

Please ask for: Matt Berry

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1 September 2021

Dear Councillor,

Cabinet

4:00pm on Thursday 9 September

Meeting to be held in the Civic Centre, Beecroft Road, Cannock

You are invited to attend this meeting for consideration of the matters itemised in the following Agenda.

Yours sincerely,

Tim Clegy.

T. Clegg

Chief Executive

To: Councillors:

Lyons, Mrs. O. Leader of the Council

Jones, B. Deputy Leader of the Council and

Neighbourhood Safety & Partnerships Portfolio Leader

Jones, Mrs. V. Community Engagement, Health & Wellbeing Portfolio Leader

Sutherland, M. District Development Portfolio Leader

Johnson, J.P. Environment & Climate Change Portfolio Leader Fitzgerald, Mrs. A.A. Housing, Heritage & Leisure Portfolio Leader

Hewitt, P.M. Innovation and High Streets Portfolio Leader

Agenda

Part 1

1. Apologies

2. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members

To declare any personal, pecuniary, or disclosable pecuniary interests in accordance with the Code of Conduct and any possible contraventions under Section 106 of the Local Government Finance Act 1992.

3. Updates from Portfolio Leaders

To receive and consider oral updates (if any), from the Leader of the Council, the Deputy Leader, and Portfolio Leaders.

4. Minutes

To approve the Minutes of the Meeting held on 5 August 2021 (enclosed).

5. Forward Plan

Forward Plan of Decisions to be taken by the Cabinet: September to November 2021 (Item 5.1 - 5.2)

6. Quarter 1 Performance Report 2021/22

Report of the Head of Governance and Corporate Services (Item 6.1 - 6.52).

7. Proposed Art Installations to Play Area and Open Space at Penny Cress Green, Norton Canes

Report of the Head of Environment and Healthy Lifestyles (Item 7.1 - 7.8).

Minutes Published: 16 August 2021 Call-In Expires: 23 August 2021

Cannock Chase Council

Minutes of the Meeting of the

Cabinet

Held on Thursday 5 August 2021 at 4:00 p.m.

In the Council Chamber, Civic Centre, Cannock

Part 1

Present:

Councillors:

Lyons, Mrs. O. Leader of the Council

Jones, B. Deputy Leader of the Council and

Neighbourhood Safety & Partnerships Portfolio Leader

Jones, Mrs. V. Community Engagement, Health & Wellbeing Portfolio Leader

Sutherland, M. District Development Portfolio Leader

Johnson, J.P. Environment & Climate Change Portfolio Leader

Fitzgerald, Mrs. A.A. Housing, Heritage & Leisure Portfolio Leader

Hewitt, P.M. Innovation and High Streets Portfolio Leader

23. Apologies

None received.

24. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members

No other Declarations of Interest were made in addition to those already confirmed by Members in the Register of Members' Interests.

25. Updates from Portfolio Leaders

(i) Leader of the Council

The Leader updated in respect of the following:

• Covid-19 Transmission / Vaccine Update

All legal restrictions were now lifted, and more people socialising as the weather had improved. Case numbers continue to fall, with Cannock Chase and Staffordshire being below the regional and national averages. Hospitalisations were also going down, and although the highest rates amongst 18- to 24-year-olds, these were also reducing.

Vaccine uptake locally was good, and residents were still encouraged to accept them when offered. Several local GPs and the Cannock Chase Clinical Alliance (operating clinics at the Roman Way hotel) now offered 'walk-in' sessions. Yesterday, the Joint Committee and Vaccination and Immunisation (JCVI) advised that all 16- and 17-year-olds should receive their first dose of the Pfizer vaccine, so clinics in the District, and nationally, would begin preparations in the coming weeks.

Joint Chief Executive

Thanks were given to the Joint Chief Executive for having spent a lot of time with Members in recent weeks meeting them and understanding their respective wards.

(ii) Community Engagement, Health & Wellbeing

The Portfolio Leader updated in respect of the following:

• Cannock Hospital Minor Injuries Unit

A letter had been sent from the Portfolio Leader and the Leader of the Council to Professor David Loughton, Chief Executive of the Royal Wolverhampton NHS Trust, concerning the continued closure of the Minor Injuries Unit at Cannock Hospital. The letter read:

"We write as Cannock Chase District Council's Portfolio Holder for Health and Wellbeing, and the Leader of the Council. We are concerned that, as yet there appears to be no announcement of the opening of the Minor Injuries Unit (MIU) in Cannock Chase. We fully appreciate the need for closing it last year as staff from the unit had to be redeployed to other critical areas of the hospital due to the pressures of Covid.

Many of our Members at the District Council are receiving a significant number of complaints from their residents about the lack of the facility now that society is reopening.

The Cannock Chase MIU has an excellent reputation locally and it has served many in our community very well. Its reopening will likely reduce the traffic of minor ailments that the trust sees in the main A&E Department in Wolverhampton.

We would wish to hear from you the timescale you have in mind as regards its reopening.

We look forward to hearing from you."

The Leader requested that further updates on this matter be given at future Cabinet meetings once a response had been received.

(iii) District Development

The Portfolio Leader updated in respect of the following:

Walsall College Cannock Campus

A visit to Walsall College's Cannock Campus located on Mill Street in Cannock was undertaken with Officers. The campus had been established as a local training centre to enable a wider range of support services and employer-led courses for job seekers aged 19+. Large numbers of young people from across the District had previously travelled to the College's Walsall campus, therefore it was expected the new campus would be well used.

The College's plan was to work on a long-term basis with employers to ensure that courses were tailored to local needs and requirements, such as their partnership with the West Midlands Designer Outlet.

(iv) Environment & Climate Change

The Portfolio Leader updated in respect of the following:

Trial of New Larger Litter Bins

Three 240 litre litter bins had been installed at three high-volume locations across the District – Mount Road, Etching Hill; Bideford Way, Cannock; and the Trocadero, Sharon Way, Hednesford. The trial was designed to increase litter bin capacity in the areas identified, reduce frequency of collection requirements (and therefore vehicle emissions), increase street cleansing efficiency, and improve public health and safety.

Dry Recycling

For June 2021, the amount of dry recycling that could not be recycled was 9%, this being below the Council's threshold of 14%.

Rejected Recycling Loads

The last time a recycling load was rejected was on 17 May. Whilst this was positive news, it was understood the reason for this was the tipping space used for checking loads had been full recently. The backlog was now being cleared, and as a result, an increase in rejected loads may occur. The cost to the Council for each rejection was circa £250 to £500 (this being on a shared 50/50 split with the contractor).

(v) Housing, Heritage & Leisure

The Portfolio Leader updated in respect of the following:

Rugeley Swimming Pool

The Council's sub-contractors had installed a new filtration, heating, hot water and energy system, and restoration works on the pool were now gathering pace. The Council was working with all parties to reopen the facility for public use as soon as practicable, with the works scheduled to complete at the end of September. This would be followed by commissioning, testing, and preparation for a formal opening in October.

Whilst these costly and time-consuming repairs were unexpected in a 12-yearold pool, they were not uncommon, and the situation had presented an opportunity to invest and future proof a much-loved facility for the District's wonderful communities and for generations to come.

The pool was a major part of a £1.25m investment to improve and increase the superb facilities at Rugeley Leisure Centre.

All-Weather Sports Pitch

In partnership with Inspiring Healthy Lifestyles and the Football Foundation, the Council would in September be unveiling a full sized, state-of-the-art 3G all-weather pitch, with low energy LED floodlights and extended parking facilities with electronic vehicle charging points.

This fantastic footballing venue would be available for 11, 7, 9, and 5-a-side teams, and would foster and encourage an inclusive spirit from a wide range of abilities and community groups that were often under-represented in the sport.

British Schools Shooting Championships

The Council and Inspiring Healthy Lifestyles would be hosting the British Schools Air Pistol & Air Rifle Shooting Championships in the District on 8 and 9 February 2022, in the indoor sports hall at Chase Leisure Centre.

240 competitors were expected to take part, and school children from across the District would be invited to attend and spectate during the event with the hope of encouraging them into the sport.

It was also hoped to host a Commonwealth Games roadshow at Chase Leisure Centre at the same time as the event.

Vandalism in Hednesford Park

Sadly, there had been a spate of recent vandalism of an avenue of trees in Hednesford Park, along with anti-social behaviour.

The Council was working with the police to identify the culprits from CCTV footage, and patrols were being stepped up around the park. The Council was also partnering with a targeted youth work team to tackle some of the issues within the park.

Forestry England Bike and Play & New Blue Mountain Bike Trail

As previously reported, the brand-new Junior Bike and Play Area was being created at Birches Valley as part of the Commonwealth Games legacy. Officers had visited the site and reported that work was going well. The new area was due to open along with the new blue mountain bike trail in September 2021, and its opening would form part of the Commonwealth Games celebrations.

The Council would also be supporting Forestry England and other partners in extending the initial 12-month engagement period for a further 6 months for a Cycling Coach, from within its existing financial commitment.

New Cannock Chase Cemetery

The new cemetery was now operational, with several bookings having been taken and the Council had received compliments about the site, facilities, and staff.

(vi) Innovation and High Streets

The Portfolio Leader updated in respect of the following:

• Town Centre Car Parking Initiative

There were currently 49 businesses signed up across Cannock and Rugeley for this scheme.

The Hednesford Town Centre manager had been contacted, and their input was awaited on how the Council could help businesses using the 'Welcome Back' fund.

Norton Canes Parish Council had also been contacted, and Heath Hayes & Wimblebury Parish Council was being written to, with some interesting ideas

already received from their Members on how the village centre could be supported.

It was intended to ask the relevant Scrutiny Committee to review this scheme once it was complete.

26. Minutes

Resolved:

That the Minutes of the meeting held on 8 July 2021 be approved.

27. Forward Plan

The Forward Plan of Decisions for the period August to October 2021 (Item 5.1) was considered:

Resolved

That the Forward Plan of Decisions for the period August to October 2021 be noted.

28. Public Space Protection Orders (Alcohol Restriction Zones)

Consideration was given to the Report of the Head of Housing and Partnerships (Item 6.1 - 6.10).

Resolved:

That proposals for the implementation of five Public Space Protection Orders (Alcohol Restriction Zones) in the District, as set out in Appendices 1 to 5 of the report, for the full three-year period, be approved.

