

Please ask for: Matt Berry

Your Ref:

Extension No: 4589

My Ref:

E-Mail: mattberry@cannockchasedc.gov.uk

15 November, 2017

Dear Councillor,

**HOUSING, CRIME AND PARTNERSHIPS SCRUTINY COMMITTEE
4:00 PM ON THURSDAY 23 NOVEMBER, 2017
ESPERANCE ROOM, CIVIC CENTRE, CANNOCK**

You are invited to attend this meeting for consideration of the matters itemised in the following Agenda.

Yours sincerely,



**T. McGovern,
Managing Director**

To: Councillors:

Pearson, A.R. (Chairman)
Grice, Mrs. D. (Vice-Chairman)

Allt, Mrs. A.	Lea, C.I.
Buttery, M.S.	Molineux, G.N.
Cartwright, Mrs. S.M.	Snape, D.J.
Crabtree, S.K.	Stretton, Mrs. P.Z.
Dean, A.	Witton, P.T.
Johnson, T.B.	

A G E N D A

PART 1

1. Apologies

2. Declarations of Interests of Members in Contracts and Other Matters and Restriction on Voting by Members

(i) To declare any personal, pecuniary or disclosable pecuniary interests in accordance with the Code of Conduct and any possible contraventions under Section 106 of the Local Government Finance Act 1992.

(ii) To receive any Party Whip declarations.

3. Minutes

To approve the Minutes of the Meeting held on 19 July, 2017 (enclosed)

4. Anti-Social Behaviour Policy

To receive a presentation from the Partnerships, Community Safety & CCTV Manager.

5. Cannock Local Policing Team Update

Inspector Mark Ward, Cannock Local Policing Team, will be attendance for this item.

6. Quarters 1 and 2 2017/18 Housing, Crime and Partnerships Priority Delivery Plan Performance Update

To receive the latest performance information (Item 6.1 – 6.9).

7. Work Programme Review

CANNOCK CHASE COUNCIL
MINUTES OF THE MEETING OF THE
HOUSING, CRIME AND PARTNERSHIPS SCRUTINY COMMITTEE
HELD ON WEDNESDAY 19 JULY 2017 AT 4:00 P.M.
IN THE CIVIC CENTRE, BEECROFT ROAD, CANNOCK

PART 1

PRESENT:
Councillors

Freeman, Miss M.A. (Chairman)
Grice, Mrs. D. (Vice-Chairman)

Cartwright, Mrs. S.M.	Pearson, A.R.
Dean, A.	Snape, D.J.
Hoare, M.W.A. (substitute)	Snape, P.A.
Johnson, T.B.	Stretton, Mrs. P.Z.
Lea, C.I.	Witton, P.T.

Also in attendance: Inspector Mark Ward, Cannock Local Policing Team.

1. Change in Order of Agenda

The Chairman advised that agenda item 8 'Policing Team', would be brought forward and considered after agenda item 3 to allow Inspector Ward to leave the meeting at the conclusion of his update.

2. Apologies

Apologies for absence were submitted for Councillor G.N. Molineux and Chief Inspector Sarah Wainwright, Cannock Local Policing Team.

Councillor M.W.A. Hoare was in attendance as substitute for the seat formerly held by the late Councillor G. Burnett.

3. Declarations of Interests of Members in Contracts and Other Matters and Restrictions on Voting by Members and Party Whip Declarations

No declarations of interests or party whip declarations were received.

4. Minutes

RESOLVED:

That the Minutes of the Housing Scrutiny Committee held on 28 March, 2017 and the Community Safety Scrutiny Committee held on 6 April, 2017, be noted.

5. Policing Team

Inspector Ward reported that the new Chief Constable for Staffordshire Police was working with the Staffordshire Police & Crime Commissioner (PCC) to undertake a review of the countywide force structure in order to align efficiency savings with required budget reductions. A number of options were being considered for restructuring of 'response policing' and individual directorates. It was anticipated that Cannock Police Station would be reclassified as one of four 'response hubs' across the county (2 based in the north and 2 based in the south), which would potentially lead to an increase in policing provision from the station and provide greater visibility to the public.

