

CANNOCK CHASE COUNCIL

CABINET

16 NOVEMBER 2006

REPORT OF THE HEAD OF POLICY AND PERFORMANCE

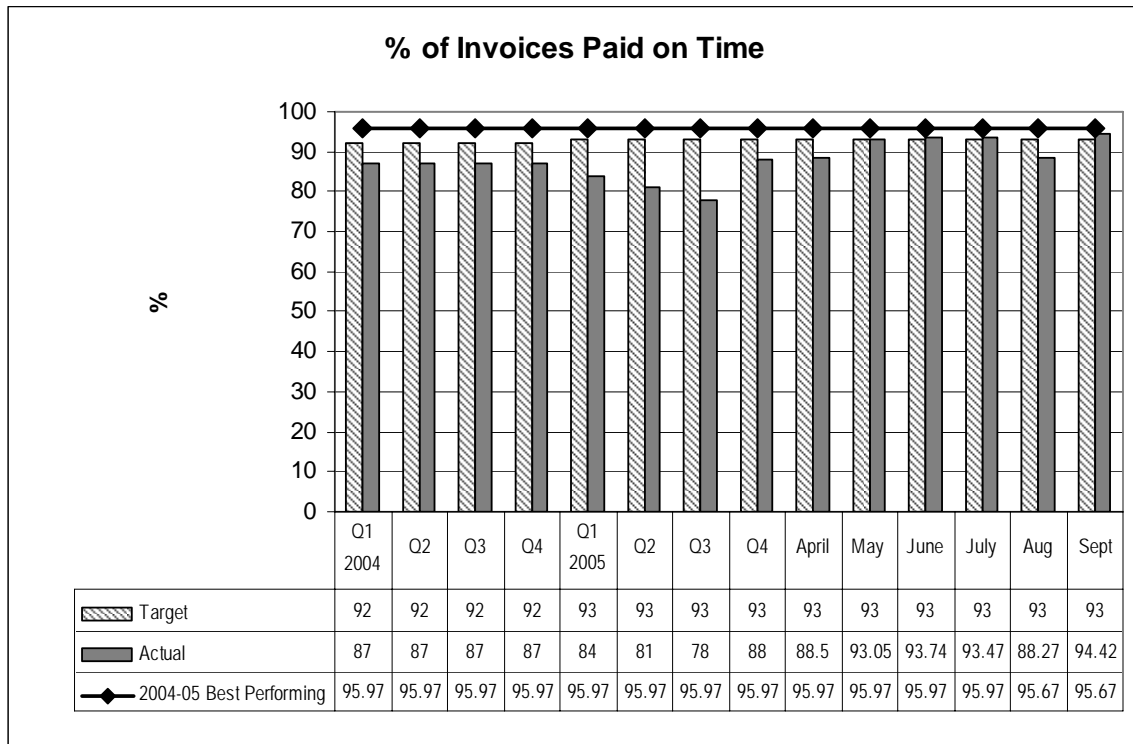
Performance Monitoring

*Period April 2006
-September 2006*

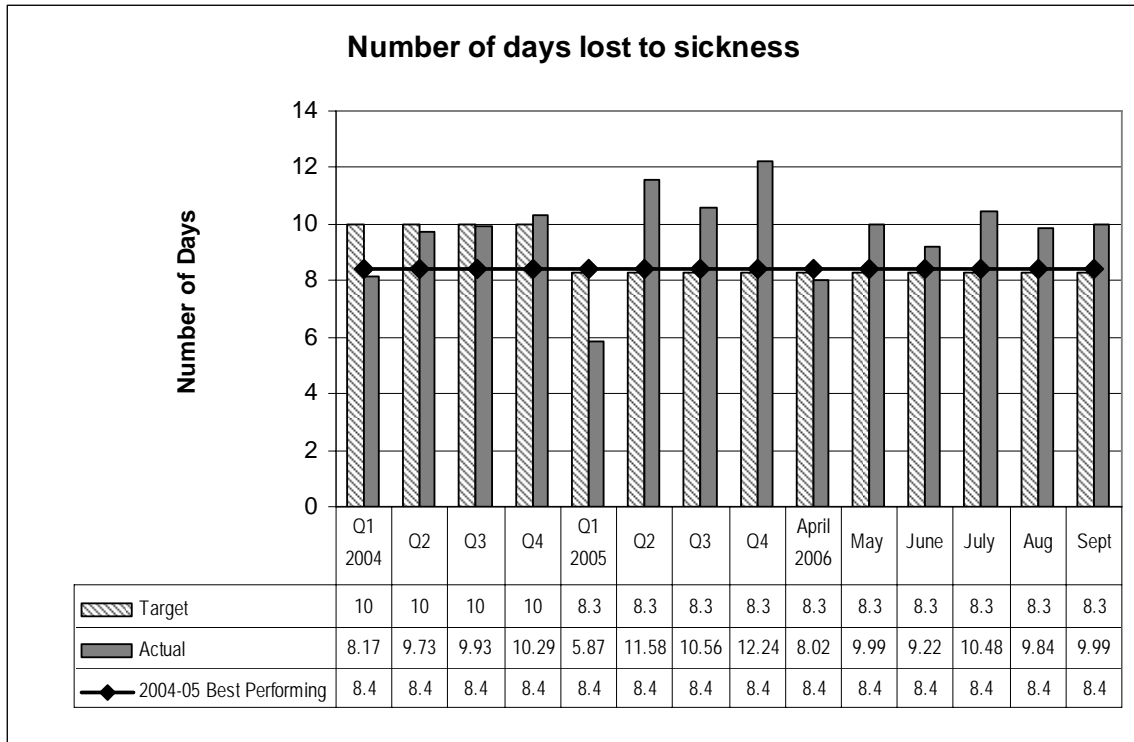
CHASE Objective - Building an Excellent Council

Performance Indicators – statutory Best Value Performance Indicators

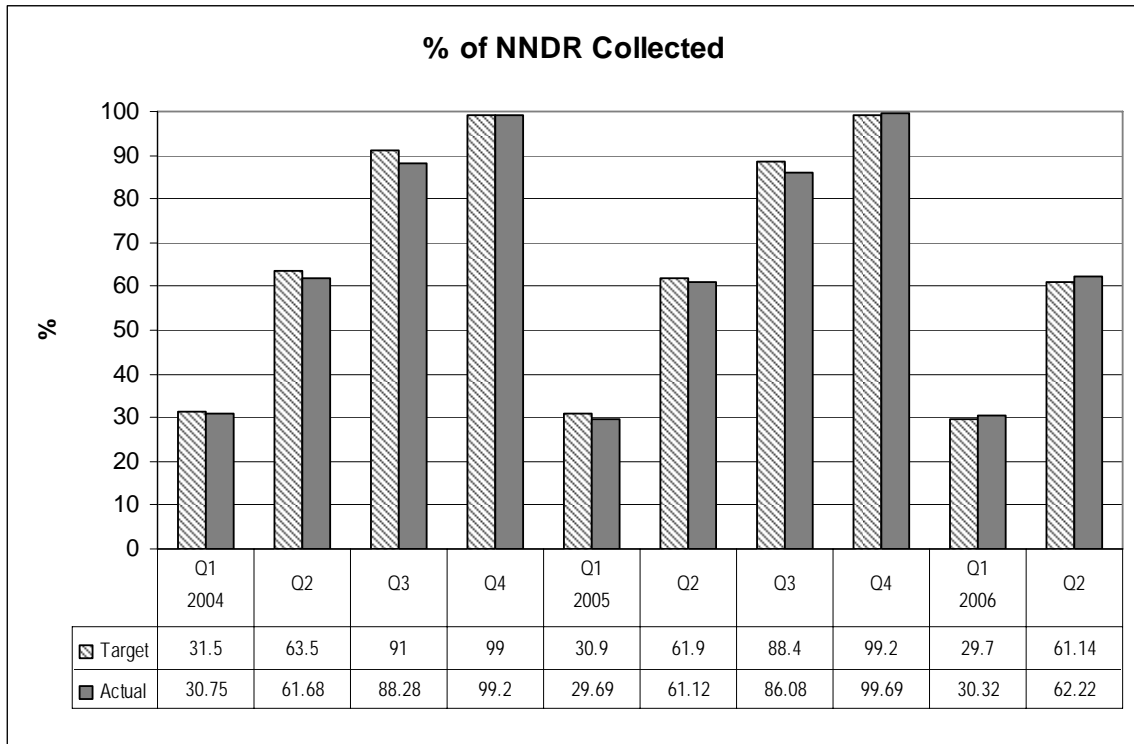
- % of Invoices paid on time
- Number of Days Lost to Sickness
- % of Council Tax Collected
- % of NNDR Collected



