








**Improving Community Wellbeing PDP 2018-19 - Environment, Partnerships and Community Safety
(Quarter Three 1 October- 31 December 2018)**




Overall Performance				
				Not rated
Milestone completed	Milestone on target	Milestone/Timeline/scope/target date requires attention.	Project aborted/closed	Milestone not rated
5 (55.6%)	2 (22.2%)	2 (22.2%)	0 (0%)	0 (0)



Performance Indicators							
Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target	Q1	Q2	Q3	Q4
Sustaining safe and secure communities							
Number of good news stories/ case studies	A		4				
Number of ASB complaints dealt with via the Community Safety Hub	Q	85		20	27	12	
Number of CCTV case reviews provided to Staffordshire Police	Q	340		101	99	115	
Support vulnerable people							
Increased number of referrals to the Community Safety Hub	A	189 Cases					
Number of tenancies sustained (No. of cases (council tenancies) completed with sustainment outcomes)	Q	34	38	16	28 (cumulative, 12 in Q2)	48 (cumulative, 20 in Q3)	
Following implementation of Housing Reduction Act (HRA) % of Main duty Homelessness cases accepted as homeless	Q	N/A		0% (All cases dealt with at prevention or relief stage, none progressed to main duty in Q1)	1.22% (Only three cases progressed to full duty from 82, two of which were intentional homeless, so 1/82)	1.74% (One further case progressed to full duty, so cumulatively 2 out of 115 total cases taken)	
Number of referrals to support agencies from the Community Safety Hub	Q			A process is being established to capture this data			
Number of new universal credit claimants within the period	Q	531	N/A	117			
Number of Discretionary Housing Payments awards	Q	141 cases Value – £84,171.24	Value of Government allocation £172,583	100 cases £19,112.23	98 cases £22,208.60	116 cases £22,708.33	

Promoting attractive and healthy environments							
Retain 6 Green Flags	A	6	6		6		
Number of fly tipping incidents	Q	470	N/A	102	132	54	








Projects and Actions

Sustaining safe and secure communities							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Manage residents perception of fear of crime and anti social behaviour	Publish and promote positive good news stories and case studies	Identify & Promote One Good News Story	Purse Bells Campaign to safeguard vulnerable residents due to an increase in purse thefts in the town centre - press release issued. A number of arrests were made.				
		Identify & Promote One Case Study	Community Safety Partnership clears wooded area due to level of ASB and drug-related detritus discovered during site visits.				
		Publish Anti Social Behaviour Policy	A process has been developed and implemented regarding the issuing of Community Protect Notices Warnings / Community Protection Notices and Fixed Penalty Notices in partnership with the police, CCTV, Partnerships Team and Environmental Health as a result 2 FPN have been issued and a number of CPNWs / CPNs have been issued – this new process needs to be added into the draft ASB Policy before publishing the policy. The Policy will be published Q4. The policy will be going to leadership team then Cabinet April 2019				X
	Publish Community Safety Hub Referral Data						X

Sustaining safe and secure communities							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
CCTV to deter crime and support the police in prosecutions	Upgrading CCTV technology	Project Team Set Up – Consider recommendations from CCTV Audit Report	Permission to spend report approved Cabinet Oct 4 th 2018. Project Team meeting 15.10.18				
		Project Plan Developed & Procurement of Specialist Provider	Tender Published 24.01.19 Evaluation Period 26.02.19 – 08.03.19 Contract Award 15.03.19 Contract Commencement 01.04.19				
		Award Contract to Specialist Provider					X
We will work with partners to ensure our licensing compliance and enforcement strategies for persons, premises and vehicles are risk based and make best use of local intelligence	Review of compliance and enforcement policies in key areas of taxi and private hire licensing and sale of alcohol	Benchmark our current policies and strategies with nationally recognised exemplar authorities;	Policies from selected authorities have reviewed these, along with recently published guidance from both the Institute of Licensing and the LGA.				
		Identify any critical gaps in our approach;					X

Support Vulnerable People							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Signpost to appropriate support agencies	Annual Awareness Campaign across the District on how people can support themselves and access appropriate support	Develop the Awareness Campaign	A scoping meeting has taken place with colleagues to develop a 12month Safeguarding awareness campaign for both children and adults. The campaign will be launched February 2019.				X
		Publish Awareness Campaign – Chase Matters; Website & Social Media	Campaign artwork and comms plan has been developed.				
	Introduction of Safeguarding Champions across the Council.	Recruit Safeguarding Champions	Recruiting Safeguarding Champions will form part of the 12 month safeguarding campaign. Campaign to be launched February 2019.				X
		Develop & Deliver Training Session for Champions	A meeting with HR and the partnerships team has taken place to revisit the safeguarding training requirements across the Council, we are exploring the options of 4 levels of training: 1. Champions – Platinum (Accredited) (Interactive) 2. Front Line Employees – Gold (Interactive) 3. Managers – Silver (Power Point) 4. Back Office Employees – Bronze (Online) A report will be taken to leadership team in April 2019				X

Support Vulnerable People							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Work with Local Strategic Partners to support vulnerable people	Implement Shared Accommodation Pilot	Appoint Preferred Provider					
		Evaluate success of the Project					X
	Provide Intensive Tenancy Support	Appoint additional Tenancy Sustainment Officer resources (37hrs pw)	2 part-time posts: p/t secondment was extended into 2018/19 and a 2 day post was recruited to in June – starting soon.				
	Early help and intervention for Children and Families Prevention and Early help for adults through the Place Based Approach (PBA)	Local Strategic Partnership (LSP) Agree Local PBA Plan	2 priorities have been identified <ul style="list-style-type: none"> - Improving children's mental health and resilience - Reducing anti-social behaviour and exclusions Earned Autonomy Investment Plan has been produced and funding secured as part of the Earned Autonomy funding stream. Report will be going to November LSP Strategic Board.				
		Report Outcomes to LSP					X
Managing the impact and rollout of Universal Credit	Manage and monitor roll out to new claimants from November 2018 (including management of hardship)		Full service introduced from November. 483 claimants were claiming UC by 12 February 2019				

Promoting attractive and healthy environments								
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
To provide clean, well maintained and well managed streets, town centres and parks & open spaces	Deliver high quality/maintained parks	Participate in Green Flag Inspections and Assessments	Inspections completed in May.					
		Green Flag Awards						
	Continue to deliver Hednesford Park (IHLF) project	Produce Hednesford Park book and CD	CD produced and booklet drafted for completion in Quarter 2					
		Finalise Design – new toilet facilities	Design has been finalised and planning application submitted and approved 20 th June					
		Procurement and Contract Award	Procurement exercise was completed but only attracted 1 submission resulting in further tendering exercise.					
		Commence construction	The commencement of the construction of the new toilet facility has been delayed by the need to extend the procurement process and to secure agreement with HLF on funding and revised project timeline into 2019-20.					
		Complete construction	Project will not commence until 2019-20					

Promoting attractive and healthy environments								
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
	Car Park improvement schemes	Prioritise and draw up scheme(s)	Schemes have been drafted and prioritised	✓				
		Permission to spend	Permission to Spend report approved by Cabinet			✓		
		Commence scheme					X	
		Completion of scheme					X	
	Deliver new cemetery for the District	Report outcome of soft market testing to Cabinet to determine next steps	Report considered by Cabinet in August			✓		
		Develop project plan in accordance with Cabinet's decision	Plan revised following Cabinet's decision			✓		