

Community Wellbeing PDP 2018-19 (Community Safety, Partnerships and Environment)

Sustaining safe and secure communities

Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target	Q1	Q2	Q3	Q4
Number of good news stories/ case studies	A		4				
Number of ASB complaints dealt with via the Community Safety Hub	Q	85					
Number of CCTV case reviews provided to Staffordshire Police	Q	340					

Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Manage residents perception of fear of crime and anti social behaviour	Publish and promote positive good news stories and case studies	Identify & Promote One Good News Story		X			
		Identify & Promote One Case Study			X		
		Publish Anti Social Behaviour Policy				X	
		Publish Community Safety Hub Referral Data					X
CCTV to deter crime and support the police in prosecutions	Upgrading CCTV technology	Project Team Set Up – Consider recommendations from CCTV Audit Report			X		
		Project Plan Developed & Procurement of Specialist Provider				X	
		Award Contract to Specialist Provider					X

Sustaining safe and secure communities - continued

Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
We will work with partners to ensure our licensing compliance and enforcement strategies for persons, premises and vehicles are risk based and make best use of local intelligence	Review of compliance and enforcement policies in key areas of taxi and private hire licensing and sale of alcohol	Benchmark our current policies and strategies with nationally recognised exemplar authorities.			X		
		Identify any critical gaps in our approach.					X
		With partners, identify key sources of local intelligence and implement data sharing mechanisms to ensure this can be effectively used to inform targeted compliance and enforcement; (Year 2).		2019-20			
		Monitor and review the implementation of revised policies, using shared local intelligence; (Year 3).		2020-21			

Support vulnerable people

Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target	Q1	Q2	Q3	Q4
Increased number of referrals to the Community Safety Hub	A	189 Cases					
Number of tenancies sustained	Q						
Following implementation of Housing Reduction Act (HRA) % of Main duty Homelessness cases accepted as homeless	Q						
Number of referrals to support agencies from the Community Safety Hub	Q						
Number of new universal credit claimants within the period	Q						
Number of Discretionary Housing Payments awards	Q						

Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
Signpost to appropriate support agencies	Annual Awareness Campaign across the District on how people can support themselves and access appropriate support	Develop the Awareness Campaign			X			
		Publish Awareness Campaign – Chase Matters; Website & Social Media				X		
	Introduction of Safeguarding Champions across the Council.	Recruit Safeguarding Champions				X		
		Develop & Deliver Training Session					X	
		Publish Number of Referrals Made						X

Support vulnerable people - continued

Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
Work with Local Strategic Partners to support vulnerable people	Implement Shared Accommodation Pilot	Appoint Preferred Provider		X				
		Evaluate success of the Project					X	
	Provide Intensive Tenancy Support	Appoint additional Tenancy Sustainment Officer resources (37hrs pw)		X				
	Early help and intervention for Children and Families Prevention and Early help for adults through the Place Based Approach (PBA)	Local Strategic Partnership (LSP) Agree Local PBA Plan				X		
		Report Outcomes to LSP						X
Managing the impact and rollout of Universal Credit	Manage and monitor roll out to new claimants from November 2018 (including management of hardship)			X	X	X	X	

Promoting attractive and healthy environments

Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target	Q1	Q2	Q3	Q4
Retain 6 Green Flags	A						
Number of fly tipping incidents	Q						

Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
To provide clean, well maintained and well managed streets, town centres and parks & open spaces	Deliver high quality/maintained parks	Participate in Green Flag Inspections and Assessments			X		
		Green Flag Awards				X	
	Continue to deliver Hednesford Park (IHLF) project	Produce Hednesford Park book and CD		X			
		Finalise Design – new toilet facilities		X			
		Procurement and Contract Award			X		
		Commence construction			X		
		Complete construction					X
	Car Park improvement schemes	Prioritise and draw up scheme(s)		X			
		Permission to spend			X		
		Commence scheme					X
		Completion of scheme					
	Deliver new cemetery for the District	Report outcome of soft market testing to Cabinet to determine next steps		X			
		Develop project plan in accordance with Cabinet's decision				X	