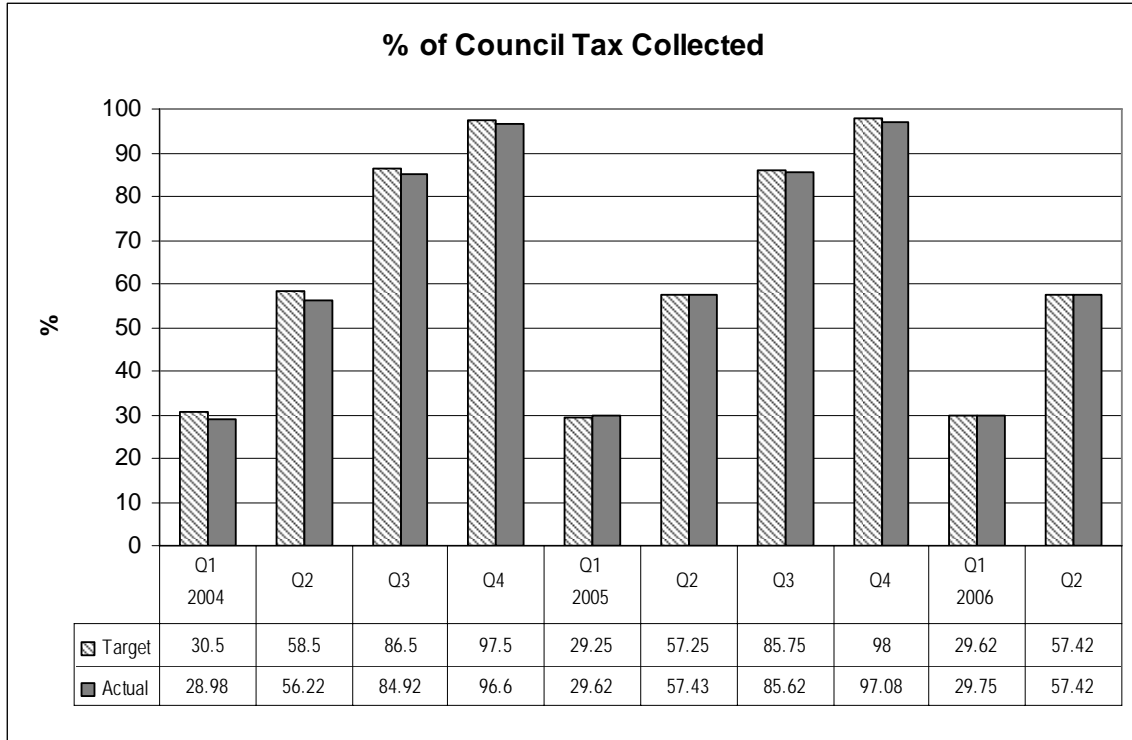
This indicator measures the percentage of invoices paid by the Council within 30 days. Performance has improved this year. Performance April to September 2006 is 91.85% compared to 81% for the same period last year.



This indicator measures the number of working days lost due to sickness absence. Good Performance is a low figure.



Performance for the period April to September is 62.22% against a target of 61.14%. This represents an improvement in performance when compared to the same period last year where performance was 61.12%. It is relatively early in the recovery process, however, it is anticipated that if circumstances remain the same, collection performance will be on track to meet annual our target.



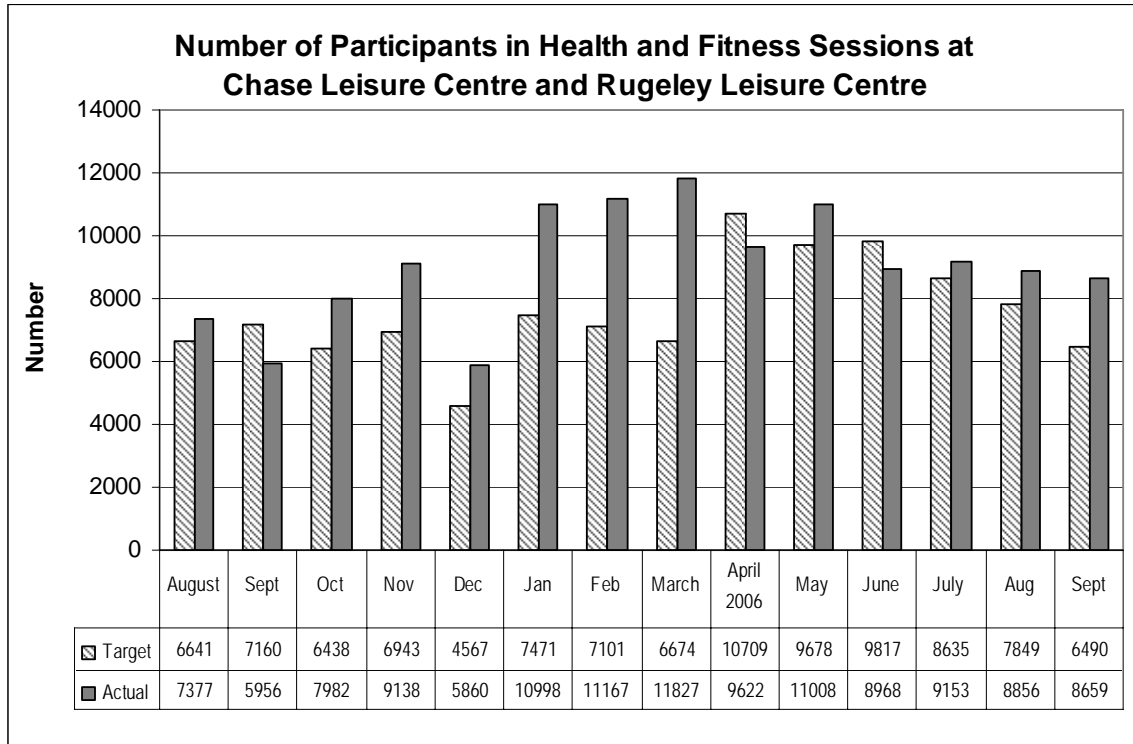
Performance for the half year 2006 is 57.42% which is achieving the target. Performance is marginally below last year's performance of 57.43%. September's collections are lower than the previous September. This means that whilst the cumulative collections for the half-year are on target, the amount by which we have been exceeding our monthly targets has been eroded. There is no apparent reason for this, recovery action had continued in line with the timetable. Collections in the early part of October appear to be higher than last year's and so it may be a simple "time-lag" issue whereby a high proportion of people allowed their September payment to slip into October. If this is the case, the situation should be rectified by end of October.