At a local level, Geoff Knight had recently retired as Chief Inspector of Cannock Local Policing Team (LPT) and Sarah Wainwright had been appointed as his replacement. Chief Inspector Wainwright had a background in detective policing and offender management, and would be undertaking a review of the local policing structure in line with the countywide review. The current structure was comprised of 1 Sergeant and 6 PCs in the response policing team, and 3 Sergeants, 7 PCs and 15 PCSOs in the neighbourhood policing team. Meetings were held on a daily basis with local officers and countywide colleagues to review incidents that had occurred over the preceding 24 hours and to establish current priorities and resource needs. Linked to this, weekly meetings of the Community Safety Hub also took place. Furthermore, meetings has been held with the Partnerships, Community Safety & CCTV Manager to review the protocol for dealing with unauthorised travellers' sites and rollout of a pilot project on behalf of the Force focussed on new ways of tackling serious and organised crime

At a countywide level, the Force had been actively engaged with supporting Operation Anoka and Operation Temperer as a result of the tragic attacks in London and Manchester, as well as dealing with several instances of 'cross-border' criminality in conjunction with other Forces across the Midlands. A number of issues had also been reported about usage of off-road motorbikes, mopeds and scooters for which appropriate remedial actions were being looked into. Support was requested from Members to help reduce complaints from the public about the perceptions of groups of youths congregating in parks after having been dispersed from shopping precincts and other such areas.

A Member queried if there had been an increase locally in the number of armed police officers. Inspector Ward replied that a number of armed officers were already in place, but that number was expected to increase over the next 18 months as training such officers was an extensive process.

Inspector Ward then sought Members' views as to how they wished to receive updates on the police performance data going forward. Members commented that it would be preferable to receive such data via email on a regular basis rather than detailed updates being given at each meeting of the Committee.

Inspector Ward left the meeting at the conclusion of this item.

6. End of Year 2016/17 Cleaner and Safer Environments (Community Safety Section) and More & Better Housing Priority Delivery Plans Performance Update

Members considered and noted the 2016/17 end of year performance information for the Cleaner and Safer Environments (Community Safety Section) and More & Better Housing Priority Delivery Plans (PDP) (Item 4.1 – 4.11 of the Official Minutes of the Council).

The Head of Housing and Partnerships reported that the target for provision of additional affordable housing units had not been achieved within the year due to delays with a specific housing development, but work on site had since commenced. The target for securing 18 affordable dwellings through the completion of section 106 agreements was missed due to one agreement unfortunately not being completed by the reporting deadline. Work on the Moss Road estate redevelopment scheme was on target to complete by the end of 2017/18, including the provision of new play areas. Work on redeveloping former garage sites was progressing well, and positive feedback had been received for sites where work was already underway.

7. Community Safety Scrutiny Committee and Housing Scrutiny Committee Annual Reports 2016/17

Consideration was given to the report of the Head of Housing and Partnerships (Item 5.1 – 5.7 of the Official Minutes of the Council).

The Head of Housing and Partnerships advised that the draft neighbourhood estate management plans referred to in the Housing Scrutiny Committee Annual Report would be circulated to Members in advance of the next meeting of the Committee once they had been finalised.

RESOLVED:

That the reports be approved and submitted to Council on 30 August 2017 for information.

8. Prevent Action Plan

Members received a verbal update from the Partnerships, Community Safety & CCTV on the Prevent action plan, an updated copy of which had been circulated in advance of the meeting.

The Partnerships, Community Safety & CCTV Manager reported that as part of police work on counter-terrorism, a local counter-terrorism plan had been produced, feedback on which would be provided to the Committee once the plan had been updated. In respect of 'WRAP', plans were being developed to provide training for security officers based at 'In-Shops' in Cannock town centre and licensed door staff working at pubs etc. across the District.

9. Voids Action Plan

Members received a verbal update from the Strategic Housing and Tenancy Services Manager on the Voids action plan, an updated copy of which was tabled at the meeting.

