

## 2a Financial Recovery Plan Consultation

## Results summary

Online, paper & telephone responses					
Base: 829 Respondents					
Tell us about your relationship with Cannock Chase District. Are you a:					
Resident	Business owner or employee	Representative of a community organisation	Visitor	Other	No reply
718 86.6%	45 5.4%	22 2.7%	19 2.3%	13 1.6%	12 1.5%
Capitalisation/ Use of reserves					
	Agree	Disagree	Don't Know	No reply	
Use of capital funds	417 50.3%	97 11.7%	315 38.0%	0	
Optimisation and Transformation					
	Agree	Disagree	Don't Know	No reply	
Review and reduce the social alarm installation service	241 29.1%	284 34.3%	204 24.6%	0	
Reduce Operational Costs of Parks and Open Spaces services	275 33.2%	467 56.3%	87 10.5%	0	
Deliver the staffed parks service in house	542 65.4%	126 15.2%	161 19.4%	0	
Reduce the contingency budget in Parks and Open Spaces	405 48.9%	299 36.1%	125 15.1%	0	
Reduce expenditure on the maintenance of the Housing Register	380 45.8%	326 39.3%	123 14.8%	0	
Outsource operation of the café at Hednesford Park Pavilion	590 71.2%	167 20.1%	72 8.6%	0	
Delete marketing budget for building control service	505 60.9%	130 15.7%	194 23.4%	0	
Reduce Building Control car allowance budget	583 70.3%	90 10.1%	156 18.8%	0	
Delete 0.35 fte Private Sector Housing Technical Officer	487 58.7%	151 18.2%	191 23.0%	0	
Reduce staffing budget in Environmental Health	323 39.0%	388 46.8%	118 14.2%	0	
Delete vacant Trainee Communications Officer post	589 71.0%	115 13.9%	125 15.1%	0	
Reduce level of service for research and information	518 62.5%	189 22.8%	122 14.7%	0	
Reduce ICT communications budget	519 62.6%	175 21.1%	135 16.3%	0	
Reduce staffing hours in Democratic	474	181	174	0	

Services	57.2%	21.8%	21.0%	
Reduce consultation budget	534 64.4%	153 18.5%	142 17.1%	0
Delete role of typist in Housing Strategy team	487 58.7%	194 23.4%	148 17.9%	0
Restructure the Waste & Engineering team & delete relief Waste Development Officer	427 51.5%	270 32.6%	132 15.9%	0
Demolish the out-of-use Rugeley squash courts	672 81.1%	90 10.9%	67 8.1%	0
Integrate Local Land charges within Corporate Support Team	505 60.9%	89 10.7%	235 28.3%	0
<b>Management Structure</b>				
	<b>Agree</b>	<b>Disagree</b>	<b>Don't Know</b>	<b>No reply</b>
Delete vacant Property Services Manager post and create Senior Officer post	671 80.9%	72 8.7%	86 10.4%	0
Delete Senior Management post in Environmental Health	602 72.6%	122 14.7%	105 12.7%	0
Delete Senior Management post in Financial Management	580 70.0%	136 16.4%	113 13.6%	0
Delete Risk & Resilience post in Governance	613 74.0%	78 9.4%	138 16.6%	0
<b>Shared Services</b>				
	<b>Agree</b>	<b>Disagree</b>	<b>Don't Know</b>	<b>No reply</b>
Reduction in the internal audit provision	565 68.2%	94 11.3%	170 20.5%	0
Stafford BC led Shared Services to deliver savings	583 70.3%	85 10.3%	161 19.4%	0
Review call handling operation between Contact Centre and Social Alarm Service	405 48.9%	275 33.2%	149 18.0%	0
Explore option of joint working between Street Cleansing and Parks & Open Spaces	575 69.4%	135 16.3%	119 14.4%	0
Explore Development Control as a shared service	553 66.7%	75 9.0%	201 24.2%	0
Explore Environmental Health as a shared service	586 70.7%	115 13.9%	128 15.4%	0
<b>Democratic/ Governance</b>				
	<b>Agree</b>	<b>Disagree</b>	<b>Don't Know</b>	<b>No reply</b>
Remove allowance paid to Elected Members for IT equipment	676 81.5%	79 9.5%	74 9.0%	0
<b>Reductions in Corporate and Support Services</b>				
	<b>Agree</b>	<b>Disagree</b>	<b>Don't Know</b>	<b>No reply</b>
Align internal and external Health & Safety functions	604 72.9%	104 12.5%	121 14.6%	0
Restructure the Policy & Performance Team	631 76.1%	51 6.2%	147 17.7%	0