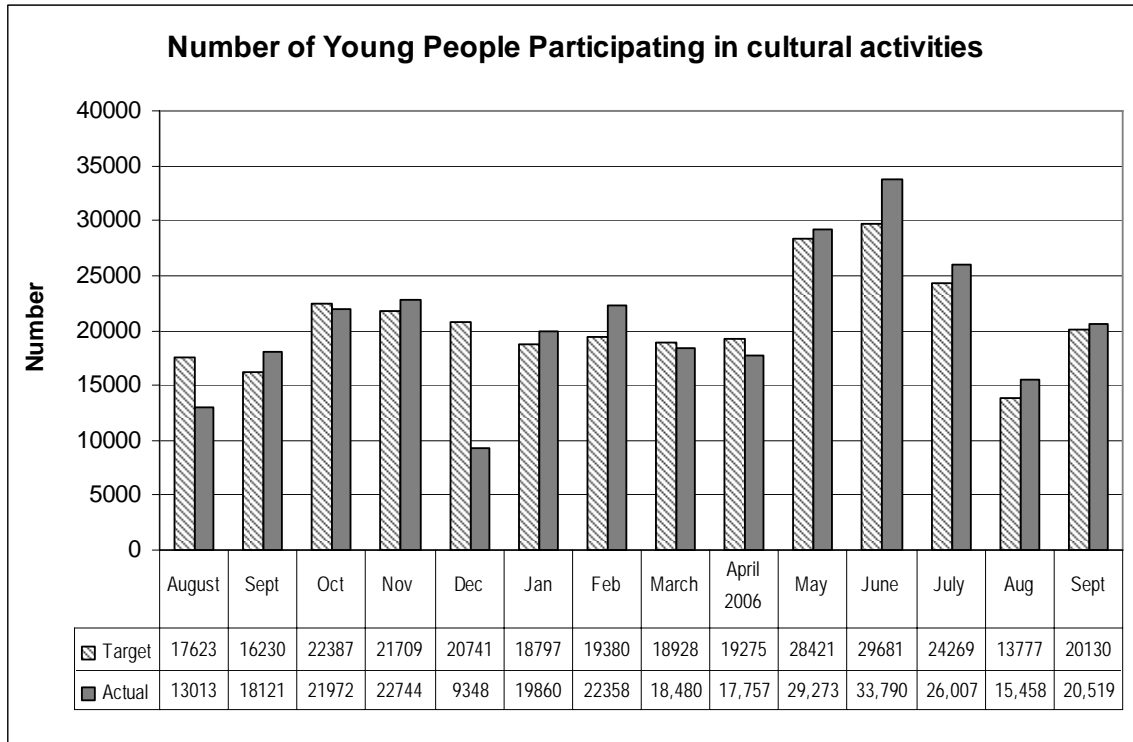
We will monitor the situation through October and we will further tighten our recovery processes, with a view to restoring the position from previous months whereby we had comfortably exceeded last year's collection rates.

CHASE Objective – Culture and Sport

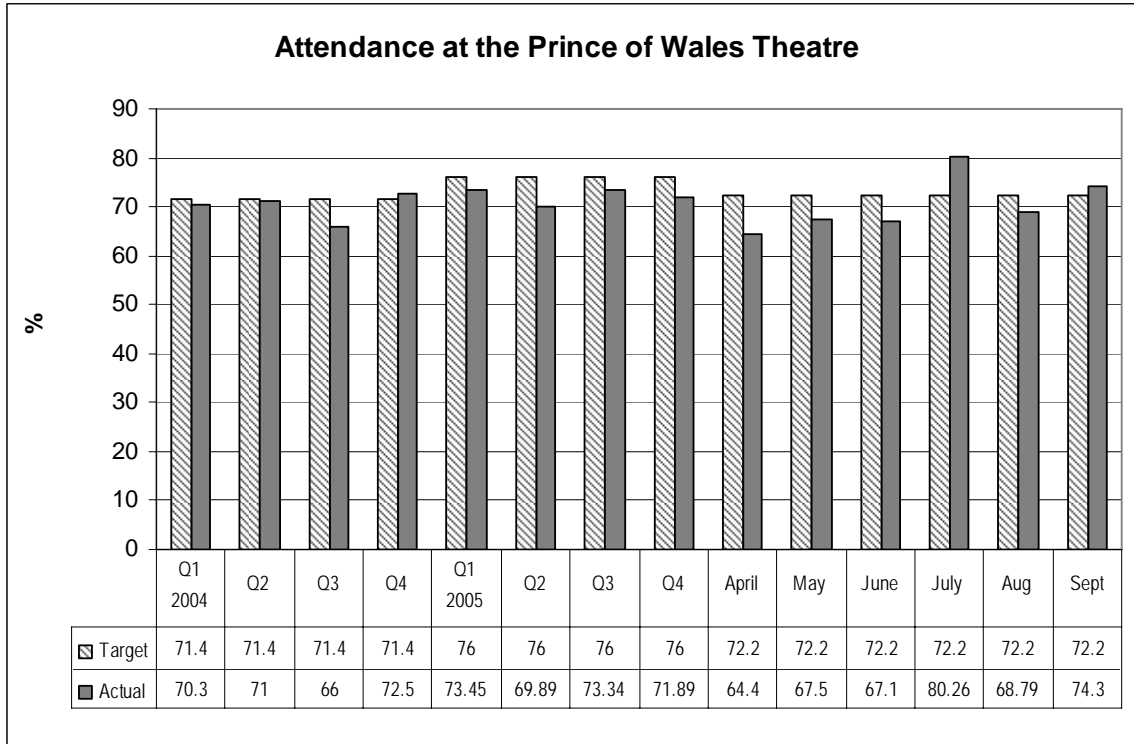
Performance Indicators – local performance indicators

- Number of participants in health and fitness sessions at Chase Leisure Centre and Rugeley Leisure Centre
- Number of young people participating in cultural activities
- Attendance at Prince of Wales Theatre





This indicator includes young people participating in cultural activities at the Prince of Wales, Chase Leisure Centre, Rugeley Leisure Centre, Stadium, Arts Development, Sports Development, golf and the museum.