Reasons for Recommendations

The proposal aimed to re-introduce five Public Space Protection Orders (PSPOs) to reduce alcohol consumption in town centres and parks across the District where current and historic behaviours had led to anti-social behaviour, crime, and disorder. It would also help to protect vulnerable individuals.

The PSPOs would cover areas (outside of licensed premises, as described in report paragraph 5.4) in Cannock town centre and park, Hednesford town centre and park, Rugeley town centre, Fernwood area, and Ravenhill park. Initial proposed maps, which mirrored previous Designated Public Place Orders (DPPOs) / PSPOs, were set out in report Appendices 1 to 5.

29. UK Afghan Locally Employed Interpreter Relocation Scheme

Consideration was given to the Report of the Head of Housing and Partnerships (Item 7.1 - 7.5).

Resolved:

That:

- (A) The progress made in respect of Staffordshire's response to the UK Afghan Locally Employed Interpreter Relocation Scheme be noted.
- (B) Participation in the UK Afghan Locally Employed Interpreter Relocation Scheme be confirmed.

- (C) The Joint Chief Executive, in consultation with the Leader of the Council, be authorised to:
 - (i) Undertake the rehousing of UK Afghan Locally Employed Interpreter households within Cannock Chase District Council though one of the housing options set out in report paragraph 5.7, and
 - (ii) Determine the Council's future participation within the Staffordshire-wide UK Afghan Locally Employed Interpreter Relocation Scheme.

Reasons for Decisions

Stoke-on-Trent and Staffordshire had now confirmed to the Home Office an offer of a joint programme, with commitments to participate in the scheme to a level of 15 interpreters or families within the first cohort, with a total of 25 overall across the City and County. Whilst an initial offer to support one interpreter and their family had been made, it was proposed that the Joint Chief Executive, in consultation with the Leader of the Council, be authorised to agree the Council's future participation in the scheme.

The key role of the Council would be to provide for the rehousing of family within its area. Options included: rehousing within the private rented sector or by registered housing providers; other stock holding organisations; or the Council's housing stock. As further consideration would need to be given to rehousing options following receipt of details of the households to be rehoused, it was recommended that the Joint Chief Executive, in consultation with the Leader of the Council, be authorised to undertake the rehousing within Cannock Chase District Council through one of the available housing options.

30. Exclusion of the Public

Resolved:

That the public be excluded from the remainder of the meeting because of the likely disclosure of exempt information as defined in Paragraph 3, Part 1, Schedule 12A of the Local Government Act 1972 (as amended).

Cannock Chase Council

Minutes of the Meeting of the

Cabinet

Held on Thursday 5 August 2021 at 4:00 p.m.

In the Council Chamber, Civic Centre, Cannock

Part 2

31. Corporate Property Maintenance Plan 2021-24

Consideration was given to the Not for Publication Report of the Head of Economic Prosperity (Item 9.1 – 9.14).

Resolved:

That:

- (A) For 2021-22, only essential maintenance works are prioritised, specifically anything related to:
 - Statutory compliance,
 - Works to prevent a health and safety risk to people,
 - Works to prevent the deterioration of a building structure,
 - General day-to-day responsive maintenance.
- (B) The key projects for 2021-22, as outlined in report paragraph 6.21, be agreed in principle.
- (C) The Head of Economic Prosperity be delegated authority, in consultation with the Innovation and High Streets Portfolio Leader, to reassess the list in report paragraph 6.21, for any changed circumstances in accordance with the priorities listed in decision (A), above.
- (D) A new Asset Strategy be developed to reflect the Corporate Plan and post-Covid working arrangements, thus enabling a longer-term planning of maintenance projects over the life cycle of each property.

Reasons for Decisions

A new Council Corporate Plan had been developed, which had reviewed the Council's priorities for 2021-24.

The development of a new Asset Strategy was proposed, which would determine the Council's future priority for property.

The full maintenance requirements identified exceeded the available budget, and hence works had to be prioritised.

Not undertaking the property works identified in the report could lead to an incident or accident, which would put the Council at risk of receiving a financial penalty.

Not undertaking works that could lead to the degradation of the building structures could reduce the value of the building assets, cause temporary closure of a building or impact on the Council's ability to continue to deliver its services.

Not undertaking general day to day maintenance could impact on the daily usability of a building.

Bridges and boardwalks improved the public enjoyment of the open spaces.

32. Review of Bridges and Boardwalks

Consideration was given to the Not for Publication Report of the Head of Economic Prosperity (Item 10.1 – 10.27).

Resolved:

That:

- (A) For 2021-22, the priority works as set out in report paragraph 6.6 be undertaken from the budget allocated.
- (B) Provision of £61,500 and £48,000 be included in the 2022/23 and 2023/24 budgets for bridges and boardwalks as part of the 2022/23 budget process.
- (C) The bridge replacements highlighted within the report at Rugeley boardwalk, Anglesey Nature Reserve and Rawnsley Woods be prioritised for 2021-22, with the anticipated completion of the schemes running into 2022-23.
- (D) The Head of Economic Prosperity be delegated authority, in consultation with the Innovation and High Streets Portfolio Leader, to reassess the priority for expenditure on bridges for any changed circumstances in accordance with the priorities included in the report.
- (E) Bridges and boardwalks form part of the new Asset Strategy, being developed through quarters 3 and 4 of 2021-22, thus allowing longer-term planning of bridge and boardwalk maintenance projects over the life cycle of each structure.
- (F) Provision of £110,000 for the works be included within the capital budget for 2021-22 to reflect the schemes above £20,000 as set out in report paragraph 6.7.

Reasons for Decisions

The bridges and boardwalks were beneficial to the public enjoyment of the parks and open spaces.

Not undertaking regular maintenance works could lead to the degradation of other bridges and boardwalks, reducing the life expectancy of those structures and potentially leading to higher maintenance costs.

An incident or accident could put the Council at risk of receiving a financial penalty in the form of a claim, a fine, or both. Existing structures with tripping hazards and rotting boarding were a greater health and safety risk to the Council than a structure that had been removed.

Replacing bridges and bridge decking using a composite material in lieu of timber, whilst in the short-term was more expensive, the composite material had a much longer life span and hence over many years would be the overall cheaper solution to the Council.

The meeting closed at 4:53 p.	.m.
•	LEADER

Forward Plan of Decisions to be taken by the Cabinet: September to November 2021

For Cannock Chase Council, a key decision is as an Executive decision that is likely to:

- Result in the Council incurring expenditure or making savings at or above a threshold of 0.5% of the gross turnover of the Council.
- Affect communities living or working in two or more Council Wards.

Further information about key decisions and the Forward Plan can be found in Sections 10 and 28 of the Council's Constitution.

Representations in respect of any of matters detailed below should be sent in writing to the contact officer indicated alongside each item c/o Democratic Services, Cannock Chase Council, PO Box 28, Beecroft Road, Cannock, WS11 1BG or via email at membersservices@cannockchasedc.gov.uk

Copies of non-confidential items will be published on the Council's website 5 clear working days prior to the relevant meeting date.

Item	Contact Officer / Cabinet Member	Date of Cabinet	Key Decision	Confidential Item	Reasons for Confidentiality	Representation Received
Quarter 1 Performance Report 2021-22	Head of Governance and Corporate Services / Innovation and High Streets Portfolio Leader	09/09/21	No	No		N/A
Proposed Art Installations to the Play Area and Open Space at Penny Cress Green, Norton Canes	Head of Environment & Healthy Lifestyles / Housing, Heritage & Leisure Portfolio Leader	09/09/21	No	No		N/A
Destination Staffordshire Membership	Head of Economic Prosperity / District Development Portfolio Leader	14/10/21	No	No		N/A
Statement of Common Ground between Cannock Chase DC and Solihull MBC	Head of Economic Prosperity / District Development Portfolio Leader	14/10/21	No	No		N/A
Cannock Town Centre Management Partnership Update	Head of Economic Prosperity / Innovation and High Streets Portfolio Leader	14/10/21	No	TBC		
Citizens' Assembly Update	Head of Environment & Healthy Lifestyles / Environment and Climate Change Portfolio Leader	14/10/21	No	No		N/A

Item No. 5.2

Item	Contact Officer / Cabinet Member	Date of Cabinet	Key Decision	Confidential Item	Reasons for Confidentiality	Representation Received
Leisure and Culture Services Management Fee 2022/23	Head of Environment & Healthy Lifestyles / Housing, Heritage & Leisure Portfolio Leader	14/10/21	No	Yes	Information relating to the financial or business affairs of any particular person (including the Council).	
2020/21 Infrastructure Funding Statement	Head of Economic Prosperity / District Development Portfolio Leader	11/11/21	No	No		N/A

Report of:	Head of Governance & Corporate Services
Contact Officer:	Adrian Marklew
Contact Number:	01543 464598
Portfolio Leader:	Innovation and High Streets
Key Decision:	No
Report Track:	Cabinet: 09/09/21

Cabinet 9 September 2021 Quarter 1 Performance Report 2021/22

1 Purpose of Report

1.1 To advise Members on the progress of the Priority Delivery Plans (PDPs) and Council's performance at the end of the first quarter of 2021-22.

2 Recommendation(s)

2.1 To note the first quarter progress and performance information relating to the delivery if the Council's priorities as detailed at Appendices 1a-1c and 2a-2c.

3 Key Issues and Reasons for Recommendations

Key Issues

- 3.1 The Priority Delivery Plans set out the key projects and actions for delivery in 2021/22. These are based on the Corporate Plan 2021-24 agreed by Council on 24 February and the three-year delivery plans agreed on 21 April.
- 3.2 Overall, 92% of the projects have been delivered or are on schedule. Progress in delivering the PDPs is summarised in section 5 of the report and set out in detail in Appendices 1a to 1c.
- 3.3 Details of the performance information for each of the 3 priorities can be found at Appendices 2a to 2c.

Reasons for Recommendations

3.3 The performance information allows Cabinet to monitor progress in delivery of the Council's Corporate Priorities.

4 Relationship to Corporate Priorities

4.1 The indicators and actions contribute individually to the Council's priorities and objectives as set out in the Corporate Plan 2021-24.

5 Report Detail

- 5.1 The Council's Corporate Plan 2021-24 was approved by Council on 24 February 2021, setting out the priorities and strategic objectives of Cannock Chase District Council for a three-year period.
- 5.2 The supporting 3-year delivery plans were approved on 21 April 2021. The Priority Delivery Plans (PDPs) in the appendices to this report are the annual documents that set out how the Council will achieve progress against its strategic objectives; these plans establish the actions, timetable and performance measures for delivery that are the basis of the Council's performance reporting framework.

