

Please ask for: Matt Berry

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11 March, 2019

Dear Councillor,

**COMMUNITY SCRUTINY COMMITTEE
4:00 PM, TUESDAY 19 MARCH, 2019
ESPERANCE ROOM, CIVIC CENTRE, CANNOCK**

You are invited to attend this meeting for consideration of the matters itemised in the following Agenda.

Yours sincerely,



**T. McGovern,
Managing Director**

To: Councillors:

Allen, F.W.C. (Chairman)
Hewitt, P.M. (Vice-Chairman)

Buttery, M.S.	Johnson, J.P.
Cooper, Miss J.	Snape, D.J.
Davis, Mrs. M.A.	Startin, P.D.
Dudson, Miss M.J.	Stretton, Mrs. P.Z.
Foley, D.	Wilkinson, Ms. C.L.
Freeman, Miss M.A.	

A G E N D A

PART 1

1. Apologies

2. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members

(i) To declare any personal, pecuniary or disclosable pecuniary interests in accordance with the Code of Conduct and any possible contraventions under Section 106 of the Local Government Finance Act 1992.

(ii) To receive any Party Whip declarations.

3. Minutes

To approve the Minutes of the meeting held on 26 November 2018 (enclosed).

4. Quarter 3 2018/19 Community Wellbeing (Community Safety, Partnerships and Environment) Priority Delivery Plan Update

To receive the latest performance information (Item 4.1 – 4.8).

5. Motion Referred from 28 November 2018 Council Meeting

To consider the Motion referred from Council held on 28 November 2018 regarding energy efficiency and carbon emissions (Item 5.1).

6. Child Sexual Exploitation and ‘County Lines’ Scrutiny Review – Final Report

Report of the Managing Director (Item 6.1 - 6.4).

CANNOCK CHASE COUNCIL
MINUTES OF THE MEETING OF THE
COMMUNITY SCRUTINY COMMITTEE
HELD ON MONDAY 26 NOVEMBER 2018 AT 3:30 P.M.
IN THE CIVIC CENTRE, BEECROFT ROAD, CANNOCK
PART 1

PRESENT:
Councillors

Allen, F.W.C. (Chairman)
Hewitt, P.M. (Vice-Chairman)

Buttery, M.S. Foley, D.
Cooper, Miss J. Freeman, Miss M.A.
Davis, Mrs. M.A. Startin, P.D.

Also in attendance –

- Chief Inspector S. Wainwright, Cannock Chase Local Policing Team, Staffordshire Police.
- Ms. S. Black, Families First Child Sexual Exploitation Co-ordinator, Staffordshire County Council.

9. Apologies

Apologies for absence were submitted for Councillors Miss M.J Dudson, J.P. Johnson and D.J. Snape.

10. Declarations of Interests of Members in Contracts and Other Matters and Restrictions on Voting by Members and Party Whip Declarations

No declarations of interests or party whip declarations were received.

(Councillor Mrs. M.A. Davis arrived at the meeting during this item.)

11. Minutes

RESOLVED:

That the Minutes of the meeting held on 17 July, 2018, be approved as a correct record and signed.

12. Scrutiny Review – Child Exploitation and ‘County Lines’

Members noted the contents of the review scope and briefing documents enclosed with the agenda (Item 4.1 – 4.80 of the Official Minutes of the Council), and received presentations from Chief Inspector Wainwright on ‘County Lines’,

and Ms. S. Black on Child Exploitation.

The presentation from Chief Inspector Wainwright covered the following:

- ‘Following a Business Model’
- County Lines Definition (produced by the National Crime Agency);
- Case study
- Operation ENGAGED;
- Operation Ribble and Operation Rufino;
- County Lines – Warning Signs / Indicators;
- Partnership Support – Opportunities;
- Referral Methods.

A Member queried what evidence there was of vulnerable people in the District being exploited. Chief Inspector Wainwright replied that there were people on the periphery that the Police had been concerned about, but only a small number of referrals had been made this year.

The same Member then queried whether much co-operation was received from mobile phone companies to help tackle issues related to County Lines. Chief Inspector Wainwright replied that companies were co-operative, but getting hold of the necessary data and sourcing the right individuals from that data was extremely time consuming.

The same Member then queried what assistance councillors could give to the Police on this issue. Chief Inspector Wainwright replied that councillors were encouraged to keep providing any information or intelligence they may receive, or ask members of the public to make direct contact with the Police.

Another Member asked if any activity was ongoing as a result of Operation Ribble and Operation Rufino. Chief Inspector Wainwright replied that nothing specific was ongoing, thus allowing the Police to focus on tackling day-to-day drugs related issues.