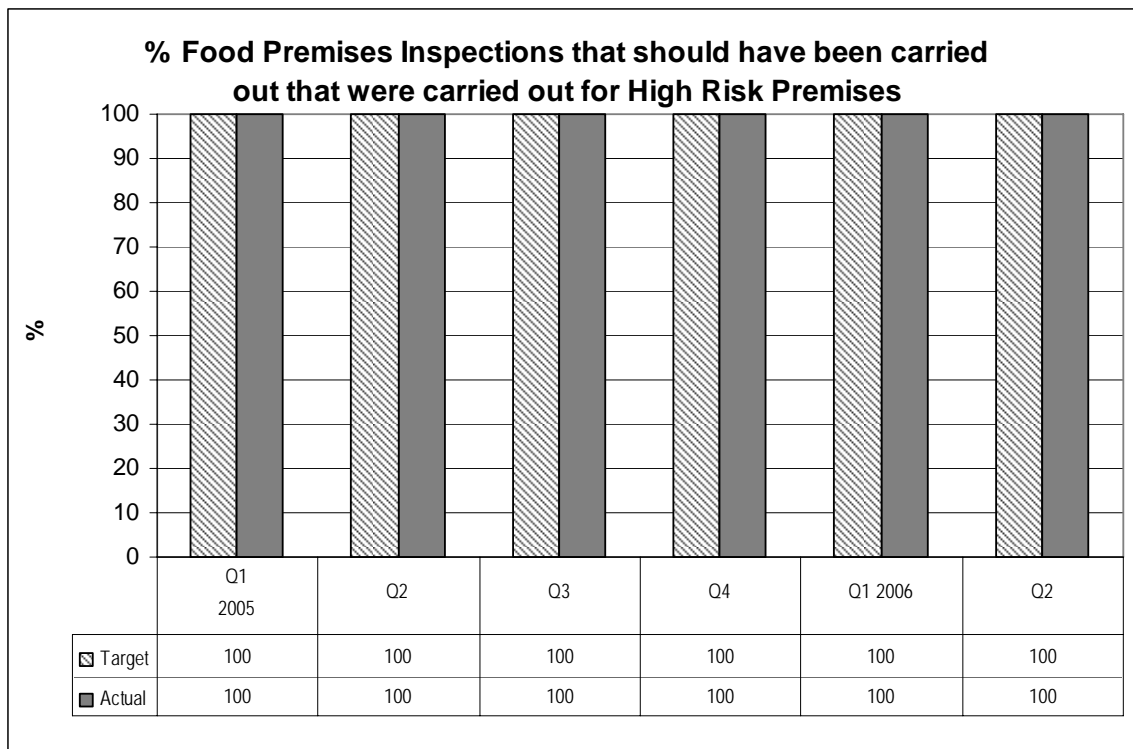


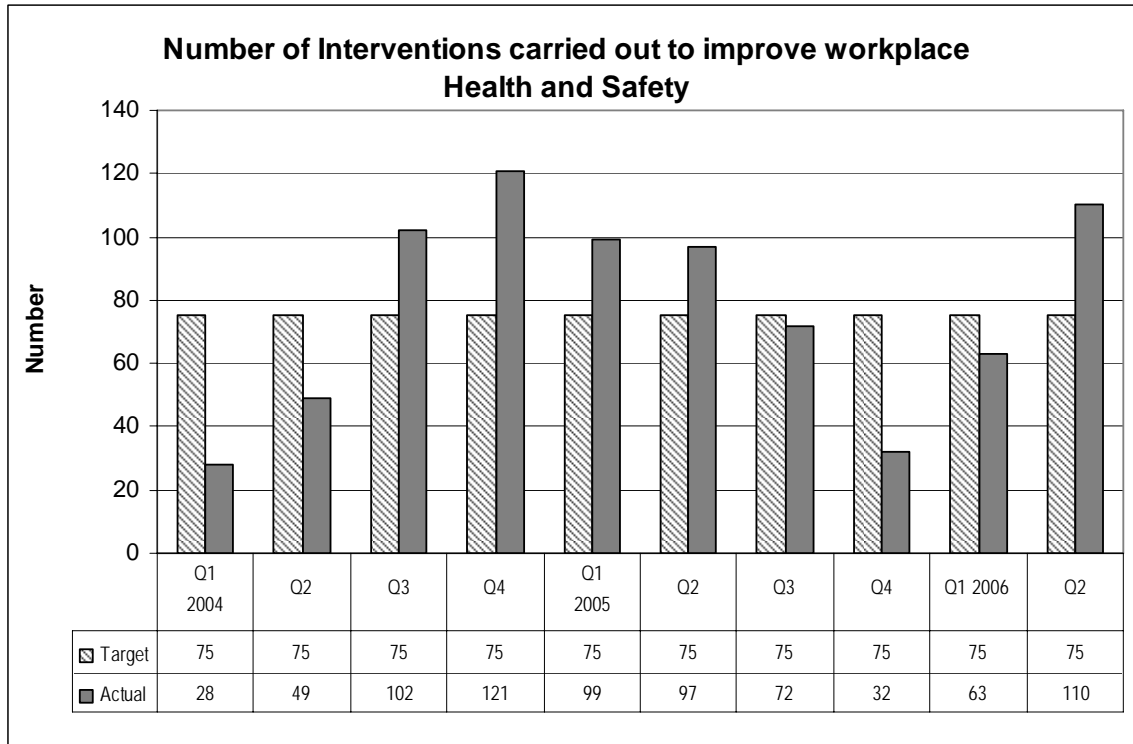
The graph above shows the % attendance month by month, whereas the target of 72% is a cumulative one for the year. The cumulative attendance figure has steadily increased over the year and although still below target at 71% it is still anticipated that the annual target will be achieved as the busy Autumn and Christmas period commences.

CHASE Objective - Health

Performance Indicators- Local performance indicators

- Percentage of food premises inspections that should have been carried out that were carried out for high risk premises
- Number of interventions carried out to improve workplace health and safety





The current total for health and safety interventions is 173 (April – September inclusive) against an annual target for the year of 300. Performance is likely to dip a little around Christmas time as activity in this area will reduce, however it is anticipated that the target of 300 will be achieved.

CHASE Objective – Access to Skills and Economic Development

Performance Indicators – local performance indicators

- To ensure that unemployment rates for the District do not exceed the County average by 2010
- To reduce youth unemployment to the average for Staffordshire by 2010
- To secure the creation of 750 new jobs within the District over a 2 year period
- To secure the provision of 15,000sq.m of new commercial floor space per annum averaged over a 3 year period

Performance Information

To ensure that unemployment rates for the District do not exceed the County average by 2010

Proportion of Working Age Population that are Unemployed - Quarter Ended September 2006

Months	CCDC Unemployment	Staffordshire Unemployment (excl. Stoke-on-Trent)	West Midlands GO Region*
Jul -06	1,374	9,280	110,710
Aug-06	1,434	9,328	111,459
Sept-06	1,405	9,119	110,663
Qtr Total	4,213	27,727	332,832
<i>Residents of Working Age (x3)</i>	<i>174,027</i>	<i>1,500,696</i>	<i>9,762,927</i>
Qtrly. Proportion	2.4%	1.8%	3.4%

Proportion of Working Age Population that are Unemployed - Quarter Ended September 2005

Months	CCDC Unemployment	Staffordshire Unemployment (excl. Stoke-on-Trent)	West Midlands GO Region
Jul -05	1,177	7,969	97,816
Aug-05	1,238	8,213	98,381
Sept-05	1,237	8,092	98,218
Qtr Total	3,652	24,274	294,415
<i>Residents of Working Age (x3)</i>	<i>174,027</i>	<i>1,500,696</i>	<i>9,762,927</i>
Qtrly. Proportion	2.1%	1.6%	3.0%

Source: National Statistics (from nomis website: www.nomisweb.co.uk)

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To reduce youth unemployment to the average for Staffordshire by 2010Proportion of Youth Unemployed (Aged under 25 years)

Months	CCDC	Staffordshire (excl. Stoke-on-Trent)
Jul -06	525	3,085
Aug-06	555	3,170
Sept-06	530	3,050
Qtr Total	1,610	9,305
<i>Claimant Count Qtr Total</i>	4,213	27,727
Qtr. Proportion	38.2%	33.6%

Proportion of Youth Unemployed (Aged under 25 years)

Months	CCDC	Staffordshire (excl. Stoke-on-Trent)
Jul -05	435	2,530
Aug-05	480	2,655
Sept-05	475	2,640
Qtr Total	1,390	7,825
<i>Claimant Count Qtr Total</i>	3,652	24,274
Qtr. Proportion	38.1%	32.2%

Source: National Statistics (from nomis website: www.nomisweb.co.uk)

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Unemployment and Youth Unemployment

Whilst unemployment levels have increased steadily within the CCDC area over the last eighteen months, the June – September figures suggest that a plateau may have been achieved with an average percentage of 2.4%, compared to 2.7% in the first quarter of 2006-07. This rate is still below the Regional figure, but above the County rate. The District's higher than average reliance on manufacturing will continue to fuel job losses over the remainder of the year with the first batch of redundancies arising from Parker Pneumatic's decision to cease manufacturing, due to take effect from November 2006 onwards. Whilst higher than the County average the local Youth Unemployment figure also appears to have achieved a plateau. Both issues are currently being addressed by the Access to Skills and Economic Development Select Committee.

Performance Indicators	Performance 2006-07			Performance 2005-06			
	April – Sept Target	April – Sept Actual	Full Year Target 2006-07	April – Sept Target	April – Sept Actual	Full Year Target	Full Year Actual
To secure the creation of 750 new jobs within the District over a 2 year period	188 jobs	84 jobs	750 jobs over 2 years	188 jobs	300 jobs	750 jobs over 2 years	858 jobs since April 2004
To secure the provision of 15,000 sq. m. of new commercial floor space p.a. averaged over a 3 year period	7,500 sq. m	10,479 sq.m	Average of 15,000 sq. m. p.a.	7,500 sq. m	48,283 sq. m	Average of 15,000 sq. m. p.a.	61.573 sq. m 3 year av 30.283

Jobs and Commercial Floorspace

Whilst the first half of 2006-07 has seen fewer jobs (84) than the April to September target of 188, it should be noted that the District is well ahead of the target of creating 750 jobs over a rolling two year period with 894 jobs created to the end of September 2006.

The construction of new commercial floorspace is well ahead of target with 10,479 sq m completed between April and September 2006, compared to half year the target of 7,500 sq m. It should be noted that a number of development schemes across the District are due for completion during the remainder of this financial year which will make a positive contribution to both of these performance indicators.