Priority Delivery Plans

5.4 A commentary on performance and a rating for each of the projects/actions set out in the PDPs is given in Appendices 1a-1c. A summary of progress, by rating, is given in the table below.

		Del	livery of Project	s for Q1		
Corporate Plan Priority	*	1		×	N/A	Total Number of Projects
	Action completed	Project on Target	Work in progress but slightly behind schedule	Project more than 3 months behind schedule	Project not yet started / superseded	
Supporting Economic Recovery	2	33	2	0	1	38
Supporting Health and Wellbeing	0	42	1	0	1	44
Financially Resilient Council	0	21	0	0	3	24
Total	2 (2%)	96 (90%)	3 (3%)	0	5 (5%)	106

- 5.5 At the end of quarter 1, good progress has been made with 2% of projects completed and 90% are on target. There has been some minor slippage on 3 projects, 4 are not due to start until later in the year and 1 has been superseded.
- 5.6 Across the three priorities, nine key projects have been identified as being of strategic importance to the Council. These are:

Supporting Economic Recovery:

- Levelling up fund bid
- Local Plan
- Affordable Housing

Supporting Health & Wellbeing:

- Commonwealth Games
- Waste Management
- Poverty Strategy

Financially Resilient Council:

- Transformation of Operational Delivery Model
- Shared Services Business Case

Cross Cutting:

Climate Change

For ease of references, these projects are shaded in blue in Appendices 1a-1c.

All 9 key projects are on target at the end of guarter 1.

Performance Measures

- 5.7 Alongside each PDP, there is a set of performance information. This is split into two sets of data:
 - Direction of Travel indicators; and
 - Performance Measures

The Direction of Travel Indicators are the longer-term measures for assessing progress in achieving the outcomes set out in the Corporate Plan. Whereas the performance measures are designed to assess performance in service delivery.

5.8 Details of the performance information for each of the 3 priorities can be found at Appendices 2a to 2c.

6 Implications

6.1 Financial

There are no direct financial implications arising from the report.

The financial management of the PDPs is standard in accordance with Financial Regulations and any measure to address a performance shortfall as reflected in a PDP report will require compensatory savings to be identified in the current year and be referred to the budget process for additional resources in future years.

The financial implications of the pandemic and the impact on projects and services was considered as part of the planning process.

6.2 Legal

None.

6.3 Human Resources

There are no direct human resources implications arising from the report. The human resources implications of the pandemic have been considered as part of the planning process.

6.4 Risk Management

The Council's Strategic Risk Register sets out the risks the Council faces in delivering its priorities. This has been updated to reflect the impact of the pandemic.

6.5 **Equality & Diversity**

Equality and diversity matters are addressed in individual services areas and by undertaking equality impact assessments for projects and programmes of work where this is necessary and appropriate.

6.6 Climate Change

There are specific objectives within all of the priority areas which address the challenge of climate change, reflecting the corporate commitment made by the Council in July 2019 to achieve carbon neutrality by 2030.

7 Appendices to the Report

Appendix 1a: Supporting Economic Recovery PDP – Progress Report

Appendix 1b: Supporting Health and Wellbeing PDP – Progress Report

Appendix 1c: Financially Resilient Council PDP – Progress Report

Appendix 2a: Supporting Economic Recovery PDP - Performance Information

Appendix 2b: Supporting Health and Wellbeing PDP – Performance Information

Appendix 2c: Financially Resilient Council PDP – Performance Information

Previous Consideration

None

Background Papers

Corporate Plan 2021-24 – Cabinet – 28 January 2021

3 Year Delivery Plans 2021-24 - Cabinet - 1 April 2021

Priority Delivery Plan for 2021-22 Priority 1 – Supporting Economic Recovery

PROJECTS – Summary of Performance

Delivery of Projects for Q1										
*	✓		*	N/A	Total Number of Projects					
Action completed	Project on Target	Work in progress but project slightly behind schedule < 3months	Action more than 3 months behind schedule – specific action required to address delay	Project not yet started						
2 (5%)	33 (87%)	2 (5%)	0	1 (3%)	38					

Summary of Successes as at Quarter 1

A number of projects/actions have already been achieved in quarter 1 including:

- the production and launch of the tourism leaflet to coincide with the opening of the Designer Outlet,
- payment of re-start grants to eligible businesses,
- submission of the Levelling Up Fund bid for Cannock Town Centre; and
- organisation of the stakeholder event with registered providers.

Summary of Slippage as at Quarter 1

No significant slippage

1.1 Supporting jobs, enterprise and skills

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.1.1. Maximise the economic b	penefits of the opening of McArthur	Glen [Design	er Out	let We	st Midlands	
Review and refresh of Economic Prosperity Strategy.	Production and consultation.			✓		Monitoring of economic indicators taking place. Initial preparatory	1
Frospenty Strategy.	Present to Cabinet for approval.				✓	work underway.	
Promotional leaflet production to coincide with opening of Designer Outlet.	Production and launch of leaflet.	✓				Leaflet now in circulation and PR launch carried out.	*
Work with McArthurGlen to develop a joint marketing plan to promote the District and encourage linked trips and dwell time in Cannock Chase.	Develop and implement marketing plan and identify resources.				✓	Meeting between officers and McArthurGlen held – marketing is still in launch phase at present. Progress all positive and ahead of programme on lettings.	\
Transformational upgrade of Cannock Railway Station • Business case development / design	Work with partners to commission next stage of design and engineering work.	*				Network Rail have been commissioned to undertake further design and feasibility work for preferred option.	<
Submit bids for funding	Report to Cabinet presenting outcome of design work, including updated cost plan and funding strategy.				✓		
1.1.2. Supporting local busines	ses						
Provision of advice and support to local businesses to resume operations and recover from Covid restrictions.	Support to businesses to enable them to comply with Covid regulations and guidance in line with timescales set out in Government roadmap.		√			Covid support team in place and continuing to operate/visit/ advise businesses.	

Item No. 6.7

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Full allocation of Government funded Covid business support programmes i.e., Local	Aim for full allocation of ARG by 30 th July as per MHCLG guidance.		✓			On target to spend full allocation via top up grants to those still affected by Covid.	√
Restrictions Support Grant, Additional Restrictions Grant focusing on businesses affected	Payment of Re-start grants.	✓				Re-start grants have been paid to eligible businesses.	
by the pandemic and lockdown restrictions	Delivery of Apprenticeship and Training initiatives in partnership with Staffordshire County Council.				✓	Good initial spend and output delivery since launch -have until March 2022 to spend full amount.	
Delivery of Enterprise for Success and Let's Get Started initiatives in the District to help new businesses to start up.	Promote available support to eligible local residents.				✓	Marketing of initiatives on-going.	1
Expand Federation of Small Business Membership in District to help survival rates of businesses.	Promote initiative and secure new Members take up.					Promotion carried out over half of memberships allocated to date – will require further PR to secure full take up.	√
1.1.3. Support for newly unemp	ployed residents						
Working in partnership with LEPs, DWP, Staffordshire County Council to proactively respond to redundancy announcements	Monitor through Countywide redundancy task group numbers of reported redundancies and HR1 forms from Cannock Chase employers.	√	✓	√	√	Group continues to meet – no major impact being seen at present in District – may change when furlough scheme ends in September.	
Identify gaps in local provision and develop initiatives (if required) to further support unemployed residents.	Post furlough ending consider whether additional provision is needed to help address growing unemployment levels.			√		Too early to give an indication as to whether additional provision will be required.	1

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Work with Cannock College to deliver skills and apprenticeships opportunities to local residents	Assist with delivery of apprenticeships linked to engineering academy and recruitment of local employers.	inties ✓	√	✓	√	PR continues, take up is steady	√
	Aide the roll out of a new digital skills hub in Cannock and promote the local offer to local employers.	√	√	√	√	Secured funding from SSLEP to enable delivery	
1.1.5. Ensure sufficient supply	of employment land and workspac	e for s	mall b	usines	ses		
Explore feasibility of encouraging more managed workspace in the District	Work with key partners to identify potential locations for future sites.				✓	Managed workspace/ incubation proposal included as part of Cannock Town Centre Levelling Up Fund bid.	√

1.2 Reshaping our town centres

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.2.1. Identify external funding Identify external funding opportunities	Submit a business case for the Levelling Up Fund for Cannock Town Centre	√				Bid for Cannock Town Centre submitted on 18 th June – decision expected in autumn 2021	1
	Fully commit and spend the Council's Welcome Back Fund to support re-opening of town centres				✓	Discussions with Town/Parish Councils and Cannock Town Centre Partnership on-going	

Item No. 6.9

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Develop a pipeline of projects to reshape our town centres and provide focus for future bidding opportunities	Develop an investment plan to include pipeline of projects			✓	✓	Work underway to start identifying potential list of projects	√
1.2.2. Regeneration / reshaping	of Cannock Town Centre						
Cannock Town Centre Prospectus	Engagement with private sector with the aim of securing investment for identified Cannock Prospectus sites	✓	✓	✓	✓	Ongoing discussions with local developers	\
Land disposal at Avon Road	Agree Heads of Terms for disposal	✓				Issue with establishing a secondary access – may affect delivery of overall scheme	\triangle
	Planning application to be submitted by purchaser		√			See above comment	
Business case for demolition of MSCP and Indoor Market site to Cabinet	Report to Cabinet setting out business case for demolition including options appraisal		√			Demolition contractors appointed to advise on project – Levelling Up fund bid outcome not due until Autumn 2021	√
Develop a Cannock Masterplan	Procure consultants to undertake masterplan production					GBSLEP bid for funding submitted – pending review/feedback	1
	Prepare specification / undertake procurement			✓		Teview/Teeuback	
	Award contract				√		

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress State	Symbol
Identify options for the Rugeley Market Hall and adjoining land	Undertake an options assessment	apitali	sing u	on th	<u>e re-ae</u> ✓	evelopment of Rugeley Power Stat	√ √
Identify options for addressing vacant units in Rugeley Town Centres	Undertake a Baseline assessment of vacant units including engagement with private landlords and partners				✓	Vacant units in town centres continue to be monitored.	1
1.2.4. Review the Council's car	parking strategy						
Undertake parking review across the District	Undertake pilot car parking initiative in Cannock & Rugeley Town Centres	✓	✓	✓		Pilot commenced 21 st June to 21 st September – circa 50 businesses participating	1
	Report to Cabinet setting out outcome of Pilot and options for future			✓			
	Review of car parking across District			✓	✓		
	Procure consultantsUndertake review						

1.3 Increasing affordable housing

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.3.1. Investment of £12.9m to	deliver in the region of 100 new Cou	uncil p	ropert	ies for	rent		
Hawks Green – complete development	Completion of handover of Council Houses			√		Handover of Council homes commenced in Q1.	

