dangerous structures that are assessed and course of action determined within 2 whole working days following receipt of notification

Year end 93% Target 80%



% of full plans applications that are assessed within 15 working days of receipt

Year end 83% Target 75%



% of customers satisfied or very satisfied with the service

Year end 99% Target 90%



We said we would: Improve Countryside sites provision

Major preparatory work for Heathland recreation on Hednesford Hills as part of the Higher Level Stewardship Agreement with Natural England

No Rating