CHASE Objective – Social Inclusion and Housing

Performance Indicators – statutory and local performance indicators

Housing Benefits

- Average time for processing new claims
- Average time for processing change in circumstances

Housing

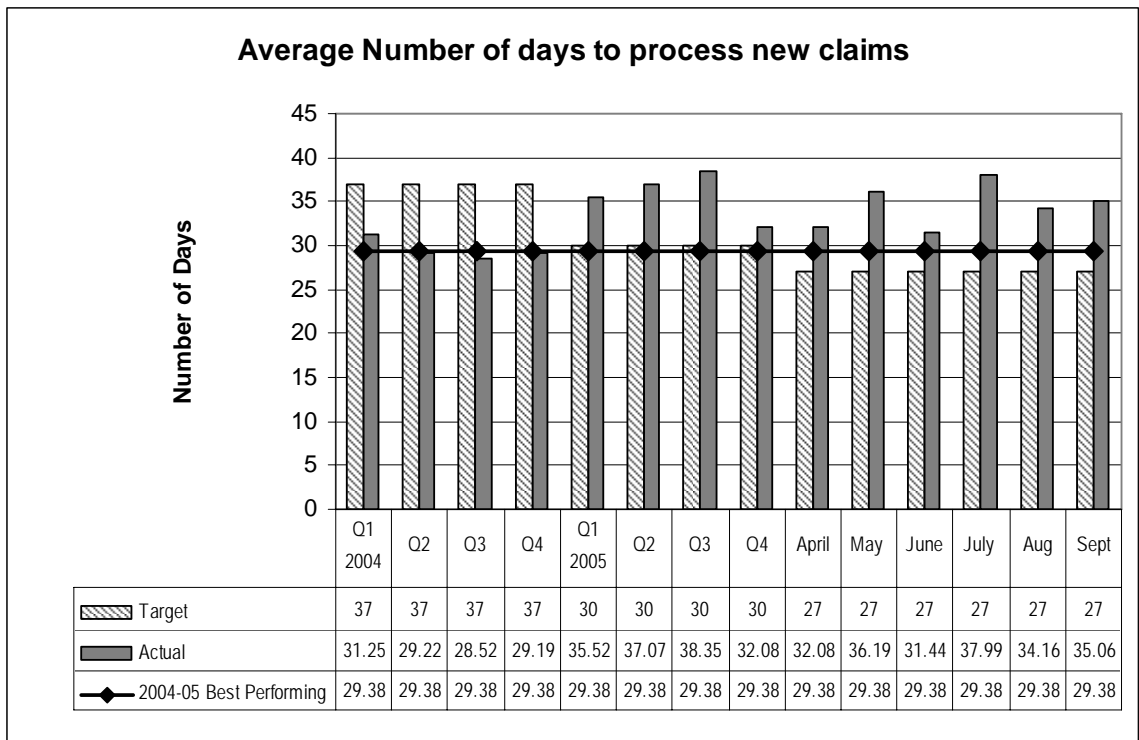
- Average time taken to complete non-urgent repairs
- Number of days to relet local authority housing

Homelessness

- Average stay in bed and breakfast accommodation

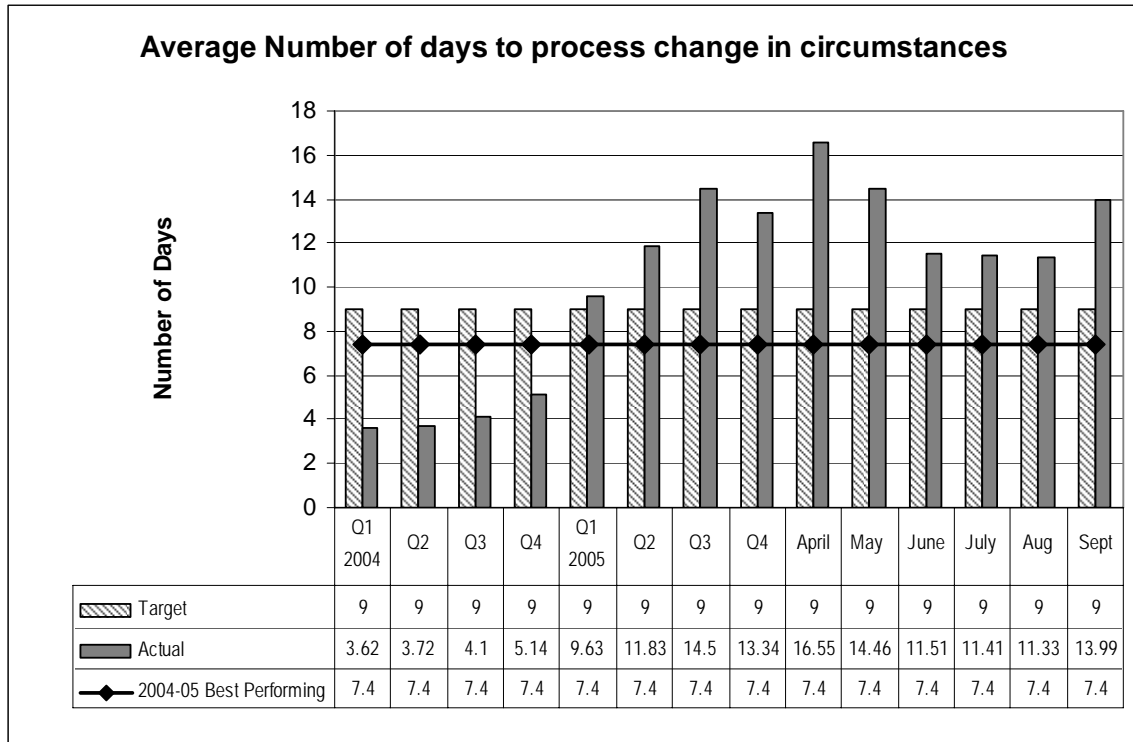
Graphs

Housing Benefits



For this performance indicator good performance is represented by a low figure. Performance for April to September 2006 is 32.98 days, an improvement on the same period last year which was 37.07 days.

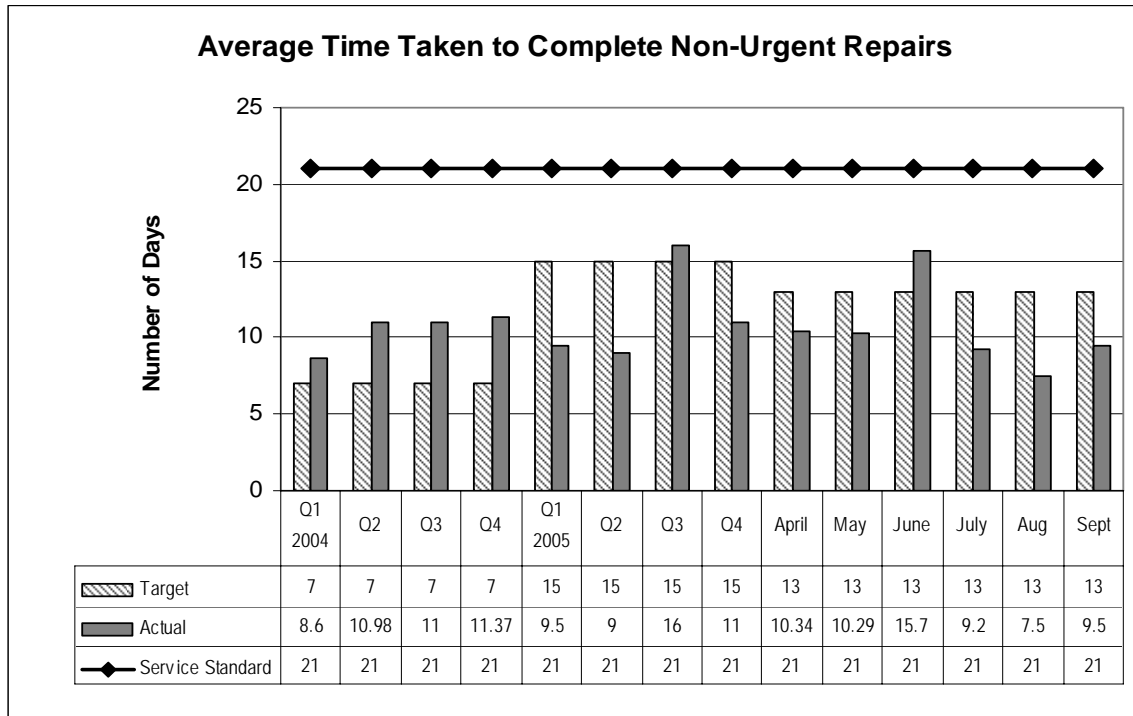
The combined effect of holidays, sickness training/mentoring of new starters and a high volume of work received meant that September's figures were slightly worse than the previous month. We anticipate the training/mentoring issues will lessen in the coming months and a number of staff have agreed to work overtime in order to reduce our backlogs and improve performance. We will be monitoring the situation throughout October.