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Completion of Hawks Green Development by 31 March 2022				✓	Scheme in progress and on target to complete by 31 March 2022	
Aelfgar Development Scheme	Completion of land sale		~			Land sale on target to complete in Q2.	1
	Seek outline planning permission		✓			Outline planning permission issued Q2.	
	Completion of procurement exercise and selection of contractor			✓		Initial actions with framework in progress.	
	Start on site				✓		
Chadsmoor development	Submission of Cabinet report for scheme approval		√			Pre-planning consultation completed Q2, and report prepared for August Cabinet.	1
	Planning application submission			✓			
1.3.2. Ensure the Local Plan in	cludes the necessary provisions fo	r affor	dable ł	nousin	g con	ributions	
Emerging Local Plan will update affordable housing contributions with new viability evidence	Viability Study to be available Summer 2021 that will inform affordable housing requirements in Reg 19 Local Plan.			✓			√
Undertake revision of affordable housing policies in line with Local Plan timetable	To be undertaken on receipt of viability study and incorporated into policies in Reg 19 version of Local Plan.			√			√

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.3.3. Work with partners / Affordable Housing Registered Providers							
Set up and deliver an annual Stakeholder Event to make strategic links and build strong relationships with key registered providers	Arrange first meeting since pandemic, to be held virtually.	✓				An operational meeting has taken place to discuss on-going issues	

1.4 Well designed communities

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.4.1 Adoption of a new Loca	al Plan for the District by the end of 2	2023					
New Local Development Scheme (LDS) 2021 to set out timetable for delivery by 2023	New LDS adopted April 2021 which sets out timetable for Local Plan Review and adoption before end 2023. Regulation 19 Local Plan – Winter 2021/22 Consultation	✓		√	✓	 LDS adopted April 2021. Preferred Option consultation completed April 30th 2021 (NB Proposed Planning Bill – reforms to planning system may affect overall timetable) 	
1.4.2 Ensure our Local Plan	policies achieve higher design and e	nviron	menta	l stand	dards v	with new housing developments	
Local Plan 'Greener Futures' policy in preparation that will include higher environmental and design standards applied to new housing developments.	Preferred Option introduces Greener Futures Policy. Consultation responses and Viability Study will be considered in potential revisions to the policy.	√					*

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.4.3 Support our towns and	parishes to plan their neighbourhoo	ds					
Progress current and future Neighbourhood Plans within the district.	Continue to work with Parish Councils and Neighbourhood Planning Groups to progress Neighbourhood Plans.				✓		√
1.4.4 Ensure our local comm	unities secure benefits from new dev	velopn	nents a	and inv	estme	ent in local infrastructure	
Emerging Local Plan will prioritise new sustainable development allocations with emphasis on supporting infrastructure.	Regulation 19 Draft Local Plan scheduled Winter 2021.			√			

1.5 Clean and green recovery

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
1.5.1 Support our clean grow	th ambition by encouraging green jo	bs and	invest	ment			
Identify and support businesses, supply chains and investors that are seeking to create green jobs in our District.	Investigate potential opportunities to attract new businesses or grow existing businesses to create new jobs				✓		
1.5.2 Work with public bodies	s and site owner to regenerate the R	ugeley	Power	Statio	n site	and deliver 'zero carbon' ambitio	ns
Work with Engie to progress plans for the site.	Completion of demolition of site	✓	✓			Demolition of cooling towers took place on 6 th June 2021	1
	Planning application for Riverside Park and spine road				√		

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Zero Carbon Rugeley – completion of Pilot project for Smart Local Energy System and dissemination of findings.	Disseminate findings of project and work with Engie to identify implementation options				✓		√
	ng zero carbon homes (Passivhaus s	standar	d) on (Counci	I hous	ing developments	
Aelfgar Development Scheme – undertake a design and build procurement based on Passivhaus principles	Outline planning permission granted		✓			Land sale on target to complete in Q2. Outline planning permission granted Q2.	√
	Completion of land sale		✓				
	Completion of procurement exercise and selection of contractor			✓		Initial actions with framework in progress.	
	Start on site				✓		
1.5.4 Produce a funded retro	fit (carbon zero) programme for the (Council	's hou	sing s	tock ar	nd commence implementation	1
Stock Condition Survey – Commission survey to establish stock condition for 20% of stock and produce 5- year cyclical programme to establish and monitor 100% of stock	Develop Asset Management system to record and report on asset data	✓				Asset Management system built, go live delayed to early August due to Project team availability. No impact on procurement exercise action	
	Completion of procurement exercise and selection of service provider		✓				
	Completion of Surveys			✓			
	Annual update of 30yr business plan						

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Development of strategy to deliver carbon neutral housing stock and development of retro fit work programme	Procurement of Housing Climate Change Action Plan		√			This work has been added to the wider piece of work to develop a costed action plan for delivering the Council's targets re carbon neutrality. A provider has been appointed	
	Production of the Housing Climate Change Action Plan			√			
	Produce Housing Asset Management Plan				✓		
	Develop work programme to incorporate Climate Change Actions		2022	2-23			
	Participate in a joint bid to pilot retrofit of properties to gain an understanding of new technologies and measures required for CCDC stock						
EPC – Carry out programme over 5 years to establish	Completion of procurement exercise and selection of service provider			~			N/A
Energy Performance for the stock	Record EPC's in Asset Management system annually for reporting purposes				√		

Priority Delivery Plan for 2021-22 Priority 2 – Supporting Health & Wellbeing

PROJECTS – Summary of Performance

Delivery of Projects for Q1												
*	√		×	N/A	Total Number of Projects							
Action completed	Project on Target	Work in progress but project slightly behind schedule < 3months	Action more than 3 months behind schedule – specific action required to address delay	Project not yet started								
0	42 (96%)	1 (2%)	0	1 (2%)	44							

Summary of Successes as at Quarter 1

Working is progressing well on all key projects

Summary of Slippage as at Quarter 1

No significant slippage

2.1 Providing opportunities for healthy and active lifestyles

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
2.1.1 Invest in our facilities	s, parks and play areas	T.	I	I	1		
Develop a new accessible play area in Norton Canes (the Cema)	Prepare Specification and contract, Tender, evaluate, appoint contractor and finalise design	✓				Completed within Q1, final play equipment layout before install is out for short consultation	√
	Start works on site		✓			Work started on site Q1	
	Project Manage, snagging, complete works and commission		√				
Undertake park and open space improvements at Fortescue Lane	Prepare Specification and contract, Tender, evaluate, appoint contractor and finalise design	√				Project successfully retendered due to excessive cost. Contractor now appointed; onsite meetings held.	1
	Start works on site		✓			Start onsite booked for Q2	
	Project Manage, snagging, complete works and commission		✓				
Commence Phase 2 works at the Community Sport and Recreation Hub at The	Prepare Architects and QS Specification and contracts for Phase 2 design and costing.		√			Project due to start during Q2 but preliminary discussions already being held	✓
Stadium.	Tender, evaluate, appoint consultants to finalise design			✓			
	Final design and permission to spend report				✓		
	Submit Planning Application of Final design				✓		

Item No. 6.18

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Carry out Phase 2 works – eco mulch, landscaping, signage and eco trail		√				
Deliver the third full size Artificial Grass Pitch in the	Discharge Pre-commencement planning conditions and start on site	√				Onsite work started during Q1and are on schedule	1
District at Rugeley Leisure Centre	Project Manage, snagging, complete works and commission		✓				
	Open Facility			✓			-
Undertake repairs to the 25m swimming pool and replace the boiler at	Prepare contract documents, warranties and start on site.	✓				Onsite work started during Q1 and are on schedule. Some essential additional works have been identified	1
Rugeley Leisure Centre	Project manage, complete works, commission and re-open		✓				
Produce an annual programme for the development of new play areas and the refurbishment of existing play areas, open spaces and leisure facilities	Produce an annual programme for the development of new play areas and the refurbishment of existing play areas, open spaces and leisure facilities - based on need and those local communities which are subject to poorer health outcomes, have higher levels of deprivation and higher levels of inactivity. To be funded from Section 106, CIL funding and general fund budgets in line with the capital programme.			✓		Work has begun on the development of a district wide ward by ward play area matrices, taking into account, items such as population totals, prevalence of young people, deprivation, privation etc.	

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
2.1.2 Secure external fundi	ng to support investment in our leisu	re and	cultu	re faci	lities		_
Work with partners to develop and submit funding bids (e.g., IHL, Sport England, Football Foundation, Football Association, Heritage	Implement wayfinding project subject to successful application for Sport England Funding	✓				Application successful, reported to Cabinet 10.06.21	√
	Receipt on notification of the outcome of applications and report to Cabinet	✓					
Lottery etc) using the evidence from the Council's relevant strategy's, action	Commence project if the application is successful		✓	✓	✓		
plans and District Needs Analysis.	Project completion post 2021/22						
2.1.3 Develop and deliver t	he Council's Health, Wellbeing and P	hysica	I Activ	ity Str	ategy		
Work with IHL, partners and stakeholders i.e., Together Active, Sport England NGB's to develop a new Strategy based on the impact of the pandemic, Needs Analysis evidence, data new customer behaviour and trends	Explore opportunities to work with partners to assess the impact of pandemic and develop a strategy i.e., Long Covid Project and Impact of Covid on Gyms and Leisure Centres.			✓	•	Project on track to start in Q3	
2.1.4 Continue to provide a	affordable, varied and locally accessib	le faci	ilities f	for spo	ort, lei	sure and culture	
Work to reduce the barriers taking into account the impact of Covid-19, that prevent access to our leisure facilities by reviewing and refreshing the leisure	Work with IHL to review the leisure concessions scheme			√		Project on track for start in Q3	