Another Member then asked that as many people were reluctant to use the 101 non-emergency number, could email contact be used instead. Chief Inspector Wainwright replied that 101 should always be used to report crimes, but email contact could be used to provide information on existing cases.

The same Member then queried if front-line Council staff were provided with information related to County Lines issues. The Partnerships, Community Safety & CCTV Manager replied that conversations happened on a daily basis within relevant teams about any issues raised. Chief Inspector Wainwright further replied that the Police received a lot of support from the Council in helping to deal with crime/community safety issues.

Another Member then queried if there was any way of counteracting the use of mobile phones anonymously. Chief Inspector Wainwright replied that it was difficult for the police to tackle this particular issue as the usage of pay-as-you-go mobiles was difficult to track as trace, as such phones could easily be purchased using false information.

A Member then suggested that a letter be sent to the Government, on behalf of the Committee, recommending that the law be changed to stop mobile phones being purchased and used anonymously, thereby making it easier for relevant authorities to tackle County Lines issues.

(Chief Inspector Wainwright left the meeting following the conclusion of the presentation.)

The presentation from Ms. Black covered the following:

- Aim of the session;
- Risk Factor Matrix;
- Current picture – barriers;
- Local picture of CSE;
- Age and Gender;
- Examples of Locality Info/Hotspot;
- Identified Themes across the area;
- The importance of Disruption;
- Multiagency Disruption Techniques;
- Background;
- Factors to Consider in Assessment;
- Outcomes;
- Key contacts.

A Member queried if those persons being exploited and were classed as being in isolated communities had an ethnic or religious prominence (or lack of such). Ms. Black replied that work on cultural awareness and understanding was currently being strengthened locally and nationally in order to try and improve engagement with different groups.

Another Member then queried of the total number of exploited children referenced in the presentation, how many were from this District. Ms. Black replied that this data would have to be sourced from the main report, but the figures provided could only account for known cases of exploitation. At present, no particular issues existed within the District. Where cases had been identified, disruption techniques were used to deal with any associated issues.

(Ms. Black left the meeting following the conclusion of the presentation.)

Following the conclusion of both presentations, Members commended the work undertaken by Staffordshire Police and Staffordshire County Council to try and tackle County Lines and Child Exploitation issues.

The Chairman suggested that a letter be sent to the Staffordshire Commissioner for Police, Fire & Rescue and Crime (PFCC) detailing the recommendations of the Committee on this review, once finalised.

A Member recommended that as part of that letter, the case should be made that relevant bodies be given extra funding to help further tackle the aforementioned issues. Another Member noted that funding issues had not been mentioned in either presentation.

13. Quarter 2 2018/19 Community Wellbeing (Community Safety, Partnerships and Environment) Priority Delivery Plan Update

Members considered and noted the latest performance information for the 2018/19 Community Wellbeing (Community Safety, Partnerships and Environment) Priority Delivery Plan (Item 5.1 – 5.7 of the Official Minutes of the Council).

14. Community Scrutiny Committee Work Programme 2018/19 Update

The Chairman drew Members' attention to the updated work programme (Item 6.1 of the Official Minutes of the Council).

Following the earlier discussion on the Child Exploitation and County Lines review, it was agreed that Members would review the presentations outside of the meeting and submit to the Senior Committee Officer any comments or recommendations for inclusion in the review final report which would be presented to the Committee in March 2019 for consideration.

The meeting closed at 5:05 p.m.

CHAIRMAN

**Improving Community Wellbeing PDP 2018-19 - Environment, Partnerships and Community Safety
(Quarter Three 1 October- 31 December 2018)**

Overall Performance				
				Not rated
Milestone completed	Milestone on target	Milestone/Timeline/scope/target date requires attention.	Project aborted/closed	Milestone not rated
5 (55.6%)	2 (22.2%)	2 (22.2%)	0 (0%)	0 (0)