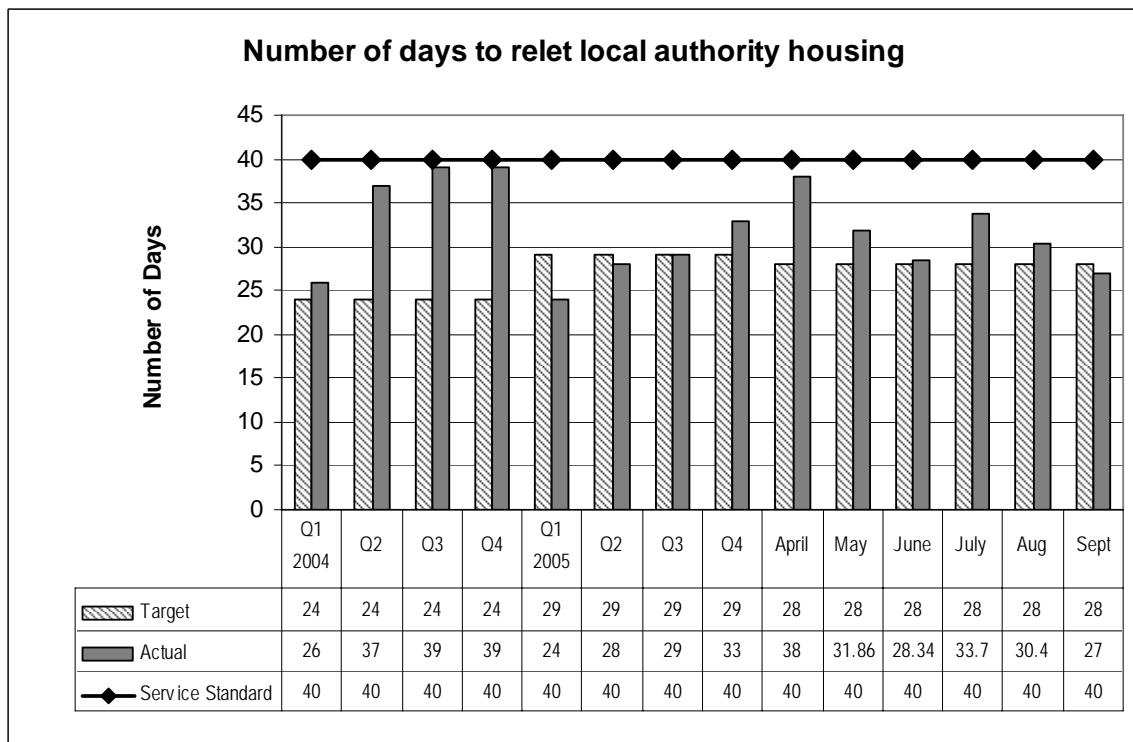
For this performance indicator good performance is represented by a low figure. Performance for the period April to September 2006 is 13.19 days unfortunately this is not an improvement on last year.

As with the performance indicator above, the combined effect of holidays, sickness training/mentoring of new starters and a high volume of work received meant that September's figures were slightly worse than the previous month. We anticipate the training/mentoring issues will lessen in the coming months and a number of staff have agreed to work overtime in order to reduce our backlogs and improve performance. We will be monitoring the situation throughout October

Housing

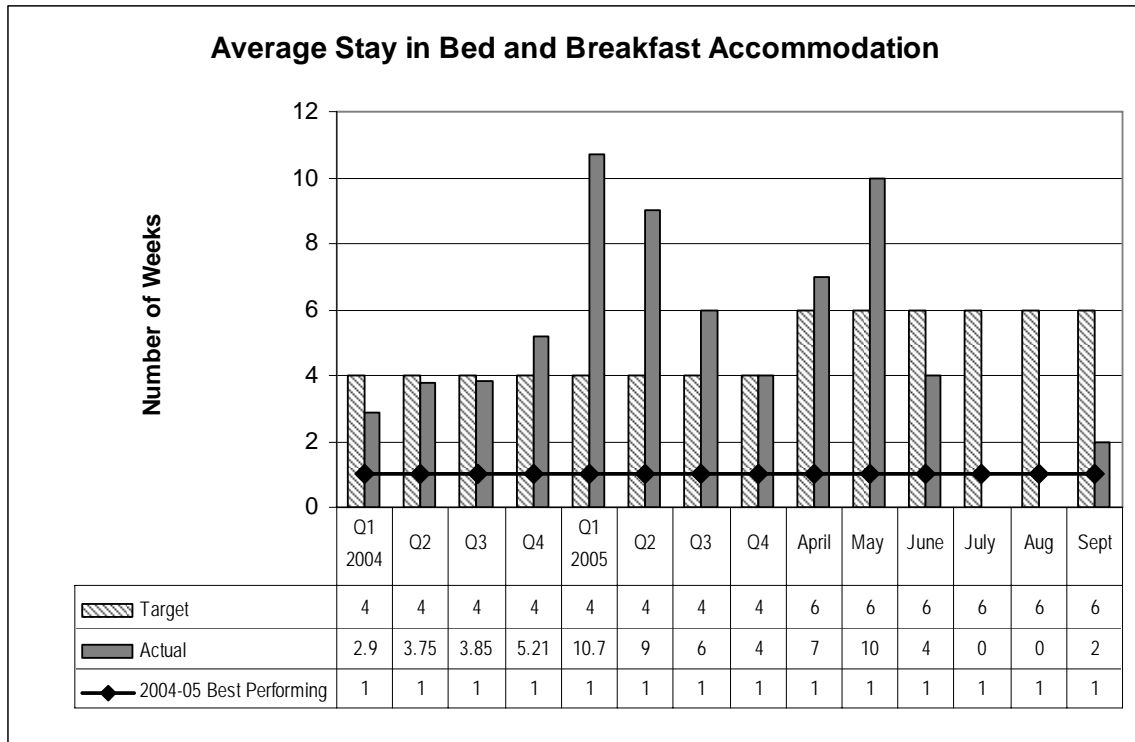


For this performance indicator good performance is represented by a low figure. The average time taken to complete non-urgent repairs continues to fall well within the standard for the service.



For this performance indicator good performance is represented by a low figure.

Homelessness



For this performance indicator good performance is represented by a low figure.