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol	
concessions scheme to target those most in need and to ensure the Council achieves the greatest impact.	Complete the review of the scheme				✓			
2.1.5 Encourage and suppomental wellbeing	ort people of all ages to have active a	nd hea	Ithy lif	festyle	s to in	nprove and maintain their physical a	nd	
Engage with residents who are less active and deliver targeted health and physical exercise initiatives to help people lose weight, stop smoking, eat healthier and become more active	Roll out of the Cannock Chase Can App across the district. Promote the use of the Cannock Chase Can App with GP's, IHL, Together Active and other partners.		√	√	√	Project on track for soft role out starting in Q2		
2.1.6 Work with partners to	help and support our residents to ac	lopt a	health	y and	active	lifestyle		
Continue to develop the GP Referral and Exercise by Prescription Programme	Long Covid Project Pilot with IHL and Together Active.		✓	√	✓	IHL working with Together Active and GP referral scheme	√	
Participate in the County Council's Pathfinder Pilot Project to tackle obesity within the district ("Whole System Approach)	Rollout Whole Systems Approach to Healthy Weight with IHL and Together Active.			√	√	Project on track for start in Q3. SCC role out for Cannock Chase of Better Health Staffordshire (formerly named the 'Obesity Project' due in Q2	✓	
2.1.7 Promote the use of green open spaces and our parks for exercise and activity								
Work with IHL to focus initiatives and programmes on using those open spaces, play areas and facilities in local	Reintroduction by IHL of the Couch to 5k Programme.		√	✓	✓	On track to start in Q2	√	
	Introduce new outdoor exercise programmes							

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
communities with the highest levels of deprivation and with higher risks of inactivity and poor health outcomes.	Promote Forest Bathing and Bike and Play Trails						
2.1.8 Delivery of a success	ful Commonwealth Games 2022 Mour	ntain E	Biking	Event	and cı	reation of a lasting legacy	
The Council's internal CG2022 Project Team to continue with preparations and involvement with Birmingham 2022 Organising Committee, Forestry England, other key stakeholders, partners. Town and Parish Councils to:	Report to Cabinet on estimated costs associated with hosting the event in the District	√	✓	✓	✓	On track. Report to cabinet completed in relation to the allocation of £50k funding	
	Help facilitate the delivery of a successful Commonwealth Games 2022 Mountain Bike event in our District.					Bike and Play track is on target	
	Engage with Parish and Town Councils regarding the hosting of Roadshows (pre-Games) and Live Sites (during Games).		✓			Meetings with Parish and Town Councils due to be scheduled in Q2	
	Maximise the one–off opportunities for showcasing the district before and during the event.			✓	✓		
	Liaise with the Commonwealth Games Organising Committee and other key stakeholders in relation to hosting Roadshows, the Queens Batton Relay, Live Sites, Cultural and Arts Programme.					Officers meeting regularly with all CWG Organising Committee subgroups on a regular basis	

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Develop lasting legacy projects for the district and our residents as a result of our investment in the Commonwealth Games 2022 (i.e., Mountain Bike Trail, Bike and Play)					Completion of work on the mountain bike trail and opening of the Bike and Play Trail in Q2.	

2.2 Supporting vulnerable people

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol	
2.2.1 Supporting vulnerable people								
Poverty Strategy and action plan to be developed	Define poverty and scope for strategy		✓			Work has commenced on defining the strategy and identifying data	√	
	Undertake baseline assessment		✓					
	Map out existing interventions			✓				
	Draft strategy				✓			
Raise awareness of domestic abuse and support services	Chair and co-ordinate the weekly local Multi Agency Risk Assessment Conference (MARAC) to support the safeguarding of high-risk Domestic Abuse victims and families	√	√	√	√	Case studies and Best Practice Shared	✓	
	Secure Funding	✓				Funding has been secured via the Locality Deal Fund (LDF)		

Item No. 6.23

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Develop & Delivery Dating Abuse Campaign	✓				Campaign developed with New Era, Partnerships Team and Communications	
	Publish Its Never Ok to abuse your partner campaign	✓				Delayed due to linking in with more appropriate work identified with the Community Safety Campaign calendar (Stalking & Harassment). Also, the messages would be lost due to the Euro's DA Campaign running at the same time	
	Develop & Deliver New Euro Domestic Abuse Campaign	✓				Funding secured, campaign concept developed and delivered by key stakeholder.	
						Launched 11th June 2021 District Wide and also across South Staffs	
	Publish Valentines Domestic Abuse Campaign				✓		
Develop a local awareness campaign around the risks of harm associated with alcohol and substance misuse.	Secure funding	✓				Funding has been secured via the Locality Deal Fund (LDF)	√
	Develop an educational programme, comms plan and resource packs	✓				Loudmouth have been commissioned.	
						Educational programme developed alongside campaign material	
	Deliver educational programme and campaign		✓			4 x Schools have already signed up to the programme	

Item No. 6.24

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Evaluate educational programme and campaign			✓			
Engage with young people at risk of engaging in Anti-Social Behaviour (ASB)	Develop and deliver a comprehensive schedule of diversionary activities across the District, reflecting historic seasonal trends in ASB or in response to emerging issues identified through the Community Safety Hub.	✓				Achieving Goals and Dreamz have received Locality Deal Funding and work has been conducted with the partnership team to ensure that all historic peaks in ASB have been mapped and scheduled for activities. A 'float' fund remains in place to ensure that emerging issues can be tackled promptly and as when they arise.	
	Delivery diversionary activities in hotspot locations across Cannock Chase	√	√	√	√	Diversionary Activities have been delivered in Hednesford Park & Brereton 6 Young People have been referred into the Community Safety Hub for further signposting and work.	
Explore funding opportunities for the continuation of the ASB Young Peoples Key Worker post June 2021	Review & Refresh ASB Young People's Key Worker job description in partnership with Staffordshire County Council and secure funding	✓				JD has been reviewed and refreshed however this post has now been superseded by the Youth Offending Service SCC are now picking up support for young people and will consult with Districts / Boroughs re future posts / initiatives	n/a

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
2.2.2 Supporting older resi	dents and those living with disabilities	, to liv	e heal	thier a	nd mo	re independent lives	1
Analyse the effectiveness of the new Housing Assistance Policy since its introduction and feed findings into a full	Review the impact of the Housing Assistance Policy			√		On track to start in Q3	√
review of the policy in 2022-23.	Report the findings of the review to the Council's Scrutiny Committee				√		
2.2.3 Supporting older resi	dents and those living with disabilities	, to liv	e heal	thier a	nd mo	re independent lives	
Develop a Private Sector Housing Strategy for	Develop and consult on Private Sector Housing Strategy			✓		On track to start in Q3	√
adoption	Present strategy to Cabinet for adoption				✓		
2.2.4 Working to prevent h	omelessness						
Review current service provision in particular	Complete a review of homelessness grant funded operations and services		✓				√
homelessness grant-funded operations and services	Complete financial assessment of grant availability			✓			
Develop proposals to meet changing requirements	Assessment of future service requirements			✓			✓
	Develop proposals to meet changing requirements				✓		
Next Steps Accommodation Programme (NSAP) and Rough Sleepers Funding Initiative – extend	Complete acquisition of additional properties under NSAP	√				Acquisition of the two additional properties for the Rough Sleeping and Homelessness Pathway Project under NSAP completed	1

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Homelessness and Rough Sleeping Pathway service provision by 2 additional	Review extension of Rough Sleeping Pathway service provision		✓				
properties and for additional 2 years	Extend Rough Sleeping Pathway service provision		√				
Develop a proposal and funding bid to assist rough sleepers/homeless persons	Investigate and review RSAP prospectus and identify potential project(s)	✓				Review of RSAP completed. No projects identified as suitable for the funding bid.	1
who have medium-high complex needs for any future potential funding opportunities	Develop full proposals and submit RSAP funding bid, if applicable, by funding deadlines		√				
	Investigate and consider other funding opportunities when available			✓	✓		
2.2.5 Working with the Vol	untary Sector						
Provide funding to voluntary organisations to provide free independent, impartial and confidential advice to our	Review the annual Service Level Agreements in order to understand and take account of the impact of the pandemic to ensure they:		✓			Initial meeting held with Citizens Advice	√
residents who are facing pressing issues in their	(a) are fit for purpose;						
lives, whether that be	(b) better co-ordinated; and						
general advice or debt management	(c) have clear objectives and outcomes						
	Performance manage delivery of the SLAs			✓	✓		

Item No. 6.27

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Work with Support Staffordshire to build on community spirit &	Provide access to the support directory through Council Community Support webpage	✓	✓	√	√	Community Support web page refreshed to include signposting to support available.	√
volunteering / befriending advocacy in conjunction with Staffordshire County Council	Work with SCC and Support Staffordshire to plan the further development of community- based support services as restrictions ease and more options become available.			<		Further SLA beyond November. Focus on filling identified gaps in provision or support	
Work with partners and internal services to establish the best means of identifying vulnerable residents and support providers (signposting vulnerable residents to	Plan for access to on-going support for those people who have been contacted regularly by the Covid Community Support Hub when it closes at the end of June. Support Staffordshire to provide details of appropriate organisations.	√				Details of support organisations provided in a directory by Support Staffordshire. Contact Centre briefed and provided with necessary signposting information.	✓
access services)	Provide options and referrals to support organisations for those who need on-going support following the closure of the Hub. Ensure that the Contact Centre has access to information to signpost people to support services.		√				
	Take stock of work on identifying vulnerable people known to us through our customer information systems			✓		Vulnerable residents have been identified; types of vulnerability vary from individual to individual. A case-by-case approach will be adopted.	