Performance Indicators							
Performance Indicator	Frequency of reporting (Q or A)	Last years outturn	Target	Q1	Q2	Q3	Q4
Sustaining safe and secure communities							
Number of good news stories/ case studies	A		4				
Number of ASB complaints dealt with via the Community Safety Hub	Q	85		20	27	12	
Number of CCTV case reviews provided to Staffordshire Police	Q	340		101	99	115	
Support vulnerable people							
Increased number of referrals to the Community Safety Hub	A	189 Cases					
Number of tenancies sustained (No. of cases (council tenancies) completed with sustainment outcomes)	Q	34	38	16	28 (cumulative, 12 in Q2)	48 (cumulative, 20 in Q3)	
Following implementation of Housing Reduction Act (HRA) % of Main duty Homelessness cases accepted as homeless	Q	N/A		0% (All cases dealt with at prevention or relief stage, none progressed to main duty in Q1)	1.22% (Only three cases progressed to full duty from 82, two of which were intentional homeless, so 1/82)	1.74% (One further case progressed to full duty, so cumulatively 2 out of 115 total cases taken)	
Number of referrals to support agencies from the Community Safety Hub	Q			A process is being established to capture this data			
Number of new universal credit claimants within the period	Q	531	N/A	117			
Number of Discretionary Housing Payments awards	Q	141 cases Value – £84,171.24	Value of Government allocation £172,583	100 cases £19,112.23	98 cases £22,208.60	116 cases £22,708.33	

Promoting attractive and healthy environments							
Retain 6 Green Flags	A	6	6		6		
Number of fly tipping incidents	Q	470	N/A	102	132	54	

Projects and Actions

Sustaining safe and secure communities							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Manage residents perception of fear of crime and anti social behaviour	Publish and promote positive good news stories and case studies	Identify & Promote One Good News Story	Purse Bells Campaign to safeguard vulnerable residents due to an increase in purse thefts in the town centre - press release issued. A number of arrests were made.				
		Identify & Promote One Case Study	Community Safety Partnership clears wooded area due to level of ASB and drug-related detritus discovered during site visits.				
		Publish Anti Social Behaviour Policy	A process has been developed and implemented regarding the issuing of Community Protect Notices Warnings / Community Protection Notices and Fixed Penalty Notices in partnership with the police, CCTV, Partnerships Team and Environmental Health as a result 2 FPN have been issued and a number of CPNWs / CPNs have been issued – this new process needs to be added into the draft ASB Policy before publishing the policy. The Policy will be published Q4. The policy will be going to leadership team then Cabinet April 2019				X
	Publish Community Safety Hub Referral Data						X

Sustaining safe and secure communities							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
CCTV to deter crime and support the police in prosecutions	Upgrading CCTV technology	Project Team Set Up – Consider recommendations from CCTV Audit Report	Permission to spend report approved Cabinet Oct 4 th 2018. Project Team meeting 15.10.18				
		Project Plan Developed & Procurement of Specialist Provider	Tender Published 24.01.19 Evaluation Period 26.02.19 – 08.03.19 Contract Award 15.03.19 Contract Commencement 01.04.19				
		Award Contract to Specialist Provider					X
We will work with partners to ensure our licensing compliance and enforcement strategies for persons, premises and vehicles are risk based and make best use of local intelligence	Review of compliance and enforcement policies in key areas of taxi and private hire licensing and sale of alcohol	Benchmark our current policies and strategies with nationally recognised exemplar authorities;	Policies from selected authorities have reviewed these, along with recently published guidance from both the Institute of Licensing and the LGA.				
		Identify any critical gaps in our approach;					X

Support Vulnerable People							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Signpost to appropriate support agencies	Annual Awareness Campaign across the District on how people can support themselves and access appropriate support	Develop the Awareness Campaign	A scoping meeting has taken place with colleagues to develop a 12month Safeguarding awareness campaign for both children and adults. The campaign will be launched February 2019.				X
		Publish Awareness Campaign – Chase Matters; Website & Social Media	Campaign artwork and comms plan has been developed.				
	Introduction of Safeguarding Champions across the Council.	Recruit Safeguarding Champions	Recruiting Safeguarding Champions will form part of the 12 month safeguarding campaign. Campaign to be launched February 2019.				X
		Develop & Deliver Training Session for Champions	A meeting with HR and the partnerships team has taken place to revisit the safeguarding training requirements across the Council, we are exploring the options of 4 levels of training: 1. Champions – Platinum (Accredited) (Interactive) 2. Front Line Employees – Gold (Interactive) 3. Managers – Silver (Power Point) 4. Back Office Employees – Bronze (Online) A report will be taken to leadership team in April 2019				X