CHASE Objective – Environment

Performance Indicators – statutory Best Value Performance Indicators

Environmental Services

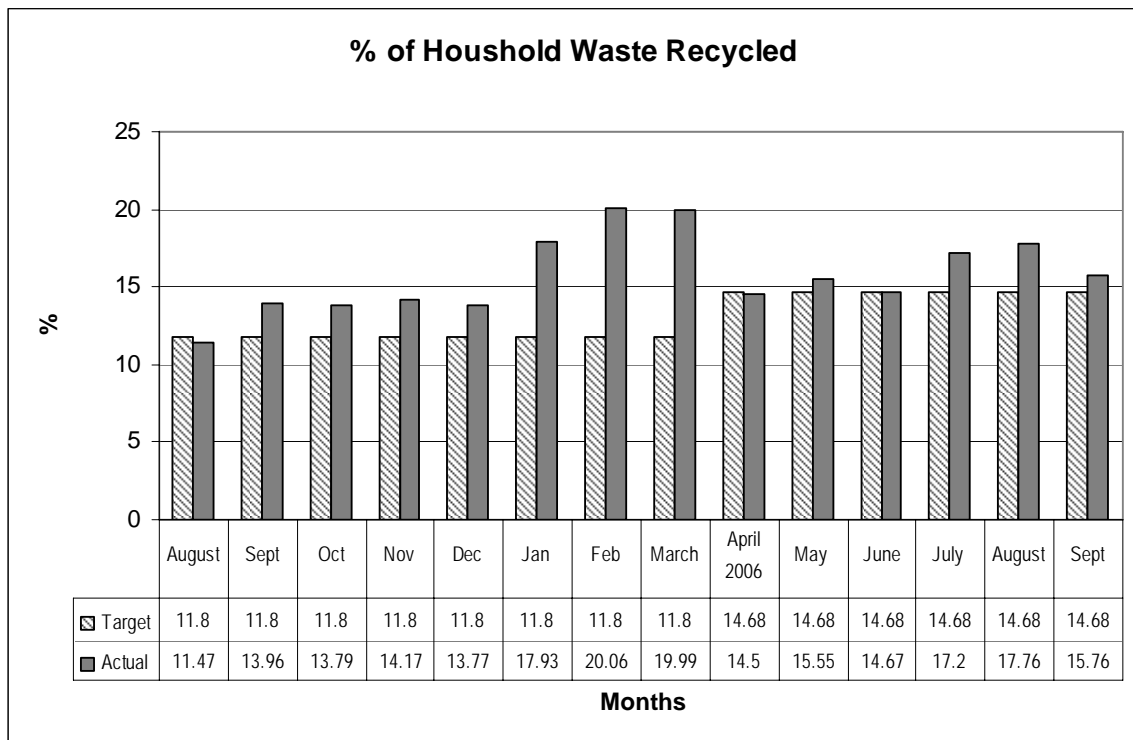
- % of household waste recycled
- % of household waste composted

Planning

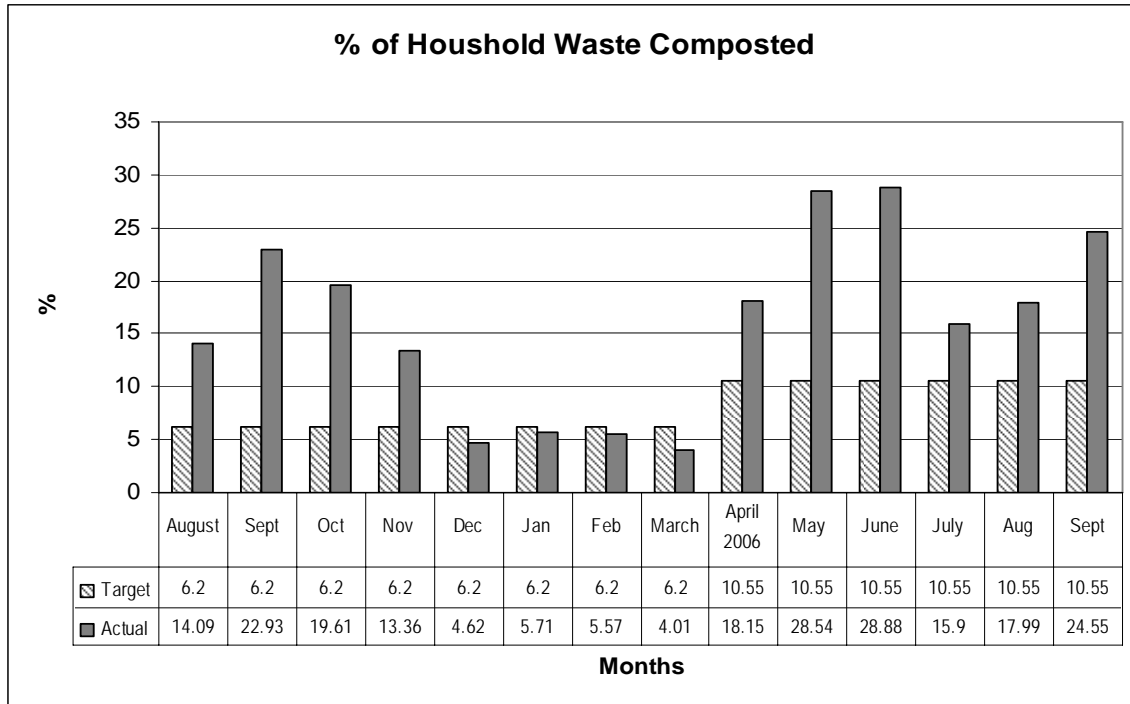
- % of major applications in 13 weeks
- % of minor applications in 8 weeks
- % of other applications in 8 weeks

Graphs

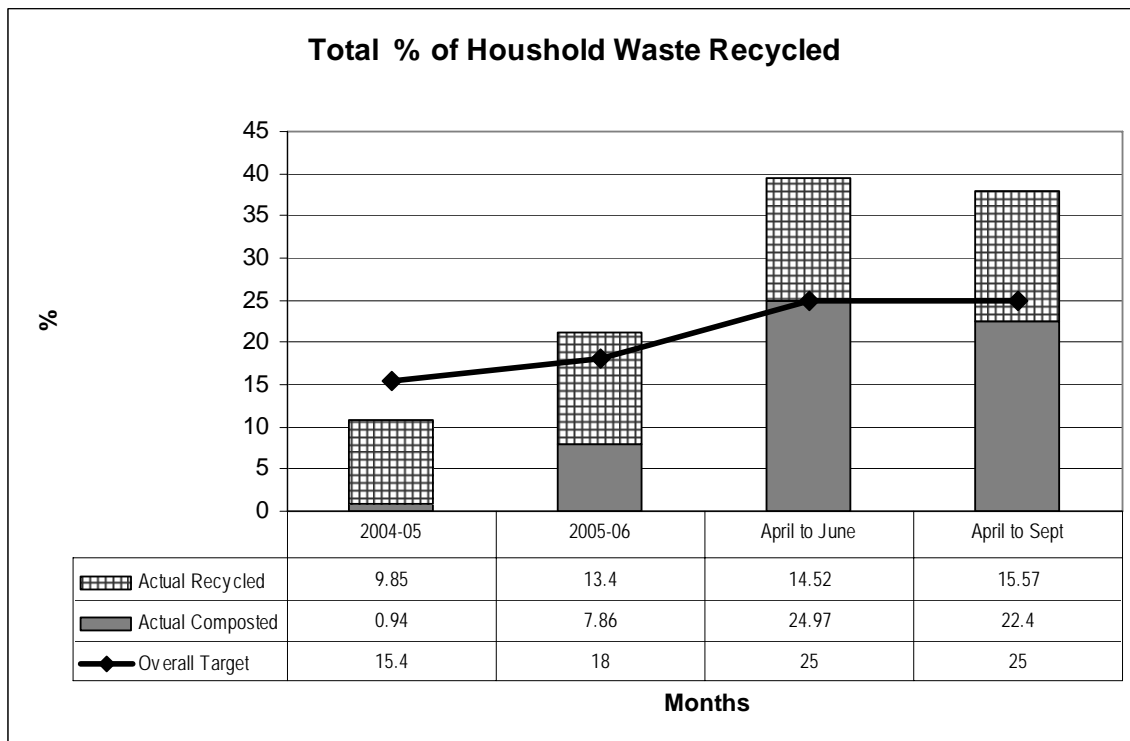
Environmental Services



Cumulative Performance for the period April to September 2006 is 15.57%, 3,222.02 tonnes.
 Performance for the same period last year was 10.94%, 2,226.76 tonnes

