

What we said we'd achieve in 2014/15

Priority Outcome: Place – Improved Living Environment

Environment

Quarter 2


How are we doing so far?


We said we would: Provide waste collection services which encourage recycling


By:


<p>Implement the 2014-15 Promotion Programme to increase recycling and reduce residual waste.</p> <ul style="list-style-type: none"> Continued to collect data and highlighting to residents recycling contamination issues in specific areas. 	
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As Performance Measures:

<p>Number of reported missed bin collections:-</p> <ul style="list-style-type: none"> Green bin - Target Average 30/week – Achieved 21/week Blue bin - Target Average 15/week – Achieved 5/week Brown bin - Target Average 30/week – Achieved 14/week 	
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<p>Dry recycling per household</p> <p>Target 240 kg per annum</p> <ul style="list-style-type: none"> Performance to date = Achieved 128.8kg 	
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<p>Green waste composting per household</p> <p>Target 220 kg per annum</p> <ul style="list-style-type: none"> Performance to date = Achieved 152.2kg 	
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<p>Residual waste per household</p> <p>Target 420 kg per annum</p> <ul style="list-style-type: none"> • Performance to date = Achieved 217.1kg 	
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<p>% of household waste recycled</p> <p>Target = 53%</p> <ul style="list-style-type: none"> • Performance to date = Achieved 54.8% 	
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We said we would: Provide street cleansing services


As Performance Measures:

<p>% of street cleaning which meets the Council's service standard</p> <p>Target = 90%</p> <ul style="list-style-type: none"> • Performance to date = Achieved 99% 	
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<p>% of service requests undertaken within required timescales.</p> <ul style="list-style-type: none"> • Collect "road kill" (1 working day). • Collect syringes (1 working day). • Cleanse dog fouling (2 working days). • Remove fly-tipping (3 working days) standard <p>Target = 95% Performance to Date = All 100%</p>	
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We said we would: Respond to Environmental Protection service requests, investigate complaints and take appropriate action.

As Performance Measures:

<p>Initial response to 95% of service requests within required timescale.</p> <p>86% achieved. Drop in performance due to a seasonal increase in workload over the summer months. This is an annual target and every effort will be made to recover the target by year end.</p>	
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We said we would: Deliver programmed Environmental Enforcement Actions.

As Performance Measures:

<p>Number of required actions in Environmental Enforcement Action Plan completed.</p> <p>Required actions have been delivered.</p>	
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We said we would: Contribute to ensuring good standards of buildings and making safe dangerous structures.

As Performance Measures:

<p>Average number of interventions to ensure building regulation compliance per project plan assessment or individual site visit</p> <p>Target maximum 0.7 This is an annual one off target measured in Quarter 3</p>	
<p>% of reported dangerous structures that are assessed and course of action determined within 2 whole working days following receipt of notification</p> <p>Target 80% Performance 100%</p>	
<p>% of full plans applications that are assessed within 15 working days of receipt</p> <p>Target 75% Performance 78%</p>	

We said we would: Improve Countryside Provision**Manage and deliver the High Level Stewardship Plans**

High Level Stewardship Plans continue to be managed and delivered in accordance with agreed programmes

**Manage and deliver 'Heath Week' campaign.**

Unfortunately due to long-term absence within the Countryside Service team it was not possible to hold heath week as planned.