Reduction in funding to external bodies				
	Agree	Disagree	Don't Know	No reply
Relocate CTRF and re-let the property on a commercial basis	531 61.4%	176 21.2%	122 14.7%	0
No longer fund or install Christmas illuminations	284 34.3%	482 58.1%	63 7.6%	0
Reduction/deletion of the Local Council Tax Support Grant to Parish Councils	381 46.0%	313 37.8%	135 16.3%	0
Reduce the grant to the CAB	153 18.5%	614 74.1%	62 7.5%	0
Reduction in front line service to the public				
	Agree	Disagree	Don't Know	No reply
Reduce the operating hours of the CCTV service	170 20.5%	602 72.6%	57 6.9%	0
Continue to operate the CCTV service with a contribution from Staffordshire Police	649 78.3%	119 14.4%	61 7.4%	0
Cease to operate the CCTV service	86 10.4%	705 85.0%	38 4.6%	0
Delete Customer Services Assistant post in Development Control	465 56.1%	199 24.0%	165 19.9%	0
Delete an Environmental Enforcement Assistant post	402 48.5%	288 34.7%	139 16.8%	0
Stop providing a Revenues and Benefits reception and enquiry service at the Rugeley Area Office and Hednesford Library	341 41.1%	394 47.5%	94 11.3%	0
Withdraw from the Green Flag application process	301 36.3%	289 34.9%	239 28.8%	0
Review the resources in the Countryside Team	400 48.3%	308 37.2%	121 14.6%	0
Reduce post specification by using only 2 <sup>nd</sup> class mail	690 83.2%	100 12.1%	39 4.7%	0
Reduction in neighbour consultations for planning applications	420 50.7%	296 35.7%	113 13.6%	0
Review the role of the Local Strategic Partnership	401 48.4%	95 11.5%	333 40.2%	0
Stop floral displays in town centres and traffic islands, including hanging baskets	211 25.5%	580 69.7%	38 4.6%	0
Reduction of grass cutting frequencies on Council owned land and cease any follow up operations	231 27.7%	529 63.8%	69 8.3%	0
Reduction in management hours in Economic Development	534 64.4	144 17.4%	151 18.2%	0
Reduce the capacity to deal with claims for housing benefit and council tax reduction	332 40.0%	386 46.6%	111 13.4%	0

Income generation proposals				
	<b>Agree</b>	<b>Disagree</b>	<b>Don't Know</b>	<b>No reply</b>
Start charging for pre-application advice on major planning applications	588 70.9%	184 22.2%	57 6.9%	0
Increase Cannock Market Hall fees	236 28.5%	523 63.1%	70 8.4%	0
Increase trading days at Cannock Indoor Market	667 80.5%	122 14.7%	40 4.8%	0
Provide new entrance and additional stalls at Cannock Market Hall	615 74.4%	158 19.1%	56 6.8%	0
Increase revenue from bus stations	503 60.7%	211 25.5%	115 13.9%	0
Increase fees for cemeteries/memorials by 20%	221 26.7%	536 64.7%	72 8.7%	0
Increase fees for football pitch hire by 20%	333 40.2%	443 53.4%	53 6.4%	0
Increase parking charges	197 23.8%	581 70.1%	51 6.2%	0
Review existing contract for leisure and culture services to deliver savings	573 69.1%	147 17.7%	109 13.1%	0

How old are you?	
No reply	12 1.4%
Under 16	1 0.1%
16-24	67 8.1%
25-34	103 12.4%
35-44	80 9.7%
45-54	179 21.6%
55-64	178 21.5%
65-74	154 20.4%
75 and over	37 18.6%
Prefer not to say	17 2.1%
Are you?	
No reply	12 1.4%
Male	373 45.0%
Female	432 52.1%
Prefer not to say	12 1.4%