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Agree method of signposting of services to vulnerable people				✓		
Engage with partners regarding their recovery plans for their services and our communities	Refer Covid Community Support Hub contacts to suitable support organisations	√				Covid Community Support Hub call handlers have signposted people to appropriate support organisations	<
our communities	Work with SCC and Support Staffordshire to plan the further development of community-based support services as restrictions ease and more options become available.		✓				
	Implementation of above plan			✓	✓		

2.3 Creating a greener, sustainable community and environment

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol		
2.3.1 Develop an Envi									
of becoming carbon neutral by 2030. Supporting vulnerable people									
Work with Citizens Assembly to develop an complete costed Climate Change Action Plan and Environmental Strategy	•		√			On track Consultant commissioned to create the Costed Action Plan Council has been out to tender for the Citizens Assembly work during Q1			

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Produce costed Action Plan			✓			
	Produce Environmental Strategy				✓		
Work collaboratively to find solutions to tackling the impact of climate change	Develop and formalise the Council's Climate Emergency Officer Group.	✓	√	√	√	Formal officer working group meeting on a regular basis. Council attending County wide Climate Change workshops hosted by Keele University	√
	Engage with and work alongside partners and stakeholders (including other Staffordshire Councils, ENGIE, Keele University etc.) to reduce emissions across the District and County.						
Continue to provide and undertake Carbon Literacy	Review the training provision and deliver as required.		✓			On track to start in Q2	√
Training	Rollout 2nd round of training to newly elected members and wider officer group			✓	✓		
2.3.2 Maintain and improv	e our parks, green spaces and country	side					
Continue to maintain our parks and open spaces to ensure we retain our 6 Green Flag accreditations	Submit Management Plans, prepare and host park inspections/mystery visits	✓				Management plans submitted in Q1 and inspection schedule underway	✓
	Notification of Green Flag Assessments		✓				

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
2.3.3 Work and empower lo	ocal communities to support local proje	ects ar	nd sus	tain lo	cal fac	ilities	1
Provide support and opportunity to community groups wishing to take on	Community Litter Picking Support Groups.	✓	√	✓	✓	Ongoing support offered for existing and	√
more responsibility for improving and developing	Continue to develop Community Forum for all Parks/Friends groups.			✓	✓		
open spaces and play areas	Stadium Community Planting Scheme.		✓	<	√	Work on planting scheme begun towards the end of Q1	
2.3.4 Develop our Open Sp	aces Strategy to support the adoption	of the	Local	Plan b	y the	end of 2	_
Finalise and include the Opens Spaces Strategy as part of the adoption of the Local Plan	Complete the Open Spaces Strategy and review by Cabinet		✓			On track for completion towards the end of Q2	√
2.3.5 Protect and enhance	our high quality and unique natural en	vironn	nent				
Develop and undertake urban tree /woodland	New Cemetery planting scheme.	√	✓			Completed in Q1 prior to the opening of the new cemetery	✓
planting programmes	Locate and plant sites as part of Commonwealth Games Legacy project.			~	✓		
2.3.6 Support our residents	s to reduce residual waste and increasi	ing red	cycling				
Undertake annual promotional campaigns to continue to raise awareness of the importance of waste reduction and recycling	Develop and action annual contamination campaign	✓	✓			On track Work has started on the annual contamination campaign due to be launched in Q2	•
	Take part in Keep Britain Tidy's Litter picking campaign/s				✓		

Item No. 6.31

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
	Develop and distribute annual waste and recycling calendar and booklet		✓	✓	✓		
School Awareness Campaign Waste and Recycling – Stage Production with local schools in the district	Review and refresh stage production (post Covid)			✓		On track to start in Q3 Meetings held with the production company and officers regarding the rescheduling of the production	*
	Officers re-engage with local primary schools across the district			✓			
	Officers visit primary schools to present awareness campaign to children prior to the stage production (scheduled for Q1 2022/23)				√		
Develop Waste Management Strategy following the outcome of consultation on the Government's Resources and Waste Strategy	Develop waste strategy in partnership with the County Council and other Staffordshire Councils as part of Joint Waste Management Board			✓	√	On track for Q3 pending the results of the Governments consultation on its Waste and Resources strategy	
Appoint Waste Disposal Contractor as part of partnership procurement exercise. Contract to start	Evaluate tenders and report to Cabinet on possible options	✓				On track. Tenders evaluated. Report to cabinet 8th July 21	√
from April 2022.	Action Cabinet's preferred option		✓	✓	✓		

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Review waste collection contract	Undertake discussions / negotiations with waste collection contractor regarding the possible formal extension of the waste collection contract	✓	√			On track. Discussions / negotiations started during Q1	
	Report the result of the discussions / negotiations and options to Cabinet for approval			✓			
2.3.7 Tackle waste crime s	uch as fly-tipping, dog fouling and, litte	ering	T				
Develop annual programmes for carrying out targeted campaigns to	Develop annual programme	✓				Annual programme expected to be finalised by end July 2021	
tackle specific types of waste crime.	Implement targeted campaigns in line with programme		✓	✓	✓		
Promote and raise awareness of the Council's	Develop and implement a communications plan	✓	✓			Comms plan in preparation. On track for completion and launch Q2	
zero-tolerance to all types of environmental crime	Review effectiveness and reach of communications messaging, review and amend if required				✓		
2.3.8 Meet the demand for	burial space in the south of the Distric	t	I	l	l		
Complete works and open our new Cannock Chase Cemetery	Open new cemetery to the public for burials and internments		✓			Cemetery due to be opened for burials and internments early Q2	

Priority Delivery Plan for 2021-22 Priority 3 – Financially Resilient Council

PROJECTS – Summary of Performance

	Delivery of Projects for Q1											
*	✓		*	N/A	Total Number of Projects							
Action completed	Project on Target	Work in progress but project slightly behind schedule < 3months	Action more than 3 months behind schedule – specific action required to address delay	Project not yet started								
0	21 (88%)	0	0	3 (12%)	24							

Summary of Successes as at Quarter 1

Working is progressing well on all key projects

Summary of Slippage as at Quarter 1

No significant slippage to report at the end of quarter 1

3.1 To make the best use of limited resources – managing our people, money and assets

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
3.1.1. COVID Recovery / Servi	ce Restoration	I	ı				
Ongoing restoration of services and clearing of backlogs	Planning for clearing of Housing Repairs backlog:						√
backlogs	Appointment of Void Supervisor	✓				Void Supervisor appointed and is having the expected impact on the void backlog.	
	Prioritise backlog jobs	✓				Admin Staff allocated dedicated areas of backlog to focus on and prioritise jobs are completed; repairs backlog is reducing.	
	Food safety inspections - recovery of 2020/21 backlog of approx. 400 interventions across all risk categories	✓				Agency EHO now engaged (following unsuccessful attempt to recruit into temporary post). Preparation completed and delivery of recovery plan has already commenced.	
	Planning enforcement – deal with backlog of cases	✓				Short term support to be brought in to deal with backlog.	
Re-introduction of face-to-face customer services, where necessary and by appointment	Appointments will be available where necessary from 12 April in line with the easing of restrictions	√				Reception has re-opened at the Civic Offices on a limited basis	√
	Planning for wider opening of reception areas		√			Assessment to be undertaken of trial re-opening to inform future planning for Reception	

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
3.1.2. Shared Services							
Explore the business case for the further sharing of services and a Chief Executive with Stafford Borough Council	Establish project team, appointment of independent advisor and review models for sharing services		✓			Sharing of Chief Executive commenced 1 June 2021. Project team being established	√
Stanord Borough Council	Prepare business case and report for Cabinet			✓			
	Subject to outcome of the business case and Cabinet approval, develop implementation plan				✓		
3.1.3. Review and Reshaping	of Operational Delivery Model						
Develop options for reshaping operational delivery re:							
Customers – to include future Reception Services, the Contact Centre and making more services available on-line which will form the basis for a Customer Engagement Strategy	Produce options paper for future of Reception Services		√			Work so far has been focussed on trialling the re-opening of the reception at the Civic Offices alongside discussion of options for the future	
Employees – to include development of business case for increased use of homeworking and flexible working in the future, the infrastructure needed to	Proposal for interim hybrid working arrangement to be developed and agreed with Cabinet		√			Work is in progress with broad principles for an interim hybrid model discussed and agreed with Leadership Team. Awaiting details of easing of lockdown in order to refine the proposals	1

Item No. 6.36

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
support this and the implications for office space	Interim changes to working arrangements and policies to be reviewed and agreed			√		Have identified the key policies that will need to be reviewed	
	Identify changes that need to be made to improve infrastructure to support remote working		>			Some preliminary work has been done to identify changes that need to be made. This will be refined and actions determined once the interim hybrid model has been agreed	
	Development of longer-term business case for remote working and implications for Civic Offices				✓	Work on this will commence once the interim model has been agreed	
Members – to include the ongoing use of virtual meetings in the longer term and the implications of this	Produce a paper on hybrid and broadcasting meetings, the technology needed, costs and training implications		√			Report to Cabinet on digitising meetings in July seeks approval to commission further work on broadcasting of meetings and the implications	√
3.1.4. Increase our use of Dig	ital Solutions in Delivering Services						
Establish changes made to working practices brought about by the pandemic and how these can be improved or be extended further	Inform staff of the tools and techniques available to them using our newer systems and software.			✓			N/A

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Development of a digital strategy and action plan	Develop a digital strategy made up of Digital Infrastructure Digital Workplace Digital Engagement				✓	Drafts of the Digital Infrastructure and Digital Engagement (customer) have been written. Digital Workplace needs to reflect the work of the Organisational Recovery Group	
Ongoing development of cyber security arrangements utilising	Establish and 'air gap' backup process.			✓		Technologies to support this are being reviewed.	1
Government funding	Procure the necessary hardware and services to support the new backup system.			√			
Procurement and development of customer portal (replacement of current CRM	Determine requirements/ specification for the Customer Portal/Digital Engagement platform.	✓				A number of systems demos have taken place and a specification has been drafted	√
system) to include e-forms package	Procurement of new system		✓				
	Development of project plan for implementation			✓			
	Implementation and testing				✓		
Procurement of new website software and re-design/review of content	Establish requirement for new website and draft specification		✓			Work has commenced on drafting the requirements for the specification	1
	Commence procurement			✓			
	Award contact and commence implementation				✓		

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
Campaign to encourage the sign up to e-billing for Council Tax and Business Rates	All bills issued to make taxpayers aware of the e-billing facility. All e-forms to incorporate easy sign-up option.	✓ ·	√	✓	√	All envelopes issued by the Revenues Team display a large graphic encouraging paperless billing and showing how to access it. Council Tax e-forms routinely include a tick-box to request e-bills. More e-forms are being developed in Q2	
	Social media campaign to coincide with Chase Matters distribution and in advance of Annual Billing			✓	✓		
3.1.5. Organisational Develop	ment						
No projects planned for 2021/22	!						
3.1.6. Asset Management and	Maintenance	,		i			
Develop a new asset management strategy (aligned	Develop the strategy			✓			√
to the new corporate priorities)	Present to Cabinet				✓		
Develop a new energy management strategy (aligned to the asset strategy and the costed action plan for climate change)	Develop the strategy				✓		√
Develop a new maintenance strategy and plan	Undertake a review of maintenance priorities for 2021/22 and present to Cabinet		√			On track to be presented to Cabinet in August 2021	√

Item No. 6.39

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol	
	Develop a 5-year Maintenance strategy (aligned to the new Asset Management strategy and the costed action plan for climate change)				✓			
Identify opportunities to enhance, redevelop and transfer the Council's assets (aligned to the asset management strategy)	Review of individual assets to be included as individual projects (on a rolling programme)	√	√	√	√	This will be an ongoing process. Current priority is to review bridges, followed by Elmore Park public toilets.	✓	
Options for Public Toilets at Elmore Park, Rugeley	Undertake a feasibility study, identifying options			✓			\	
	Present outcome of feasibility study to Cabinet setting out options, costs and secure a way forward				√			
Undertake a review of the	Audit review of bridges & boardwalks	✓				Audit has been completed.	1	
bridges and boardwalks across the district	Present outcome of review and options for improvement / investment to Cabinet		√			Report to be presented to Cabinet in Q2.		