Support Vulnerable People							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
Work with Local Strategic Partners to support vulnerable people	Implement Shared Accommodation Pilot	Appoint Preferred Provider					
		Evaluate success of the Project					X
	Provide Intensive Tenancy Support	Appoint additional Tenancy Sustainment Officer resources (37hrs pw)	2 part-time posts: p/t secondment was extended into 2018/19 and a 2 day post was recruited to in June – starting soon.				
	Early help and intervention for Children and Families Prevention and Early help for adults through the Place Based Approach (PBA)	Local Strategic Partnership (LSP) Agree Local PBA Plan	2 priorities have been identified <ul style="list-style-type: none"> - Improving children’s mental health and resilience - Reducing anti-social behaviour and exclusions Earned Autonomy Investment Plan has been produced and funding secured as part of the Earned Autonomy funding stream. Report will be going to November LSP Strategic Board.				
		Report Outcomes to LSP					X
Managing the impact and rollout of Universal Credit	Manage and monitor roll out to new claimants from November 2018 (including management of hardship)		Full service introduced from November. 483 claimants were claiming UC by 12 February 2019				

Promoting attractive and healthy environments							
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4
To provide clean, well maintained and well managed streets, town centres and parks & open spaces	Deliver high quality/maintained parks	Participate in Green Flag Inspections and Assessments	Inspections completed in May.		✓		
		Green Flag Awards			✓		
	Continue to deliver Hednesford Park (IHLF) project	Produce Hednesford Park book and CD	CD produced and booklet drafted for completion in Quarter 2	✓			
		Finalise Design – new toilet facilities	Design has been finalised and planning application submitted and approved 20 th June	✓			
		Procurement and Contract Award	Procurement exercise was completed but only attracted 1 submission resulting in further tendering exercise.		✓		
		Commence construction	The commencement of the construction of the new toilet facility has been delayed by the need to extend the procurement process and to secure agreement with HLF on funding and revised project timeline into 2019-20.				▲
		Complete construction	Project will not commence until 2019-20				▲

Promoting attractive and healthy environments								
Approach	Key Project	Milestone(s)	Progress	Q1	Q2	Q3	Q4	
	Car Park improvement schemes	Prioritise and draw up scheme(s)	Schemes have been drafted and prioritised					
		Permission to spend	Permission to Spend report approved by Cabinet					
		Commence scheme					X	
		Completion of scheme					X	
	Deliver new cemetery for the District	Report outcome of soft market testing to Cabinet to determine next steps	Report considered by Cabinet in August					
		Develop project plan in accordance with Cabinet's decision	Plan revised following Cabinet's decision					

**Motion Referred from 28 November 2018 Council –
Submitted to Council by Councillor P.E. Woodhead**

“This Council notes:

- The Government announcement in July 2018 that Councils could set their own energy efficiency standards for new buildings beyond those set in Part L of the Building Regulations.
- The report from the Intergovernmental Panel on Climate Change highlighting that we only have around 12 years to take serious action to reduce emissions to avoid massive damage to the global environment.

This Council believes:

- At every level of government, urgent steps need to be taken to rapidly reduce carbon emissions, whether produced directly or indirectly.
- That we must take urgent action to improve the energy efficiency standards in new buildings to reduce carbon emissions, save energy and keep money that would go to energy companies circulating in our local economy.
- That improving energy efficiency in new buildings is just one part of a strategy to reduce emissions in our area but is an important step to take that should be part of a wider strategy.

This Council resolves:

- Establish a Working Group, to run for a full year, with a remit to seek advice from experts; to consider systematically each area of the Council’s activities; to make recommendations and propose challenging targets including a carbon budget to be presented each year alongside the financial budget.
- Require all report risk assessments to include Carbon Emission Appraisals, including presenting alternative approaches which reduce emissions wherever possible.
- Task a Head of Service officer with responsibility for reducing, as rapidly as possible, the carbon emissions resulting from the Council’s activities.
- To produce Supplementary Planning Guidance at the earliest opportunity calling for higher energy efficiency standards compliant with the internationally recognised Passivhaus Zero Carbon Standard.”

Report of:	Managing Director
Contact Officer:	Kerry Wright
Telephone No:	Ext 4368
Report Track:	Community Scrutiny C'ttee: 19/03/19

COMMUNITY SCRUTINY COMMITTEE**19 MARCH 2019****CHILD SEXUAL EXPLOITATION AND 'COUNTY LINES' SCRUTINY REVIEW
FINAL REPORT****1 Purpose of Report**

- 1.1 To receive the final report of the Committee's Child Sexual Exploitation and 'County Lines' Review undertaken during the 2018/19 municipal year.

2 Recommendations

That:

- 2.1 The final report in respect of the Committee's Child Sexual Exploitation and 'County Lines' review be accepted.
- 2.2 A letter be sent to the Home Office, on behalf of the Committee, recommending that the law be changed to stop mobile phones being purchased and used anonymously, thereby making it easier for relevant authorities to tackle County Lines issues.
- 2.3 A letter be sent to the Staffordshire Commissioner for Police, Fire & Rescue and Crime (PFCC) detailing the recommendations of the Committee on this review, once finalised.

