

What we said we'd achieve in 2011/12

Priority Outcome: Transformation – Changing the way services are provided to ensure value for money.

How are we doing so far?

We said we would: Share a range of back office services at reduced cost whilst maintaining, and where possible improving, service standards

By:

Sharing of the Legal Service with Stafford Borough Council.

A service level agreement has been drafted and was signed on the 31st March 2011 and the sharing of the service has begun.



Sharing of the Human Resource Service with Stafford Borough Council.

A service level agreement has been drafted and was signed on the 31st March 2011 and the sharing of the service has begun.



Sharing of the Finance Service with Stafford Borough Council.

A service level agreement has been drafted and was signed on the 31st March 2011 and the sharing of the service has begun.



Sharing of the Revenues and Benefits Service with Stafford Borough Council.

A service level agreement has been drafted and was signed on the 31st March 2011 and the sharing of the service has begun.



Sharing of the Audit, Risk and Resilience and Procurement Services with Stafford Borough Council.

A service level agreement has been drafted and was signed on the 31st March 2011 and the sharing of the service has begun.



We said we would: Provide services that are good value for money

By:

Sharing of best practice and lessons learnt at Wider Management Team meetings.

It was intended that this would commence at the August meeting of Wider Management Team. However, a work plan is to be formulated for the Wider Management Team meetings from November onwards and the sharing of best practice will form part of this work plan.