3.2 Being a financially sustainable Council that lives within its means

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
3.2.1. Prudent Financial Mana	gement		•		,		
Manage the collection of council tax and business rates collection and ensure outstanding debts are chased in accordance with Council policy	Day to day operation of service in accordance with policy. ✓ ✓		✓	Bills for 2021/22 have been issued			
Identify opportunities to apply for grants and submit applications as appropriate	Ongoing review of new funding sources with applications submitted with a sound business case	✓	✓	✓	✓	Application submitted for Levelling Up funding	√
Set a Medium-Term Financial Strategy (MTFS) to fund	Medium term financial plan set as part of budget process			√			N/A
Council services by a prudent mix of investment, services	Review of existing fees/charges			✓			
and tax income, while maintaining adequate reserves. MTFS to be	Review of income generation opportunities			√			
reviewed annually as part of budget setting process	Identify potential Invest to save initiatives			✓			
Lobby for a fairer distribution of Government funding to sustain essential local services	Response to consultation documents on funding and letters to MP's where appropriate	√	√	✓	✓	No opportunities identified in quarter 1	N/A

3.3 Consider the impact on the environment in managing our assets and use of resources

Projects	Actions and Milestones	Q1	Q2	Q3	Q4	Progress	Symbol
3.3.1. Environmental Impact							
Undertake an assessment of our current carbon footprint and develop a management	Base Information - schedule current energy efficiency levels and energy usage of all corporate buildings		✓	✓	✓	Detail to be developed alongside the development of the new Asset Strategy	√
plan to inform how our buildings may be most efficiently maintained and reduce our carbon consumption.	Develop costed proposals for improving the energy efficiency levels of the buildings (to achieve carbon neutrality)				✓	Work on this will commence during Q4 and into 2022-23	
Identify opportunities for funding for green initiatives.	Review opportunities and submit funding bids if they support Asset Strategy and/or Corporate Priorities	√	√	√	✓	Monitoring of funding opportunities on-going	1

Priority Delivery Plan for 2021-22 Priority 1 – Supporting Economic Recovery

DIRECTION OF TRAVEL INDICATORS

Improved situation	Situation worsened	No change
1	1	⇔
1	3	1

Direction of Travel Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Trend		
Objective 1.1 - Supporting jobs, enterprise and skills										
Unemployment rate	Q									
Cannock Chase		5.4%	Aim to keep below WM rate	5%				\Rightarrow		
West Midlands		7.4%		7 %						
Youth unemployment	Q		Aire to reduce							
Cannock Chase		11.2%	Aim to reduce gap to reach WM	10.7 %				↓		
West Midlands		10.3%	average	9.6%						
NVQ 3 attainment rates	Α	46.9% Jan 2020- Dec 2020	To increase levels year on year							
NVQ 4 attainment rates	Α	28.3% Jan 2020- Dec 2020	To increase levels year on year							

Direction of Travel Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Trend			
Objective 1.2 - Reshaping our town centres											
Town Centre vacancy rates (measured as % of total units)	Q										
Cannock		25.8%		26.6%				1			
Hednesford		5.6%	Keep vacancy rate under 10%	4.3%				1			
Rugeley		4.3%		5.6%				1			
Combined		n/a		13%				1			
Objective 1.3 - Increasing afford	dable housing										
Number of Affordable Housing units delivered per annum	Α	60	231								
Objective 1.4 - Well-designed co	ommunities										
Housing completions	Α	New indicator	*								
Employment land developed	Α	New indicator	*								
Neighbourhood Plans adopted	Α	New indicator	*								

^{*} New indicator – baseline to be established to set target for next year

PERFORMANCE MEASURES

Summary of Performance as at Q1									
*	✓		×						
Target Exceeded	Target Achieved	Performance Slightly Below Target	Performance Significantly Below Target						
		3							

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?		
Objective 1.1 - Supporting jobs, en	Objective 1.1 - Supporting jobs, enterprise and skills									
Number of businesses supported	A	60 for each LEP	n/a							
Number of enrolments on Digital Academy and Engineering Academy at Cannock Campus of South Staffordshire College	A	New indicator for 21-22	*							
Objective 1.2 - Reshaping our town	centres									
Number of residential units consented / completed in Town Centre	A	New indicator for 21-22	*							
Commercial and non-retail floorspace consented / completed	Α	New indicator for 21-22	*							

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?
Objective 1.3 - Increasing affordable	e housing							
Number of Council homes delivered	Q	0	22	4				
Objective 1.4 Well-designed comm	nunities							
Amount of CIL funds secured	Q	£461k	n/a	£37k				N/A
Amount of S106 funds secured	Q	£191k	n/a	£621k				N/A
Major Planning Applications determined within time	Q	100%	> 60% within 13 weeks	50%				
Number of Major Planning Applications	Q	n/a	n/a	2				N/A
Non-major Planning Applications determined within time	Q	75%	> 70% within 8 weeks	62%				
Number of Non-Major Planning applications	Q	n/a	n/a	98				N/A
Number of Planning Applications	Q	n/a	n/a	107				N/A
Number of Enforcement Cases	Q	n/a	n/a	56				N/A

^{*}New indicator – baseline to be established this year on which to base target for future years

Priority Delivery Plan for 2021-22 Priority 2 – Supporting Health & Wellbeing

DIRECTION OF TRAVEL INDICATORS

Improved situation	Situation worsened	No change
1	1	⇔
0	0	1

Direction of Travel Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Trend
Objective 2.1 - Providing opportunities fo	r healthy and ac	tive lifestyles	s (Sports Er	ngland In	dicators)			
Increase in physical activity in adults (%)	Α	-1.7%	n/a					
Reduction in inactivity levels (%)	Α	-1.9%	n/a					
Objective 2.2 Supporting Vulnerable Residents								
Number of households where homelessness was prevented	Q	355	360	90				\Leftrightarrow

PERFORMANCE MEASURES

Summary of Performance as at Q1								
*								
Target Exceeded	ded Target Achieved Performance Slightly Below Performance Significantly Below Target Below Target							
2	1	2	2					

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?		
Objective 2.1 - Providing opportunitie	Objective 2.1 - Providing opportunities for healthy and active lifestyles									
Number of visits to leisure centres	Q	104,349	430,000	77,984						
Number of memberships	Q	4,755	6,000	4,713				*		
Uptake on GP referrals	Q	698 (2019/20) Suspended 2020/21	600	61				*		
Number of leisure concessions	Α	1,991	1,500	Awaiting figures from IHL						

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?		
Objective 2.2 Supporting Vulnerable Residents										
Council Housing Disabled Facilities Work:										
Number of referrals	Q	114	n/a	39				N/A		
Number of completions		115	n/a	36				N/A		
Private Housing Disabled Facilities Grants (DFGs)										
Number of applications	Q	48	n/a	21				N/A		
Number of completions		39	n/a	5				N/A		
Rough Sleeping and Homelessness Pathway (Housing First) Project – continued provision to Project provider (5 flats)	Q	4	5	4				✓		
Time taken to process new benefit claims (days)	Q	69.5	20	15.9				*		
Time taken to process change in circumstances (days)	Q	7.8	10	3.9				*		
Objective 2.3 - Creating a greener, sustainable community and environment										
Retention of six Green Flag Awards	Α	6	6							
Recycling rate	Q	43.4%	50%	47% (est)						

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?
Residual Waste per household (kgs)	Q	526	n/a	125				N/A
Fly-tipping incidents	Q	565	n/a	50				N/A
Reduction in number of reports of waste and environmental crimes	Q	712	n/a	83				N/A

Comments on Performance Significantly Below Target:

The number of visits, memberships and uptake on GP referrals are below target due to the impact of the pandemic and national restrictions on the delivery of leisure activities

Priority Delivery Plan for 2021-22 Priority 3 – Financially Resilient Council

PERFORMANCE MEASURES

Summary of Performance as at Q1							
*	✓						
Target Exceeded	Target Achieved	Performance Slightly Below Target	Performance Significantly Below Target				
1	2	0	2				

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?
Objective 3.1 To make the best use of	imited resourc	ces – managing	our peop	le, money	and ass	ets		
Total Number of Stage 1 Complaints	Q	29	n/a	9				N/A
Total Number of Stage 2 Complaints	Q	4	n/a	6				N/A
% of invoices paid within 30 days	Q			* Data not currently available				N/A
No of incoming calls received	Q	91,623 (22,905 per qtr.)	n/a	22,917				
No of calls answered	Q	83,691 (20,923 per qtr.)	n/a	19,568				

Performance Indicator	Reporting Frequency (Q or A)	Last year's outturn	Target	Q1	Q2	Q3	Q4	Target Achieved?
% of calls answered	Q	91%	94%	85%				*
Average Call Wait Time	Q	1.41	2.00	3.06				×
Number of on-line forms completed	Q	707 per qtr.	700	728				*
Number of Council Tax payers receiving e-bills	Q	Baseline March 2020 = 2085	New	5748				N/A
Number of Business Rate payers receiving e-bills	Q		New	1627				N/A
Objective 3.2 Being a financially sustain	nable Council	that lives within	its mear	าร				
% of council tax collected annually	Q	96%	98%	28%				1
% National non-domestic rates (NNDR) collected	Q	96.3%	98%	26.2%				1
Total income from service fees and charges	Q	New measure		*Data not currently available				N/A
Value of successful grant applications secured for the District	Q	New measure		*Data not currently available				N/A
Amount of external funding secured to support the delivery of projects and programmes	Q	New measure		*Data not currently available				N/A

^{*}Due to the closedown of the accounts and the implementation of a new financial system, the financial information for quarter 1 is not currently available. It is anticipated however, that the information will be available in quarter 2

Comments on Performance Significantly Below Target:

The Contact Centre Team have experienced issues throughout the first quarter in transferring calls to services and this has resulted in more "Callback" requests being created which has extended the interaction times. This in turn impacts on the call waiting time and a reduction in the number of calls answered.