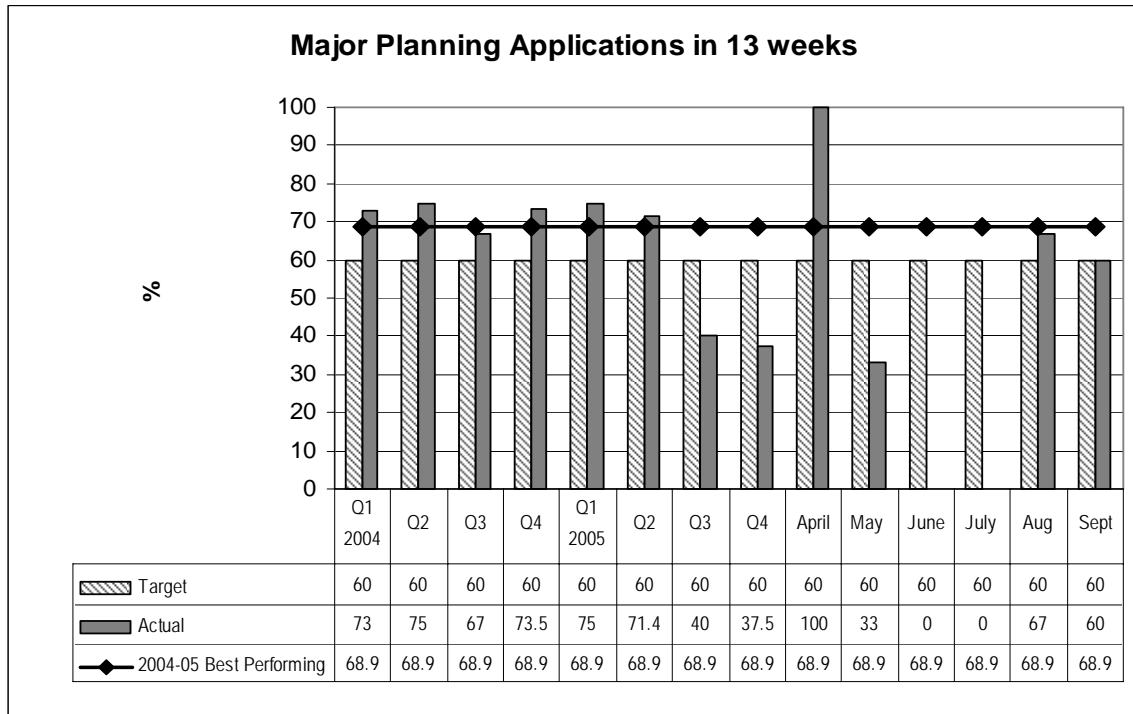


Cumulative Performance for the period April to September 2006 is 22.4%, 4,634.38 tonnes.
 Performance for the same period last year was 6.08%, 1,236.06 tonnes

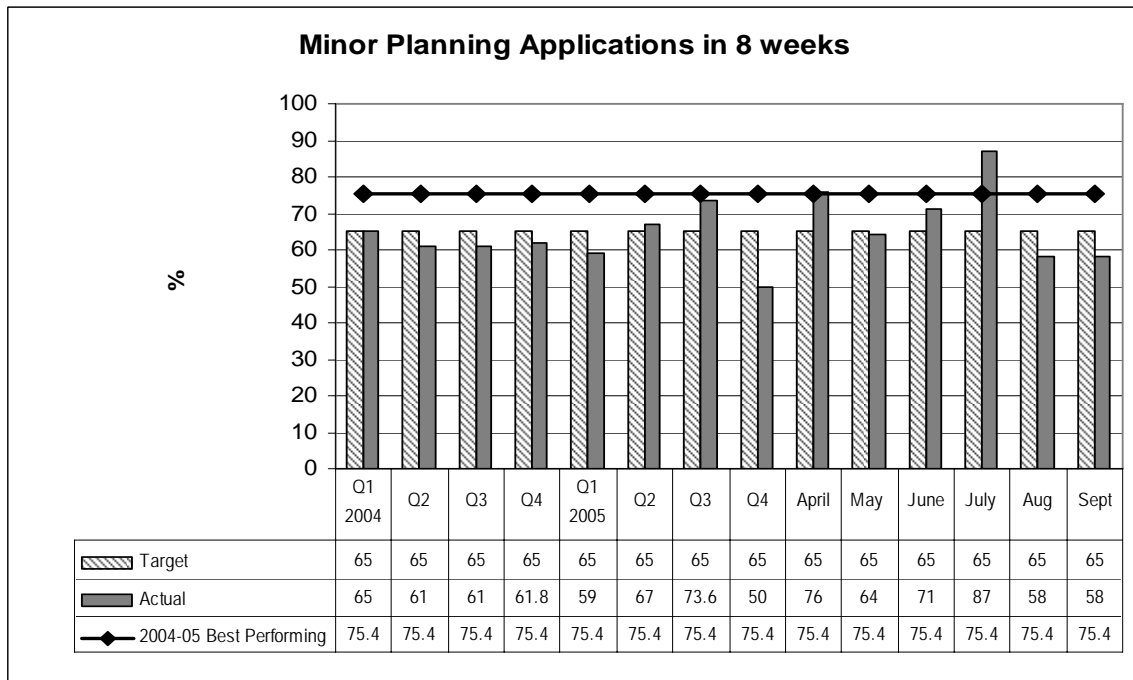


Total household waste recycled for the period April to September 2006 is 37.97%, 7,856.4 tonnes.
 The corresponding figures for 2005 are 18.26%, 3,772.07 tonnes

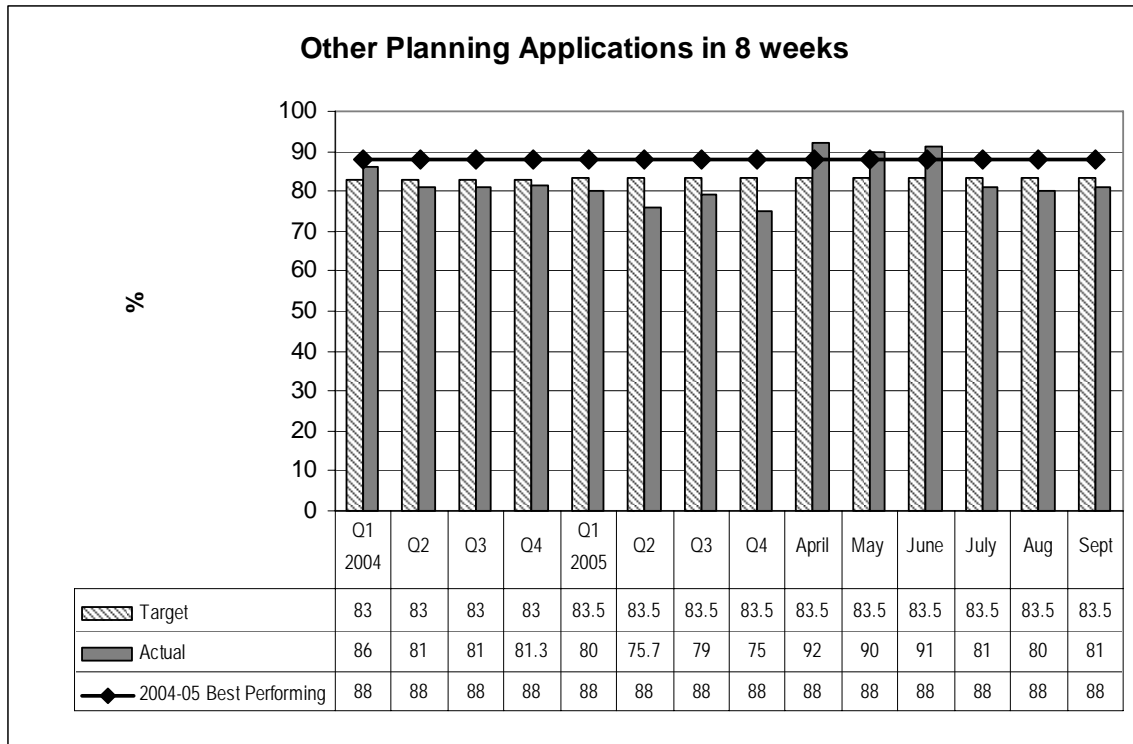
Planning



Cumulative performance for April to September 2006 is 60% with 9 out of 15 applications being completed within the 13 weeks.



Cumulative performance for April to September 2006 is 69% with 68 out of 98 applications being completed within 8 weeks. Performance for the same period last year was 64% with 60 out of 95 applications being decided.



Cumulative performance for the period April to September 2006 is 85% with 262 out of 307 applications being completed within 8 weeks. This is an improvement on performance for the same period last year at 77% with 223 applications out of 286 being decided.