

Improving Community Wellbeing PDP 2019/20 – Environment, Partnerships and Community Safety

Performance Indicators

Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target
Sustaining safe and secure communities			
Number of good news stories/ case studies	A		4
Number of Community Protection Notice Warnings (CPNWs) issued	Q		
Number of Community Protection Notices (CPNs) issued	Q		
Number of Fixed Penalty Notices (FPNs) issued	Q		
Number of ASB complaints dealt with via the Community Safety Hub	Q	85	
Number of CCTV case reviews provided to Staffordshire Police	Q	340	
Support vulnerable people			
Increased number of referrals to the Community Safety Hub	A	189 Cases	
Increased number of safeguarding concerns cards referred to the Community Safety Hub	Q		
Number of Community Safety Hub referrals escalated to First Response Team (children safeguarding)	Q		
Number of Community Safety Hub referrals escalated to Vulnerable Adults Team (adult safeguarding)	Q		
Number of tenancies sustained	Q		60
% of Assessments completed for households presenting where the household is homeless or threatened with homelessness within 56 days	Q	N/A – new indicator	98%
Number of new universal credit claimants within the period	Q		
Number of Discretionary Housing Payments awards	Q		

Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target
Promoting attractive and healthy environments			
Retain 6 Green Flags	A		6
Number of fly tipping incidents	Q		N/A

Sustaining safe and secure communities						
Approach	Key Project	Milestone(s)	Q1	Q2	Q3	Q4
We will work with partners to ensure our licensing compliance and enforcement strategies for persons, premises and vehicles are risk based and make best use of local intelligence	Review of compliance and enforcement policies in key areas of taxi and private hire licensing and sale of alcohol	With partners, identify key sources of local intelligence and implement data sharing mechanisms to ensure this can be effectively used to inform targeted compliance and enforcement; (Year 2)		X		
		Consult on revisions to taxi and private hire policy following completion of review in 2018-19			X	
		Monitor and review the implementation of revised policies, using shared local intelligence; (Year 3)	2020-21			
We will ensure our town centres are safe and welcoming for all visitors	We will review our Policy for commercial use of the Highway, in line with the recommendations of Cabinet	Review the current fee structure	X			
		Investigate whether the enforcement of highways obstructions covered by the policy could be delegated from the County Council to the District Council.	X			
		Examine the feasibility of expanding the application of the Policy to cover the whole District.		X		
We will work with partners to deliver the Anti Social Behaviour Strategy	Raise awareness of the ASB Strategy	Local Strategic Partnership – Agenda Item for discussion	X			
		Publish approved Strategy & article in core brief / social media platforms	X			
We will work with colleagues, partners and residents to raise awareness of safeguarding vulnerable adults and children	Launch “See Something Say Something Campaign”	Develop 12 month campaign calendar – based on local safeguarding themes and trends	X			
		Recruit Safeguarding Champions		X		
		Roll out of concern cards	X			
		In conjunction with HR collate Safeguarding Training Data			X	

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Approach	Key Project	Milestone(s)	Q1	Q2	Q3	Q4
Upgrading CCTV technology	Award Contract to Specialist Provider	New CCTV Cameras installed and commissioned, fully operational	X			
	Procure a maintenance contract to maintain existing CCTV cameras across the District	Project Team set up to consider the recommendations from CCTV Audit Report	X			
		Project Plan Developed & Procurement of specialist provider		X		
		Award Contract to specialist provider				X

Promoting attractive and healthy environments						
Approach	Key Project	Milestone(s)	Q1	Q2	Q3	Q4
To provide clean, well maintained and well managed streets, town centres and parks & open spaces	Car Park improvement schemes	Permission to spend report to Cabinet for 2 nd year of Car Park Improvement Programme		X		
		Delivery of schemes			X	X
	Deliver priority s106 Projects	Appoint Project Manager	X			
		Actions to be determined for approved schemes		X		
	Deliver new cemetery for the District	Determine and secure professional services support (eg Project Manager, QS etc)	X			
		Prepare drawings and specifications for new cemetery			X	
Tender, evaluate and appoint contractors						X