
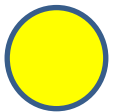





**Improving Community Wellbeing PDP 2018-19 - Environment, Partnerships and Community Safety
(Quarter Two 1 July- 30 September 2018)**





Overall Performance				
				Not rated
Milestone completed	Milestone on target	Target date requires attention	Project aborted/ closed	Milestone not rated
8 66.6%	2 16.7%	2 16.7%	0 0%	0 0%


Performance Indicators							
Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target	Q1	Q2	Q3	Q4
Sustaining safe and secure communities							
Number of good news stories/ case studies	A		4				
Number of ASB complaints dealt with via the Community Safety Hub	Q	85		20	27		
Number of CCTV case reviews provided to Staffordshire Police	Q	340		101	99		
Support vulnerable people							
Increased number of referrals to the Community Safety Hub	A	189 Cases					
Number of tenancies sustained (No. of cases (council tenancies) completed with sustainment outcomes)	Q	34	38	16	28 (cumulative, 12 in Q2)		
Following implementation of Housing Reduction Act (HRA) % of Main duty Homelessness cases accepted as homeless	Q	N/A		0% (All cases dealt with at prevention or relief stage, none progressed to main duty in Q1)	1.22% (Only three cases progressed to full duty from 82, two of which were intentional homeless)		
Number of referrals to support agencies from the Community Safety Hub	Q			A process is being established to capture this data			
Number of new universal credit claimants within the period	Q	531	N/A	117			
Number of Discretionary Housing Payments awards	Q	141 cases Value – £84,171.24	Government allocation £172,583	104 cases Value – £22,623.05			
Promoting attractive and healthy environments							
Retain 6 Green Flags	A	6	6		6		
Number of fly tipping incidents	Q	470		102	132		









Projects and Actions

Sustaining safe and secure communities							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Manage residents perception of fear of crime and anti social behaviour	Publish and promote positive good news stories and case studies	Identify & Promote One Good News Story	Purse Bells Campaign to safeguard vulnerable residents due to an increase in purse thefts in the town centre - press release issued. A number of arrests were made.	✓			
		Identify & Promote One Case Study	Community Safety Partnership clears wooded area due to level of ASB and drug-related detritus discovered during site visits.		✓		
		Publish Anti Social Behaviour Policy				X	
		Publish Community Safety Hub Referral Data					X
CCTV to deter crime and support the police in prosecutions	Upgrading CCTV technology	Project Team Set Up – Consider recommendations from CCTV Audit Report	Permission to spend report approved Cabinet Oct 4 th 2018. Project Team meeting 15.10.18		✓		
		Project Plan Developed & Procurement of Specialist Provider				X	
		Award Contract to Specialist Provider					X

Sustaining safe and secure communities							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
We will work with partners to ensure our licensing compliance and enforcement strategies for persons, premises and vehicles are risk based and make best use of local intelligence	Review of compliance and enforcement policies in key areas of taxi and private hire licensing and sale of alcohol	Benchmark our current policies and strategies with nationally recognised exemplar authorities;	Policies from selected authorities have been obtained. We are reviewing these along with recently published guidance from the Institute of Licensing. We expect the review to be completed and critical gaps to be identified by Quarter 4				
		Identify any critical gaps in our approach					X

Support Vulnerable People								
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
Signpost to appropriate support agencies	Annual Awareness Campaign across the District on how people can support themselves and access appropriate support	Develop the Awareness Campaign	A scoping meeting has taken place with colleagues to develop a 12month Safeguarding awareness campaign for both children and adults. The campaign will be launched February 2019.				X	
		Publish Awareness Campaign – Chase Matters; Website & Social Media				X		
	Introduction of Safeguarding Champions across the Council.	Recruit Safeguarding Champions	Recruiting Safeguarding Champions will form part of the 12 month safeguarding campaign. Campaign to be launched February 2019.					X
		Develop & Deliver Training Session					X	
		Publish Number of Referrals Made						X
Work with Local Strategic Partners to support vulnerable people	Implement Shared Accommodation Pilot	Appoint Preferred Provider						
		Evaluate success of the Project					X	
	Provide Intensive Tenancy Support	Appoint additional Tenancy Sustainment Officer resources (37hrs pw)	2 part-time posts: p/t secondment was extended into 2018/19 and a 2 day post was recruited to in June – starting soon.					

Support Vulnerable People							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
	Early help and intervention for Children and Families Prevention and Early help for adults through the Place Based Approach (PBA)	Local Strategic Partnership (LSP) Agree Local PBA Plan	2 priorities have been identified <ul style="list-style-type: none"> - Improving children's mental health and resilience - Reducing anti-social behaviour and exclusions Earned Autonomy Investment Plan has been produced and funding secured as part of the Earned Autonomy funding stream. Report will be going to November LSP Strategic Board.				
		Report Outcomes to LSP					X
Managing the impact and rollout of Universal Credit	Manage and monitor roll out to new claimants from November 2018 (including management of hardship)					X	X

Promoting attractive and healthy environments								
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
To provide clean, well maintained and well managed streets, town centres and parks & open spaces	Deliver high quality/maintained parks	Participate in Green Flag Inspections and Assessments	Inspections completed in May.					
		Green Flag Awards						
	Continue to deliver Hednesford Park (IHLF) project	Produce Hednesford Park book and CD	CD produced and booklet drafted for completion in Quarter 2					
		Finalise Design – new toilet facilities	Design has been finalised and planning application submitted and approved 20 th June					
		Procurement and Contract Award	Procurement completed and Contractor selected					
		Commence construction					X	
		Complete construction						X
		Car Park improvement schemes	Prioritise and draw up scheme(s)	Schemes have been drafted and prioritised				
	Permission to spend		Permission to spend report drafted and on track to be submitted Q3				X	
	Commence scheme							X
	Completion of scheme							X
	Deliver new cemetery for the District	Report outcome of soft market testing to Cabinet to determine next steps	Report considered by Cabinet in August					
		Develop project plan in accordance with Cabinet's decision	Plan revised following Cabinet's decision			