

# What we said we'd achieve in 2014/15

## Priority Outcome: Place – Improved Living Environment

### Environment

#### Quarter 3

How are we doing so far?


**We said we would: Provide waste collection services which encourage recycling**

By:

<p><b>Formulate a Cannock Chase “Partner Authority Action Plan” to deliver the objectives of the Joint Municipal Waste Strategy for Staffordshire and Stoke-on-Trent.</b></p> <p>The Cannock Chase Waste Action Plan was agreed by Cabinet on 18<sup>th</sup> September 2014, following recommendation from the Environment Policy Development Committee on 14<sup>th</sup> August 2014.</p>	
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<p><b>Implement the 2014-15 Promotion Programme to increase recycling and reduce residual waste.</b></p> <p>Continued to collect data and highlight to residents recycling contamination issues in specific areas</p>	
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#### As Performance Measures:

<p><b>Number of reported missed bin collections:-</b></p> <ul style="list-style-type: none"> <li>• Green bin - Target Average 30/week – Achieved 18/week</li> <li>• Blue bin - Target Average 15/week – Achieved 6/week</li> <li>• Brown bin - Target Average 30/week – Achieved 13/week</li> </ul>	
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<p><b>Dry recycling per household</b></p> <p>Target 240 kg per annum</p> <ul style="list-style-type: none"> <li>• Performance to date = Achieved 200.5kg</li> </ul>	
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## APPENDIX 5

**Green waste composting per household**

Target 220 kg per annum

- Performance to date = Achieved 188.6kg

**Residual waste per household**

Target 420 kg per annum

- Performance to date = Achieved 336.3kg

**% of household waste recycled**

Target = 53%

- Performance to date = Achieved 53.64%

**We said we would: Provide street cleansing services****As Performance Measures:****% of street cleaning which meets the Council's service standard**

Target = 90%

- Performance to date = Achieved 94%

**% of service requests undertaken within required timescales.**

- **Collect "road kill" (1 working day).** Achieved 100%
- **Collect syringes (1 working day).** Achieved 100%
- **Cleanse dog fouling (2 working days).** Achieved 98%
- **Remove fly-tipping (3 working days) standard** Achieved 99%


Target = 95% Performance to Date = Average 99.25%




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**We said we would: Respond to Environmental Protection service requests, investigate complaints and take appropriate action.**

**As Performance Measures:**

<p><b>Initial response to 95% of service requests within required timescale.</b> 96% - Differences in the performance reporting mechanism operated by the new Pest Control Service Contractor have resulted in inaccuracies in the overall performance data. Consequently, Pest Control activity is excluded from this indicator pending the development of a more robust reporting system.</p>	
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**We said we would: Monitor air quality.**

<p><b>Complete a “further assessment” of air quality and consult on the draft plan</b> Declaration of the AQMA was delayed and as a consequence both the further assessment and consultation are no longer required in the current year.</p>	
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**We said we would: Deliver programmed Environmental Enforcement Actions.**

**As Performance Measures:**

<p><b>Number of required actions in Environmental Enforcement Action Plan completed.</b></p>	
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**We said we would: Manage the Council's Car Parks**




**By:**

<p><b>Evaluate the results of the 10 pence nominal charge weekday pilot parking scheme.</b> The results of the pilot parking scheme were reported to the Town Centre Policy Development Committee on October 2014. Further evaluation will be the subject of a future cabinet report.</p>	
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## APPENDIX 5

## We said we would: Contribute to ensuring good standards of buildings and making safe dangerous structures.

### As Performance Measures:

<p><b>Average number of interventions to ensure building regulation compliance per project plan assessment or individual site visit</b></p> <p>Target maximum 0.7 This is an annual one off target measured in Quarter 3 Performance 0.7</p>	
<p><b>% of reported dangerous structures that are assessed and course of action determined within 2 whole working days following receipt of notification</b></p> <p>Target 80% Performance 100%</p>	
<p><b>% of full plans applications that are assessed within 15 working days of receipt</b></p> <p>Target 75% Performance 75%</p>	
<h3>We said we would: Improve Countryside Provision</h3>	
<p><b>Manage and deliver the High Level Stewardship Plans</b></p> <p>High Level Stewardship Plans continue to be managed and delivered in accordance with agreed programmes</p>	