

What we said we'd achieve in 2014/15

Priority Outcome: Place – Improved Living Environment

Environment


Quarter 1

How are we doing so far?


We said we would: Provide waste collection services which encourage recycling

By:

<p>Review the options for the future delivery of waste collection services with effect from 1 April 2015.</p> <p>Actions so to date/in progress:</p> <ul style="list-style-type: none"> • Completion of draft copy of the Staffordshire Waste Partnership's Action Plan in relation to Cannock Chase • Review of the Council's current waste procedures in order to inform the Council's new Waste Policy 	
--	--

<p>Implement the 2014-15 Promotion Programme to increase recycling and reduce residual waste.</p> <p>Actions so to date/in progress:</p> <ul style="list-style-type: none"> • Carried out leafleting of properties and discussions with residents in areas of high contamination of dry recycling and garden and food waste • Promote the provision of additional dry recycling capacity to residents 	
--	---

As Performance Measures:

<p>Number of reported missed bin collections:-</p> <ul style="list-style-type: none"> • Green bin - Target Average 30/week – Achieved 16/week • Blue bin - Target Average 15/week – Achieved 6/week • Brown bin - Target Average 30/week – Achieved 11/week 	
---	---

Dry recycling per household

Target 240 kg per annum

- Performance to date = 64.4 kg

**Green waste composting per household**

Target 220 kg per annum

- Performance to date = 84.5 kg

**Residual waste per household**

Target 420 kg per annum

- Performance to date = 108.1 kg

**% of household waste recycled**

Target = 55.9%

- Performance to date = 57.94%

**We said we would: Provide street cleansing services****As Performance Measures:****% of street cleaning which meets the Council's service standard**

Target = 90%

- Performance to date = 96%

**% of service requests undertaken within required timescales.**

- Collect "road kill" (1 working day).
- Collect syringes (1 working day).
- Cleanse dog fouling (2 working days).
- Remove fly-tipping (3 working days) standard

Target = 95% Performance to Date = All 100%



We said we would: Respond to Environmental Protection service requests, investigate complaints and take appropriate action.

As Performance Measures:

Initial response to 95% of service requests within required timescale.

96% of all service requests responded to within required timescales



We said we would: Monitor air quality.

Declare the second AQMA by 31st May 2014.

Report on declaration to 21st August Cabinet meeting, then declaration on 1st September.



Complete a progress report on air quality in the District.

Submitted April 2014



We said we would: Deliver programmed Environmental Enforcement Actions.

Report on outcomes from 2013/14 Environmental Enforcement Action Plan.

Due to be reported to Environment PDC in October 2014



As Performance Measures:

Number of required actions in Environmental Enforcement Action Plan completed.

20 ongoing actions addressed.



We said we would: Manage the Council's Car Parks

Evaluate the 2013-14 Winter Gritting Programme

- Evaluation reported to Cabinet 17th April 2014



We said we would: Contribute to ensuring good standards of buildings and making safe dangerous structures.

As Performance Measures:

Average number of interventions to ensure building regulation compliance per project plan assessment or individual site visit

Target maximum 0.7

This is an annual one off target measured in quarter 3

% of reported dangerous structures that are assessed and course of action determined within 2 whole working days following receipt of notification

Target 80%

Performance 100%



% of full plans applications that are assessed within 15 working days of receipt

Target 75%

Performance 95%



We said we would: Improve Countryside Provision

Manage and deliver the High Level Stewardship Plans

High Level Stewardship Plans continue to be managed and delivered in accordance with agreed