The Strategic Housing and Tenancy Services Manager reported that the number of void properties for the most recent reporting period included a number of two-bedroom properties which were becoming increasingly difficult to let. It would therefore be necessary to review the Allocations Policy to determine what appropriate action could be taken. The Head of Housing and Partnerships noted disappointment with the performance of void lettings and reported that Officers were researching alternative ways of advertising such properties and were going to analyse why people were moving out in the first place.

10. Housing, Crime and Partnerships Scrutiny Committee Work Programme 2017/18

Consideration was given to the Report of the Head of Housing and Partnerships (Item 9.1 – 9.30 of the Official Minutes of the Council).

Members then held a discussion on proposed work programme items and agreed the following:

RESOLVED:

That

(A) The following items be approved for inclusion on the 2017/18 work programme:

- End of Year PDPs performance data for 2016-17;
- Annual Report on Work of the Community Safety and Housing Scrutiny Committees for 2016-17;
- Prevent Action Plan and Voids Action Plan – verbal updates;
- Cannock Policing Team – verbal update;
- Housing, Crime and Partnerships PDP 2017/18 Progress Reports;
- Anti-social Behaviour Policy review – working group;
- Locality Policing review – working group.

(B) Membership of the working groups be as follows:





- Anti-social Behaviour Policy – Councillors Dean, Hoare, Pearson, P. Snape and Mrs. Stretton;
- Locality Policing – Councillors Mrs. Grice, T. Johnson, Lea and D. Snape.

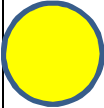

The meeting closed at 5:30 p.m.

CHAIRMAN

Housing, Crime and Partnerships Priority Delivery Plan 2017-18 – Quarters 1 and 2 Performance Update





	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Annual Total	Annual Target	Target Achieved / Trend
More and better housing: Increasing the supply of affordable housing							
Additional affordable housing	76	33				160	
More and better housing: Planning for the housing needs of the District							
Number of affordable dwellings secured through S106 agreements	0	0				45	





Strategic Objective					
Increasing the supply of affordable housing					
Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating
<p>Progress the redevelopment of the Reema flats on the Moss Road Estate, Chadsmoor</p> <p>Scheme has progressed well and is currently ahead of programme. During Q2 there were 10 completions, with only a further 4 properties left to complete from the total of 65 properties for affordable rent by the Council.</p> <p>The full scheme is still expected to complete at the end of Q4, with works to the small Play Area and Public Open Space, and environmental improvements to existing flats to be finished once all the properties are handed over (expected Q3).</p>	<ul style="list-style-type: none"> Meet the need for additional affordable housing Increase the Council's housing stock Complete the implementation of the Moss Road Estate Regeneration Strategy. Enhance the appearance of the Moss Road Estate Provide local employment and training opportunities 				
<p>Progress the redevelopment of 25 properties on former garage sites and other areas of Council owned land.</p> <p>Scheme is currently on programme, with four sites started on site.</p> <p>At the end of 2016/17 Cabinet gave approval for the scheme to be extended to 39 properties on 11 sites, with the use of GBSLEP Unlocking Housing Sites Fund. Planning permission was granted for a further six sites during Q1. Construction was ongoing in Q2. Completions are expected on two sites during Q3.</p> <p>27 properties are expected to be completed by the end of 2017/18.</p>	<ul style="list-style-type: none"> Meet the need for additional affordable housing Increase the council's housing stock Enhance the appearance of the Council's housing estates 				