The problems in transferring calls relate to problems with the technology used which does not support effective remote working and lack of availability of staff in the service teams. The Technology Team are exploring alternative software solutions to improve remote call handling.

The Contact Centre has also been short-staffed following a member of the team leaving. The vacancy has been recruited to and training is underway, but it will take time before the new employee is able to operate at full capacity.

Report of:	Head of Environment & Healthy Lifestyles
Contact Officer:	Colin Donnelly
Telephone No:	01543 464 520
Portfolio Leader:	Housing, Heritage & Leisure
Key Decision:	No
Report Track:	Cabinet: 09/09/21

Cabinet

9 September 2021

Proposed Art Installations to the Play Area and Open Space at Penny Cress Green, Norton Canes

1 Purpose of Report

- 1.1 To seek approval for permission to spend further Section 106 funds (S106) to develop and deliver the proposed art installations and green space improvements at Penny Cress Green, Norton Canes (The CEMA).
- 1.2 To seek approval for permission to spend monies donated by the Forest of Mercia CIC for planting native trees and shrubs at the CEMA.

2 Recommendation(s)

That Cabinet:

- 2.1 Grant approval to proceed with the proposed art installations and improvement to the play area and open space at Penny Cress Green, Norton Canes (The CEMA), as set out in this report and the indicative plan attached as Appendix 1.
- 2.2 Recommend that £15,088.45, from existing S106 funds, are included into the Capital Programme for 2021 2022; and accept £12,000 from the Forest of Mercia CIC towards the project.
- 2.3 Grants permission to spend up to an additional £27,088.45 to deliver the arts and soft landscape proposals of this project as set out in this report (as per item 2.2 above).
- 2.4 Delegate authority to the Head of Environment and Healthy Lifestyles in consultation with the Housing, Heritage and Leisure Portfolio Holder, to agree the project detail and to take such actions as may be necessary to progress the above recommendations within the approved budget.

3 Key Issues and Reasons for Recommendations

Key Issues

- 3.1 The site at Penny Cress Green occupies an area of 1.75 hectares and needs upgrading, thereby providing an opportunity to not only install new modern play equipment but to also enhance and improve the open space, making it a more useable and pleasant site.
- 3.2 Significant housing development has taken place over the last 5 years or so in Norton Canes and the Parish Council has requested Cannock Chase Council utilise funding identified from the new developments to deliver new and improved sport, recreation, and open space facilities within the parish.
- 3.3 Councils have a major role in the provision of good quality parks, play areas and public open spaces that are both sustainable and meet the needs of the community.

Reasons for Recommendations

- 3.4 A contribution of £15,088.45 from the Councils S106 fund, collected following the Class A1 Store extension of Sainsburys Supermarket Ltd, situated at the Orbital Retail Centre, Voyager Drive has been identified which can be used "for the built environment, arts and public realm improvements".
- 3.5 The Forest of Mercia have identified funding to the value of £12,000 to contribute to the CEMA public open space project. These funds are from central Government to tackle Climate Pollution by planting native trees and shrubs around the Country.
- 3.6 The Council is keen to progress this proposed development and for it to be completed by the second quarter in 2021. To achieve this deadline, it will be necessary to include the estimated cost of the proposed scheme in the Council's Capital Programme for 2021-22 and to secure approval to spend the S106 funds to develop and deliver the scheme within the budget approved.
- 3.7 At this stage it is envisaged that any ongoing revenue costs associated with the maintenance of the installed art works will be met from the existing maintenance budgets. Should this position change as the details of the scheme are clarified, then a further report to Cabinet may be necessary.

4 Relationship to Corporate Priorities

- 4.1 This report supports the Council's Corporate Priorities as follows:
 - (i) Supporting Health and Wellbeing
 - a. Encouraging and supporting people of all ages to have active and healthy lifestyles to improve and maintain their physical and mental wellbeing:

b. Maintain and improve our green spaces and countryside so that they remain attractive, enhance our quality of life, and contribute towards a more positive environmental impact.

5 Report Detail

5.1 Background

- 5.1.1 The Clerk to Norton Canes Parish Council has written to the Council on several occasions over the last few years to express the Parish Council's ambitions to invest in sport, recreation, and open space facilities within the parish, and regarding its desire to use s106 funds identified from recent local housing developments to contribute to the delivery of these proposals. On 1st February 2019 the Culture and Sport Portfolio Leader confirmed her support to these requests and this proposed scheme has been finalised following discussions between the Parish and District Council.
- 5.1.2 Cannock Chase Council has previously identified a sum of £120,000 from S106 contributions collected following the housing development situated south of Red Lion Lane which can be used "for the improvements to indoor and outdoor sports and recreational activities within the Norton Canes area". Permission for this was granted by cabinet on 19th December 2019
- 5.1.3 Since the original approval on 19th December 2019 and further consultation events, a budget of approximately £10,000 was estimated to be required to achieve the desired arts features. A S106 fund of £15,088.45 has been identified that would support this cost. The remaining £5,088.45 would go towards further site furniture costs, such as benches and bins.
- 5.1.4 The Forest of Mercia CIC has identified £12,000 that can be used for native tree and shrub planting at the CEMA.

5.2 Project Outline

- 5.2.1 This project includes the provision of a new fully equipped play area, circular footpaths, a community art sculpture, natural landscaping, and the installation of green gym equipment to encourage the Penny Cress Green site (The CEMA) back into constructive use for sport and active recreation.
- 5.2.2 Works to the play area commenced in Q1 of 2021-22. To date the following works have been commenced / completed:
 - New Circular pathway has been installed.
 - Green Gym apparatus has been purchased / commissioned
 - Design of the new play area has been consulted on and will be installed in September 2021.
 - Planting and landscape works have been agreed and will be funded via the Forest of Mercia.

- 5.2.3 The play spaces have been designed with a mining theme, to fit into the surroundings and enhance the local environment as well as being capable of being used in different ways by children and young people of different ages and abilities.
- 5.2.4 The new community sculpture will depict local historical landscapes of significance and be designed in consultation with the Parish Council, Inspiring Healthy Lifestyles, Planet Arts, and residents (including children). The facilities will provide the opportunity to increase participation levels in sport and recreation and promote healthy and active lifestyles across the local and wider community.

5.3 Project Costs and Funding

5.3.1 The itemised costs together with the funding previously identified and in part requested for this scheme are as follows:

Pre-Tender Cost Estimate	£
Footpaths (550m)	27,000.00
Play Area	70,000.00
Green Gym Equipment	13,500.00
Art Sculpture	10,000.00
Landscaping	12,000.00
Site furniture and new access improvements	10,000.00
Contingency	4,588.45
Sub Total	147,088.45
Total	147,088.45
Funding Previously Approved	
Q255 S106 Land south of Red Lion Lane, Norton Canes	120,000.00
Additional funding requested (as per this report)	
Q231 S106 Sainsbury's Supermarket, The Orbital Centre, Voyager Drive. Cannock	15,088.45
Forest of Mercia	12,000.00
Total	147,088.45

5.3.2 The current revenue cost for maintaining and inspecting the site is circa £1,500 per annum and it is envisaged that any ongoing revenue costs associated with the future upgrading of the play area and improvements to the open space will be

met from existing budgets. Should this position change a further report to Cabinet may be necessary.

5.4 **Project Management and Timeline**

- 5.4.1 The remainder of this project will be overseen and managed by the Council's Capital Projects Officer working in collaboration with the Parks and Open Spaces Team, Norton Canes Parish Council, Inspiring Healthy Lifestyles, Forest of Mercia CIC, and Planet Arts.
- 5.4.2 The project's estimated timeline is as follows:

1	Finalise project brief, specification and procurement and contract documentation	December 2019
2	Issue Tender	December 2020
3	Submit Tender	January 2021
4	Evaluate Tenders and contract award	February 2021
5	Consultation and review of design	May 2021
6	Start on Site	May 2021
7	Completion	September / October 2021

6 Implications

6.1 Financial

- 6.1.1 Since the original approval on 19th December 2019, additional expenditure of approximately £10,000 is estimated to be required to achieve the desired arts features. The S106 funds Q231 Sainsburys, Orbital Centre of £15,088.45 is currently unallocated and has been identified as suitable funding to meet this expenditure. The remaining £5,088.45 would go towards further site furniture costs, such as benches and bins.
- 6.1.2 At this stage, it is envisaged that ongoing site maintenance of the renovated play site facilities will be met from existing revenue budgets. Should this position change as the details of the scheme are clarified then further reports to Cabinet may be necessary.
- 6.1.3 The Forest of Mercia CIC has identified £12,000 that can be used for native tree and shrub planting at the CEMA. This Forest of Mercia funding of £12,000 is conditional of it being spent in the financial year 2021–2022.

6.2 Legal

6.2.1 The Council will ensure that the necessary legal agreements and details of the works to be carried out are in place before any works are undertaken, especially dealing with gaining access to Council and/or other land.

6.3 Human Resources

6.3.1 There are no identified human resource implications arising from this report.

6.4 Risk Management

6.4.1 The main risks involved in such a project relate to the provider not being able to deliver the proposed improvements; not being able to deliver them to the required quality standard; or within the allocated budget for the works. However, the council's involvement in the design, content and the layout proposals will hopefully assist in mitigating or minimising such risks, and where relevant, elements of the project will be reviewed to keep within the existing budget.

6.5 **Equality & Diversity**

6.5.1 It is anticipated that new development and facilities will have positive impacts on a range of equality groups and that any negative impacts can be mitigated through the future design process.

6.6 Climate Change

6.6.1 The planting and landscaping works as recommended in this report will enhance the natural environment and will contribute towards the Councils climate agenda.

7 Appendices to the Report

Appendix 1: Indicative Development Plan

Appendix 2: Illustrative Arts Proposals

Previous Consideration

None.

Background Papers

Proposed Improvement to Penny Cres Green - Cabinet 19 December 2019



CEMA APPENDIX 2 –

Illustrative Arts Proposals