3 Key Issues and Reasons for Recommendation

- 3.1 As part setting its work programme for the 2018/19 municipal year, the Committee agreed to undertake a review of Child Sexual Exploitation and 'County Lines' activity in the District, based on feedback received from a number of sources about these issues.

4 Relationship to Corporate Priorities

- 4.1 The remit of the Community Scrutiny Committee is linked to the Council's Community Wellbeing priority.

5 Report Detail

- 5.1 It was agreed in July 2018 by the Committee that its main review topic for 2018/19 would be Child Sexual Exploitation and 'County Lines'.
- 5.2 As part of setting the review topic, the Committee agreed that Staffordshire Police and Staffordshire County Council be invited to give a presentation to the Committee, specifically covering the below questions:
- a) What is the scale of child exploitation in Cannock Chase with particular reference to 'County Lines' drug related activity?
 - b) What is the relative position of Cannock Chase in relation to the above when compared to other District / Borough / Local Policing Team areas in Staffordshire?
 - c) Are there any issues that the District Council need to consider to support existing and future action child exploitation in the District.

The Committee also agreed that a Task and Finish Group comprised of four members of the Committee be formed to undertake additional work on the review, if required.

- 5.3 The Committee received presentations from both Staffordshire Police and Staffordshire County Council at its meeting in November 2018.
- 5.4 Chief Insp. Sarah Wainwright from Staffordshire Police provided the Committee with a presentation outlining the below:
- County Lines Definition (produced by the National Crime Agency);
 - Case study
 - Operation ENGAGED;
 - Operation Ribble and Operation Rufino;
 - County Lines – Warning Signs / Indicators;
 - Partnership Support – Opportunities;
 - Referral Methods.
- 5.5 Members raised queries re the number of vulnerable people being exploited in the District and were informed that there were people on the periphery that the Police had been concerned about, but only a small number of referrals had been made this year.
- 5.6 A further query was made as to whether much co-operation was received from mobile phone companies to help tackle issues related to County Lines. Chief Inspector Wainwright replied that companies were co-operative, but getting hold of the necessary data and sourcing the right individuals from that data was extremely time consuming.

- 5.7 The Committee then queried if front-line Council staff were provided with information related to County Lines issues. The Committee were informed that The Partnerships, Community Safety & CCTV Manager has daily conversations with Staffordshire Police and within relevant teams about any issues raised.
- 5.8 It was recognised that the Police received a lot of support from the Council in helping to deal with crime/community safety issues.
- 5.9 The Committee queried if there was any way of counteracting the use of mobile phones anonymously. Chief Inspector Wainwright explained that it was difficult for the police to tackle this particular issue as the usage of pay-as-you-go mobiles was difficult to track and trace, as such phones could easily be purchased using false information.
- 5.10 A Member of the Committee suggested to members that a letter be sent to the Home Office, on behalf of the Committee, recommending that the law be changed to stop mobile phones being purchased and used anonymously, thereby making it easier for relevant authorities to tackle County Lines issues. This was agreed by all Scrutiny Committee Members.
- 5.11 Ms. Black from Staffordshire County Council provided a presentation on CSE which covered the following:
- Aim of the session;
 - Risk Factor Matrix;
 - Current picture – barriers;
 - Local picture of CSE;
 - Age and Gender;
 - Examples of Locality Info/Hotspot;
 - Identified Themes across the area;
 - The importance of Disruption;
 - Multiagency Disruption Techniques;
 - Background;
 - Factors to Consider in Assessment;
 - Outcomes;
 - Key contacts.
- 5.12 The Committee queried if those persons being exploited and were classed as being in isolated communities had an ethnic or religious prominence (or lack of such). Members were informed that work on cultural awareness and understanding was currently being strengthened locally and nationally in order to try and improve engagement with different groups.
- 5.13 Members were informed that at the time of the meeting, no particular issues existed within the District. Where cases had been identified, disruption techniques were used to deal with any associated issues in partnership with the Community Safety Hub (CSH) locally.

6 Implications

6.1 Financial

None

6.2 Legal

None

6.3 Human Resources

None

6.4 Section 17 (Crime Prevention)

None

6.5 Human Rights Act

None

6.6 Data Protection

None

6.7 Risk Management

None

6.8 Equality & Diversity

None

6.9 Best Value

None

7 Appendices to the Report

None

Previous Consideration

None

Background Papers

None