Strategic Objective																										
Improving the Council's social housing stock and raising standards in the private rented sector																										
Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating																					
<p>Implement a range of improvements works as provided for in the 2017-18 HRA Capital Programme.</p> <p>Programmes are only slightly behind the profiled targets, with the exception of double glazing which is due to finish early, but it is envisaged each programme will be brought back and achieved.</p> <table border="1"> <thead> <tr> <th>Programme</th> <th>Annual Target</th> <th>Q2</th> </tr> </thead> <tbody> <tr> <td>No. of properties having gas heating replaced</td> <td>275</td> <td>146</td> </tr> <tr> <td>No. of properties benefitting from external envelope work</td> <td>635</td> <td>237</td> </tr> <tr> <td>No. of properties benefitting from electrical upgrading works</td> <td>600</td> <td>280</td> </tr> <tr> <td>No. of properties benefitting from kitchen replacement</td> <td>60</td> <td>27</td> </tr> <tr> <td>No. of properties benefitting from bathroom upgrade</td> <td>260</td> <td>120</td> </tr> <tr> <td>No. of properties benefitting from double glazing works</td> <td>525</td> <td>473</td> </tr> </tbody> </table>	Programme	Annual Target	Q2	No. of properties having gas heating replaced	275	146	No. of properties benefitting from external envelope work	635	237	No. of properties benefitting from electrical upgrading works	600	280	No. of properties benefitting from kitchen replacement	60	27	No. of properties benefitting from bathroom upgrade	260	120	No. of properties benefitting from double glazing works	525	473	<ul style="list-style-type: none"> Meet the needs and aspirations of the Council's tenants. Maintain the Council's housing stock to the Decent Homes standard. Reduce the need for responsive repairs Improve the energy efficiency of the Council's housing stock Enhance the appearance of the Council's housing estates. 				
Programme	Annual Target	Q2																								
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	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Annual Total	Annual Target	Target Achieved / Trend
Cleaner and safer environments: Working with partners to foster safer and stronger communities							
Satisfaction with local area (Feeling the Difference Survey)							
Committed Crime Over Time (Variation) All crime groupings – Acquisitive crime, Violence against the person, Sexual Offences, Police generated crime and oth	Q1 (24.07.17) Previous 12 months = 5,673 Last 12 months = 6,506 Change Over 12 Months = 15% increase (833) For information only, data provided by Staffs Police.	Q2 (10.10.17) Previous 12 months = 5,828 Last 12 months = 6,730 Change Over 12 Months = 15% increase (902) For information only, data provided by Staffs Police.					These are all measures only and will be reported quarterly.
ASB Incidents Over Time (Variation) – Police data	Q1 (24.07.17) Previous 12 months = 3,235 Last 12 months = 2,914 Change over 12 Months = - 10% reduction (-321)	Q2 (10.10.17) Previous 12 months = 3,108 Last 12 months = 3,062 Change over 12 Months = - 1% reduction (-46)					
ASB – Number of referrals to ASB Champion – Victim Support data	Q1 - 15 on going cases, 6 closed cases 2 x Council referrals 4 x Police referrals	Q2 – 13 on going cases, 13 closed cases 6 x Council referrals 1 x Police referrals					


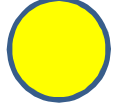


	<p>6 x Self referrals 3 x Other agencies 19 victims and vulnerabilities identified 1 x case declined due to out of area</p>	<p>5 x Self referrals 0 x Other agencies 19 victims and vulnerabilities identified 2 x case declined due to out of area</p>					
<p>Hate Crime Incidents Over Time (Variation) – Police data</p> <p>Hate Crime – Number of self referrals to CACH – CACH data agreements</p>	<p>Q1 (24.07.17) Previous 12 months = 89 Last 12 months = 100 Change over 12 Months = 12% Increase (11)</p> <p>Q1 24 Individuals from Cannock Chase District reported approx. 120 incidents, The motivation behind these incidents were thought to be: 1 Religion 2 Sexual Orientation 2 Disability – Physical 3 Disability – Learning 17 Race (1 individual thought they were targeted for reasons of race and religion)</p>	<p>Q2 (10.10.17) Previous 12 months = 88 Last 12 months = 116 Change over 12 Months = 32% Increase (28)</p> <p>Q2 33 Individuals from Cannock Chase District reported approx. 150 incidents, The motivation behind these incidents were thought to be: 3 Religion 2 Sexual Orientation 2 Disability – Physical 1 Disability – Learning 24 Race 3 Gender Identity 1 Mental Health (2 individuals felt that they were targeted for more than 1 reason).</p>					

