

What to Do if You Have a Concern

Immediate Danger - If a child or vulnerable adult is in immediate danger then:

Step 1

Contact the police by calling 999

Step 2

Inform one of the Designated Officers

Step 3

Fill out an 'Initial Concerns Form' online by visiting <http://chaseweb.cannockchasedc.gov.uk/safeguarding> and pass/send to one of the Designated Officers.

No Immediate Danger - If you have concerns that abuse is occurring but the child or vulnerable adult is not in immediate danger then:

Step 1

Inform your Line manager or Head of Service

Step 2

Inform one of the Designated Officers

Step 3

Fill out an 'Initial Concerns Form' online by visiting <http://chaseweb.cannockchasedc.gov.uk/safeguarding> and pass/send to one of the Designated Officers

Don't think "What if I'm wrong?"

Think "What if I'm right?"

Key Points of Contact

The Council's Designated Child, Young Person and Vulnerable Adult Protection Officers are:

Lead: **Head of Commissioning, Mike Edmonds**
mikeedmonds@cannockchasedc.gov.uk
01543 464416 or 07977 519185

Deputy: **Managing Director, Tony McGovern**
tonymcgovern@cannockchasedc.gov.uk
01543 464347 or 07814 393479

Deputy: **Human Resources Manager, Anne Bird**
annebird@cannockchasedc.gov.uk
01543 464426 or 07837 394712

First Response Team (FRT)

Tel: 0800 1313 126

Email: firstr@staffordshire.gov.uk

(between 8.00am and 5.30pm Monday to Thursday and 4.3pm on Friday)

Emergency Duty Service

Tel: 0845 6042 886

Vulnerable Adult Referral

Tel: 0845 604 2719

Email: vastaffordsfhire@staffordshire.gov.uk

Staffordshire Police Central Referral Unit

Tel: 101

Tel: 999 in an emergency



Safeguarding Children and Vulnerable Adults in Cannock Chase



April 2015

Safeguarding Children and Vulnerable Adults

Cannock Chase Council is committed to ensuring that all children and vulnerable adults are protected and kept safe from harm whilst accessing Council Services.

This leaflet explains the types of abuse and what to do if you have any concerns about the welfare of a child or vulnerable adult who may be subject to some form of abuse.

Children: Are those aged under 18 years.

Vulnerable Adult: Is anyone who is 18 or over who has a physical or sensory impairment, a learning disability, or a mental health problem and may be unable to protect themselves from harm or abuse.

Your Personal Responsibility: All employees, Members and volunteers have a responsibility to report any concerns they may have about the welfare of a child or vulnerable adult who may be subject to some form of abuse.

Abuse may include the following:

Physical abuse: is deliberately physically hurting a child or vulnerable adult by hitting, shaking, pinching, slapping, kicking, biting, burning or scalding, causing needless physical discomfort, unnecessary or inappropriate restraint and locking someone in a room.

Emotional or Psychological abuse: is the persistent emotional maltreatment of a child or vulnerable adult including intimidation, threats, bullying, rejection, shouting, deprivation of social contact or deliberate isolation, overprotection and limitation of exploration, learning, privacy or choice, being made to feel worthless, humiliation, blaming and verbal abuse.

Sexual Abuse: is forcing or enticing a child or vulnerable individual to take part in sexual activities whether or not they are aware of what is happening. This may include non contact activities such as watching sexual activities or producing online images or developing any sexual relationship where one is in a position of trust, power or authority.

Sexual Exploitation: is where children or vulnerable adults are sexually exploited for money, power or status. In some cases young people are persuaded or forced into exchanging sexual activity for money, drugs, gifts, affection or status. Exploitation doesn't always involve physical contact and can happen online.



Neglect: such as a lack of care or necessary support, failure to protect from harm or failure to provide adequate food, clothing and shelter (including exclusion from home or abandonment). Failure to provide access to appropriate medical care or treatment. For children it includes neglect of or unresponsiveness to a child's basic emotional needs.

Financial abuse or exploitation: such as the theft of money or property, deceiving or manipulating a person out of money or property, withholding or misusing money or property, being overcharged for services, being tricked into receiving goods or services they do not want or need, exploitation of dependence for personal gain, misuse of benefits by others.

Discriminatory abuse: such as the use of inappropriate "nick names", use of derogatory language or terminology, racist, sexist, or homophobic abuse and abuse relating to age, disability or illness.

Institutional abuse: such as service users being required to fit in excessively to the routine of the service, more than one individual is being neglected and everyone is treated in the same way.

