

What we said we'd achieve in 2013/14

Priority Outcome: Place – Improved Living Environment


Environment


Quarter 1


How are we doing so far?

We said we would: Increase the reuse and recycling of waste


By:

<p>Reduce the amount of residual waste per household as stated for CCDC within the Staffordshire Waste Action Plan</p> <p>Activity in accordance with indicator Place (Environment) 1.</p>	
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<p>Increase volumes of waste recycled in line with the targets as stated for CCDC within the Staffordshire Waste Action Plan</p> <p>Activity in accordance with indicator Place (Environment) 2.</p>	
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<p>Undertake an information & motivational campaign to increase food waste and increase recycling</p> <p>Road shows and school visits have continued to be undertaken.</p>	
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As Performance Measures:

<p><u>Place (Environment) 1</u></p> <p>Residual household waste per household - Target 412 Kg</p> <p>Estimated at 102 Kg per household prior to Staffordshire County Council publishing the final figures for the quarter.</p>	
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Place (Environment) 2**% of Household waste sent for re-use, recycling and composting – Target 57.53%**

Estimated at 57.26% prior to Staffordshire County Council publishing the final figures for the quarter.

**We said we would: Manage Council owned Flood Risk sites**

By:

Inspect and Monitor all Flood Risk sites within the district each month and during periods of heavy rain

All flood risk sites were inspected monthly during the quarter.

**We said we would: Respond to service requests, investigate complaints and take appropriate action.****Respond to requests for service.****As Performance Measures:****Respond to 95% of requests for service within the required timescale – 24 hours, 3 days or 5 days**

In quarter 1 the Environmental protection Team achieved the following response times:

24 hours – 100%

3 days – 96%

5 days – 93.5%

**We said we would: Improve air quality and contaminated land.****Finalise the Air Quality Management Area action plan.**

Complete a progress report on air quality in the District.



As Performance Measures:

Produce a final version and secure Council approval of the Air Quality Management Area action plan

Action Plan completed and has undergone a public consultation exercise. Council approval to be sought at October Council meeting.



Submit bids within funding windows announced by Central Government

Two bids submitted. Awaiting notification whether bids have been successful or not.



Use funding from successful bids to commission site investigations

Dependant on outcome of funding bids

Complete progress report of air quality in the District and submit to DEFRA for approval

Progress report completed and submitted to DEFRA.



Complete a 'further assessment' of air quality (subject to approval of Detailed Assessment by DEFRA) and consult on the draft plan

Due within 12 months of approval of AQMA Action Plan.

Undertake public consultation on the Draft Action Plan

Completed.



We said we would: Deliver programmed Environmental Enforcement Actions.

Produce, gain approval for and then deliver an Environmental Enforcement Action Plan.



As Performance Measures:

Produce and gain approval for an Environmental Enforcement Action Plan

The Environmental Enforcement Action Plan has been produced and will be submitted for approval at the first Environment PDC on 22nd August 2013.



Deliver actions to required timescales

Ahead of approval, actions are already being delivered.



We said we would: Administer applications for licences, permits and registrations.

Processes and procedures in place for the effective Operation of the Licensing function.




As Performance Measures:

Process 95% of applications within the required timescale

In quarter 1 the Licensing Unit processed 100% of applications within the required timescales.




We said we would: Contribute to ensuring good standards of buildings and making safe dangerous structures.


Ensure reported dangerous structures are inspected and where necessary made safe.	
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Provide a high quality, customer focused service.	
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As Performance Measures:

Average number of interventions to ensure building regulation compliance per project plan assessment or individual site visit This is an annual one of measure after quarter 3	
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% of reported dangerous structures that are assessed and course of action determined within 2 whole working days following receipt of notification 100%	
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% of full plans applications that are assessed within 15 working days of receipt 70%	
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% of customers satisfied or very satisfied with the service 100%	
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