Strategic Objective					
Working with partners to foster safer and stronger communities					
Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating
<p>Explore the feasibility of introducing charges for CCTV evidence requested by Staffordshire Police and insurance companies</p> <p>Q1 – This action has not been progressed due to focusing on the procurement of the new CCTV Control Room. During Q2 the level of information requested from the police will be collated to enable us to calculate the cost to inform discussions regarding the feasibility of charges.</p> <p>Q2 - The level of information requested from the police has been collated, work is underway to calculate the cost to inform discussions regarding the feasibility of charges. There has been a delay due to capacity. A meeting with Staffs Police (Digital Services Manager) scheduled to discuss Technology, Systems and Partnerships 201.10.17</p>	FRP option				
<p>Explore offer from West Midlands CA (Transport for WM) re CCTV provision</p> <p>Q1 – This action is on hold until the procurement of the new CCTV Control Room has been completed.</p> <p>Q2 - This action is on hold until the procurement of the new CCTV Control Room has been completed.</p>	FRP option				

Action & Progress Update	Outcomes	Q1 Rating	Q2 Rating	Q3 Rating	Q4 Rating
<p>Lead and roll-out the “Let’s Work Together” project across the District</p> <p>Q1 - A Let’s Work Together Event took place on Monday 3rd July 2017 in the Ballroom at Cannock Chase Council. The theme of the event was children and young people, highlighting one of the priorities of the Chase Community Partnership.</p> <p>38 partners attended the event, many of which promoted their organisations in the marketplace.</p> <p>Q2 – A review of the resources used in Let’s Work Together to ensure the services and agencies signposted to are still in existence, as there has been many commissioning changes across the county.</p> <p>The plan moving forward is to look at common trends emerging from the Community Safety Hub to ensure we are focusing on the local need and challenges that are posed in our District.</p>	<p>The programme will be designed to deliver against the Cannock Chase LSP priorities.</p>				
<p>Develop a District Wide Anti Social Behaviour & Hate Crime Policy</p> <p>Q1 – It was agreed at the Housing, Crime and Partnerships Scrutiny Committee that an ASB Working Group would be set up to progress the development of a corporate ASB Policy.</p> <p>Nominated elected members are: Cllr Paul Snape, Cllr Mike Hoare, Cllr Zaphne Stretton, Cllr Alan Pearson and Cllr Alan Dean.</p> <p>Partners will also be invited to be part of this sub group.</p> <p>Q2 - The first meeting of the ASB sub group met Monday 9th October from 16.00.</p>	<ul style="list-style-type: none"> • Consistent approach to handling reports of anti social behaviour • Managing Partner expectations • Number of ASB Victims and witnesses supported • Increased reassurance • Number of referrals and from where 				

<p>The Partnership Team are currently looking at both Tamworth and Lichfield's policy which are held up as best practice across Staffordshire for the corporate ASB policy.</p> <p>One of the elements of the policy will include collective serving of Community Protection Notice Warning (CPNW) Letters & Community Protection Notices (CPNs) on partnership headed paper. The notice or letter will be deemed to be served by all partners and it is their collective responsibility to collect any evidence of breach. The onus on serving the paperwork would still sit with Police, Housing, Env Health but the response to issues being addressed under the Community Safety Hubs authority.</p> <p>The corporate policy will demonstrate good partnership working and multi-agency opinions would hopefully ensure that the terms of any notices were proportionate and practical.</p> <p>Additionally, it would solve our ongoing issues re: accurate monitoring of who has received such notices, whilst also raising greater awareness amongst partners to assist with evidencing breaches.</p>					
<p>Raise awareness of the Community Trigger by providing workshops for staff, members and partners.</p> <p>Q1 – Identified training provider, training to be schedule Q3. Q2 - Identified training provider, training to be schedule Q3.</p>	<p>Increased awareness and use of the Community Trigger.</p>				

Summary of Progress in Delivering Projects/Actions:

				No Rating
Project completed	Project on target	Project Timeline/scope/target date requires attention. Alterations considered by leadership team	Project aborted/ closed	
0 0%	8 100%	0 0%	0 0%	0 0%